# USER'S INFORMATION, MAINTENANCE AND SERVICE MANUAL

### DOWNFLOW/UPFLOW ELECTRIC FURNACE MODELS: EB





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#### **CONTACT INFORMATION FOR CANADA**

- Go to website at www.york.com click on "contact", then click on "contact form" and follow the instructions.
- Contact us by mail:

York International Consumer Relations 5005 York Drive Norman, OK 73069

The manufacturer recommends that the user read all sections of this manual and keep the manual for future reference.

# **A**WARNING

FOR YOUR SAFETY - Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

For personal safety be sure to turn the electrical power OFF at the household service box and at the furnace before attempting any service or maintenance operations. Homeowner should never perform any maintenance which requires opening the furnace electrical panel.

Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

# **A** CAUTION

This furnace and its components, including the air conditioning coils and blowers listed on the A/C accessory sticker were listed in combination as a system by Underwriters Laboratories.

Use of other components not tested in combination with this furnace may make the equipment in violation of State Codes, may create a hazard, and may ruin the equipment.

In addition, the National Manufactured Housing Construction and Safety Standards Act and its Regulations require the use of components listed or certified by a nationally recognized testing laboratory in all manufactured homes built and sold subject to that act.

## **SECTION I: INTRODUCTION**



To avoid the possibility of electrical shock do not open electrical box panels.

## **SECTION II: TO OPERATE FURNACE**

- 1. Be sure electrical power to furnace is turned on at the house-hold service box.
- 2. Set wall thermostat to the desired temperature.
- 3. If furnace is equipped with Air Conditioning, the System Switch, located at the wall thermostat, must be turned to HEAT in order for the furnace to operate in the heating model.

# 

If you have an air conditioner which does not use the furnace blower for air distribution and operates completely independent of the furnace, the thermostat system must have an interlock to prevent the furnace and air conditioner from operating at the same time. Such operation could cause equipment damage, energy waste and overheating of the home.

The interlock system usually contains a heat-cool switch which must be turned to either HEAT or COOL to activate either heating or cooling operation.

If an interlock system has not been provided, the electrical supply to the furnace must be turned OFF at the household service box, when the air conditioner is being used. When operating the furnace, the electrical supply to the air conditioner must be turned OFF.

#### TO SHUT FURNACE OFF

1. Turn thermostat to its lowest setting.

**NOTE:** Furnace will still operate if room temperature falls below thermostat setting.

2. For complete shut-down, turn off electrical power at the household service box.

# SECTION III: SEQUENCE OF OPERATION

When room thermostat calls for heat, 24-volt power is supplied to the heating element switches. As soon as the first heating element switch closes, the blower starts and power is supplied to the first heating element. Each additional element is staged on in successive intervals.

When the room thermostat is satisfied and no more heat is required, the elements sequence off in the reverse order and the blower will then turn off.

#### LIMIT CONTROLS

Each element has an automatic limit switch which is wired into the circuit and shuts off power to that element if the heat at that point exceeds the allowable maximum heat.

#### **BLOWER REMOVAL**

NOTE: Only authorized service technicians should remove the blower.

To remove blower from furnace, turn off power at household service box, turn furnace circuit breakers OFF. Disconnect wiring to blower, and remove five (5) screws holding blower in furnace and slide blower out from front of the furnace. See Figure 1.

Re-install blower in reverse order when assembling back into furnace.



FIGURE 1: Component Locations

## SECTION IV: FURNACE OPERATION

## **CIRCUIT BREAKERS**

Your electric furnace is equipped with a unique safety feature - circuit breakers. These circuit breakers are located behind the door of the furnace, near the bottom of the furnace. See Fig. 1. If a component should fail inside the furnace, the circuit breakers will prevent damage that can be caused by an electrical short. If the breakers ever trip, they can be reset by first turning off the power to the furnace at the home's circuit breaker panel. See Warning below. Then remove the furnace door and reset the circuit breaker in the furnace. Re-install the furnace door and turn the power back on at the home's breaker panel. If for some reason these circuit breakers should trip again, a service technician should be contacted as a problem exists inside the furnace. A list of authorized service centers is provided with every furnace and will assist you in obtaining service for your furnace.



