

# American Standard

Style That Works Better

## **LIMITED WARRANTY COVERAGE**

American Standard® Walk-In Baths are warranted in accordance with the following warranty: This warranty is extended to the first purchaser and does not extend to products previously used as display models or products that have been modified or repaired by anyone else but American Standard® unless approved by American Standard®. American Standard premium acrylic walk-in baths come with a fifteen (15) year warranty on the bathtub, ten (10) year warranty on the tub components and a **Lifetime Warranty** on the door seal. American Standard walk-in baths constructed of hi-gloss gelcoat construction come with a ten (10) year warranty on the bathtub, five (5) year warranty on the tub components and a **Lifetime Warranty** on the door seal.

## **WARRANTY LIMITATIONS**

In the event of a defect in the material or workmanship of a product, defective products will be repaired or replaced. The manufacturer shall not be liable for the expense of removing defective products or installing replacement products or the expense of adjoining components such as tile, marble, wall panels, ceilings etc. No liability shall exist for incidental or consequential damages caused in whole or part by any defect in this product. No warranty, expressed or implied, including any warranty of merchantability or fitness for a particular purpose, shall apply after the warranty period described above. This warranty does not cover defects or damage caused by the common carrier or installer from, without limitation, any of the following: careless handling, lifting bathtubs by the piping, modification of the product for any reason, improper installation (including installation not in accordance with instructions provided with the unit), and acts of God.

## **RETURN POLICY**

American Standard® is committed to providing premium customer service. In the event that a product must be returned due to reasons other than defects, as mentioned in the warranty, the following procedures apply: Requests for returns and/or exchanges must be made within **30 days** of receipt of product. The product must be in its original packaging and received at American Standard in saleable condition. All returns will receive a **15% restocking fee** plus all freight costs of the original shipment and return shipment to American Standard. All requests for return must first be approved by American Standard and have an assigned Returned Merchandise Authorization (RMA#).