

Duracell battery guarantee



DURACELL BATTERY GUARANTEE

Guarantee: If not completely satisfied with your Duracell battery product, call 1-800-551-2355 (9:00AM – 5:00PM EST). Duracell guarantees its batteries against defects in materials and workmanship. Should any device be damaged due to a battery defect, we will repair or replace it at our option. Leaking battery and damaged device must be provided as proof of claim. Duracell may deny claims of damage caused by misuse or modification of the batteries or device.

We encourage you to recycle packaging as well.

As part of our commitment to preserve the environment, we use only nontoxic inks in our packaging and the card portion of our package is made from 55% recycled material. The plastic portion is made with 30% recycled plastic. The battery "can" is made with 40% recycled steel to reduce environmental impact while still maintaining strength.