You must first de-energize the furnace at the main household power supply and lock it.

#### LUBRICATION

The blower motor bearings are factory sealed. Additional lubrication is not required.

#### **BLOWER ASSEMBLY**

Every electric furnace comes equipped with a blower capable of operating a heat pump or air conditioner. With the addition of the proper heat pump, you can enjoy comfort and savings all year long. An air conditioner will also work with your furnace and will provide cool summer days, at a very low operating cost.

#### **AIR FILTER**

The filter supplied with the furnace is a throw-away type. Filters need to be cleaned frequently. Shake out all loose dirt, and use vacuum cleaner to clean additionally. This method of cleaning will prolong life of filters. DO change filters often since clean filters not only provide added comfort, better and cleaner environment, but increase the efficiency of the furnace as well.

**FILTER LOCATION:** The furnace's front panel must be removed to gain access to the filter of the downflow furnace. (See Figure 1.) However, the filter for the upflow furnace\* is located behind the return air grill, adjacent to the furnace closet or any other location in the return air.

#### **RETURN AIR**

Return air must be provided back to the circulating blower in order to provide air distribution. DO NOT OBSTRUCT ANY RETURN AIR GRILLE. To do so will cause the furnace heating elements to cycle off and on repeatedly.

#### WHILE YOU'RE AWAY

The power supply to your furnace is equipped with either a fused or breaker type disconnect. In case of an overload, this will interrupt the operation of your furnace until it is reset or fuse replaced. For this reason it is never practical to assume that the furnace will operate unattended for long periods of time, especially if there is a possibility of damage to your property because of freezing. So, if you plan to be away, arrange for someone to check your home every day or so.

#### AT THE BEGINNING OF EACH HEATING SEASON

**NOTE:** Be sure electrical supply to furnace is turned off at the household service box and furnace circuit breakers before cleaning.

- 1. Replace filters as discussed previously. Clean dust and lint from in and around the furnace. Clean dust and lint from blower and blower compartment.
- 2. If furnace fails to operate properly:
  - a. Be sure electrical power is being supplied to furnace. Check main household power supply.
  - b. If, after following this procedure, the furnace still fails to operate, shut off furnace and contact your service technician.

#### YOUR AUTHORIZED SERVICE TECHNICIAN

Your furnace's best friend is your service technician. If the unit gives any indication of improper operation, call your authorized service technician. If the service technician is allowed to perform the normal routine care of your furnace, many times he can detect potential difficulties and make corrections before trouble develops. Preventive maintenance of this type will allow you to operate this unit with a minimum of concern and pay for itself in added years of comfort.

#### **OPTIONAL AIR CONDITIONING ACCESSORIES**

This furnace is equipped with a blower and control system to add-on air conditioning and heat pumps to specified sizes. Insulation and coil shelf kit (3500-8941 for downflow or 3500-8961/A for upflow) must be installed when adding on such remote air conditioning systems.

**NOTE:** If the controls are located at the top of the unit, the furnace is an upflow furnace and the airflow is forced up through the furnace and into the airways.

# **A**WARNING

Failure to install this insulation and coil shelf kit could result in damage to equipment and/or personal injury. Liability and warranty from the manufacturer could also be void.

#### HIGH PERFORMANCE BLOWER ACCESSORY PACK-AGE

All EB furnaces are equipped with a blower and control system to addon air conditioning and heat pumps to specified sizes. If the requirement is to achieve more air flow or cooling than specified, then the blower inside the furnace has to be replaced with an accessory blower package 3500-7901\*. This accessory blower package would deliver air conditioning up to 5-tons, and heat pump up to 4-tons. Accessory package (3500-7901\*) includes blower, insulation, coil shelf, trap, clamps, etc. Please refer to the installation instructions packed with the accessory package for more information.

## 

All areas around the line sets, drain hoses and other openings in the furnace should be sealed airtight. Use some moldable compound or caulking to seal the area. Failure to do so may result in loss of performance and premature compressor failure.

