Laars Heating Systems Limited Warranty for:

Commercial Boilers and Water Heaters

This limited warranty is effective as of the date of installation or 6 months after the date of manufacture, whichever is first.

Date of manufacture can be determined by the serial number.

FIRST YEAR – LIMITED WARRANTY: Laars warrants that all parts of commercial boilers and water heaters (including the circulating pump and integral storage tank, when furnished by Laars) to be free from manufacturing defects in material and workmanship for one year. If any parts are found to be defective in manufacture, Laars will provide replacement of such defective parts.

SECOND THROUGH FIFTH YEAR – NON-PRORATED LIMITED PARTS WARRANTY FOR HEAT EXCHANGER AND TANK: Laars warrants the heat exchanger and integral tank to be free from defects in material and workmanship for five years.

SIXTH THROUGH TENTH YEAR – PRORATED LIMITED PARTS WARRANTY FOR HEAT EXCHANGER: (Not available for HWG product) The heat exchanger is covered by Laars' Prorated Limited Warranty for defects in materials and workmanship from the Sixth through Tenth year, at a cost to the consumer equal to the percentage of the retail list price, at the time the warranty claim is made, as indicated below:

 Years:
 6-7
 8-9
 10

 Percentage Paid by Customer:
 50%
 70%
 90%

FIRST THROUGH TWENTY FIFTH YEAR - NON-PRORATED LIMITED PARTS WARRANTY FOR HEAT EXCHANGER: Laars warrants the heat exchanger from "Thermal Shock" for twenty five years.

EXCLUSIONS

The liability of Laars shall not exceed the repair or replacement of defective parts and does not include any costs for labor to remove and reinstall the alleged defective part, transportation to or from the factory, and any other materials required to make the repair.

This warranty does not cover failures or malfunctions resulting from:

- 1. Failure to properly install, operate or maintain the boiler or water heater in accordance with our published Installation, Operation and Maintenance Manual or Users Information Manual provided with the product;
- 2. The workmanship of any installer of Laars' boilers or water heaters;
- 3. Abuse, alteration, accident, fire, flood, negligence or acts of God;
- 4. Sediment or lime buildup, freezing, or other conditions which cause inadequate water circulation;
- 5. High velocity water flow in excess of published heat exchanger design rates;
- 6. Use of non-factory authorized parts or accessories in conjunction with the boiler or water heater system;
- 7. Components that are part of the heating system, but not furnished by Laars as part of the boiler or water heater;
- 8. Failure to eliminate air from or replenish water in, the connected water system;
- 9. Chemical contamination of combustion air or improper use of chemical additives to water;
- 10. Operating the equipment at inlet and outlet water temperature differentials exceeding 150°F;
- 11. Operating equipment at temperatures in excess of 230°F.

LIMITATION OF LIABILITY:

This is the only warranty given by Laars. No one is authorized to make any other warranties on Laars' behalf. THIS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY. LAARS EXPRESSLY DISCLAIMS AND EXCLUDES ANY LIABILITY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT OR PUNITIVE DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and by province.

WARRANTY CLAIMS:

For prompt parts warranty claims, contact your installer with the following information: Model number, serial number (located on the rating plate) and date of installation. The installer will notify the wholesaler from whom the boiler or water heater was purchased for instructions regarding the claim. All alleged defective part(s) must be returned through trade channels and replacement part(s) will, if warranty conditions are met, be provided by Laars through the wholesaler.

This Warranty is extended to the first retail purchaser of the boiler or water heater and only to a boiler or water heater that has not been moved from its original installation site.

If there are any questions about coverage of this warranty, please contact Laars Heating Systems at the address shown below.



800.900.9276 • Fax 800.559.1583 (Customer Service, Service Advisors)

20 Industrial Way, Rochester, NH 03867 • 603.335.6300 • Fax 603.335.3355

1869 Sismet Road, Mississauga, Ontario, Canada L4W 1W8 • 905.238.0100 • Fax 905.366.0130

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