

LeakSmart® Warranty Coverage Details

The LeakSmart Smart Home System comes with a 5-year manufacturer's warranty.

LeakSmart Inc. warrants the product to be free from defects in materials or workmanship, under normal use and service, for a period of (5) years from the date of purchase.

If at any time during the warranty period the product is determined to be defective, LeakSmart Inc. shall repair or replace it (at our option). The warranty is limited to defective parts as stated. All costs of removal and installation of the LeakSmart product, including the replacement of warranty parts, are the responsibility of the purchaser. The manufacturer shall not be liable for incidental, consequential, or special damages arising at, or in connection with product use or performance, except as may otherwise be accorded by law. Some states do not allow the exclusion limitation of incidental or consequential damages, so the limitation may not apply to you. Any damage to this LeakSmart product as a result of misuse, abuse, neglect, accident, improper installation, or any use violating the instruction manual furnished by us will void this warranty. This warranty does not cover damages or loss caused by defects, and the owner's use of the LeakSmart® product confirms the understanding that this product does not constitute an insurance policy, and is only a loss mitigation product used to reduce the risk of water damage.

To obtain warranty service, call our Customer Service Department at (855) 532-5768, or e-mail us at customer-service@leaksmart.com. A return authorization form will be provided to you. Please DO NOT ship any product back to the manufacturer without first receiving this prior authorization.