## **SECTION V: REPAIR PARTS LIST**



ITEM	DESCRIP	TION	EB10C	EB12C	EB15C
1	Thermostat (Heat/Coc	l)	S1-02538746000	S1-02538746000	S1-02538746000
2	Front Panel		3500-1751/C	3500-1751/C	3500-1751/C
	Front Panel (Front Return 4-Ton)		3500-1581	3500-1581	3500-1581
	Front Panel (Front Return 5-Ton)		3500-1591	3500-1591	3500-1591
3	Filter (16 x 20 x 1)		S1-1214-2511	S1-1214-2511	S1-1214-2511
	Filter (20 x 20 x 1) (Front Return Panel)		S1-1214-2521	S1-1214-2521	S1-1214-2521
4	Support Angle		S1-3500-1861	S1-3500-1861	S1-3500-1861
5	Cover, Electric Box		S1-3500-2351/A	S1-3500-2361/A	S1-3500-2361/A
6	Cover (Service Entrance)		S1-3500-1271	S1-3500-1271	S1-3500-1271
7	Sub-base (Optional)		S1-3500-1071/B	S1-3500-1071/B	S1-3500-1071/B
8*	Sub-base (M10) (Opti	onal)	3500-5221	3500-5221	3500-5221
9	Blower Housing		S1-3500-6901/A	S1-3500-6901/A	S1-3500-6901/A
10	Blower Motor		S1-0242651000	S1-0242651000	S1-0242651000
11	Capacitor (7.5MFD/370V)		S1-02420045000	S1-02420045000	S1-02420045000
12	Relay, Fan		S1-3110-3301	S1-3110-3301	S1-3110-3301
13	Motor Mount Assembly (1PC) (Kit)		S1-37319831002	S1-37319831002	S1-37319831002
14	Blower Wheel		S1-1472-2831	S1-1472-2831	S1-1472-2831
15	Sequencer		S1-3110-3571	S1-3110-3571	S1-3115-3571
16	Transformer (240/24V-40A)		S1-3300-3861	S1-3300-3861	S1-3300-3861
	Heater Element Assembly w/Limit and Jumper Wire		(9.6Kw)	(11.2Kw)	(4.8Kw) & (9.6Kw)
17			S1-02541236000	S1-02541238000	S1-02541237000
					S1-02541236000
18	Limit Switch		S1-02541249000	S1-02541249000	S1-02541249000
10			(Open 200, Close 60)	(Open 200, Close 60)	(Open 200, Close 60)
19	Fusible Link		S1-02435663000	S1-02435663000	S1-02435663000
20	Bracket (Circuit Break		S1-3500-128	S1-3500-128	S1-3500-128
21	Circuit Breaker (1 Rec		S1-3500-377P/A		
21	Circuit Breaker (2 Req'd)			S1-3500-377P/A	S1-3500-377P/A
22	Buss Bar	(See Note 2)	S1-3500-378P	S1-3500-378P	S1-3500-378P
23	Ground Lug (Large)		S1-1216-231	S1-1216231	S1-1216-231
23	Ground Lug (Small)				S1-02521798000
24	Drain Tube	(See Note 1)	S1-02922184001	S1-02922184001	S1-02922184001
25	Condensate Trap	(See Note 1)	S1-3240-3051	S1-3240-3051	S1-3240-3051
26	Coil Shelf	(See Note 1)	S1-3500-174	S1-3500-174	S1-3500-174
27	Coil Shelf Panel	(See Note 1)	S1-3500-171	S1-3500-171	S1-3500-171
28					
29*	Fuse		S1-02532746026	S1-02532746026	S1-02532746026
30*	Wiring diagram		035-15274-001	035-15274-001	035-15274-001

NOTE: \*Not

New replacement parts shown in **bold** face type at the first printing of parts list dated 4/07.

Major components and suggested stocking items are shown with shaded item number.

"<" Across from row indicates a change in that row.

--- Not applicable to specified model.

All parts with three digit suffix numbers are "Special Order" parts. These parts are subject to factory availability and require extra time for delivery.

1 Not Standard with furnace, contained in accessory kit no. **S1-37327801001**.

2 Standard on EB12C.

ITEM	DESCRIPTION	EB17C	EB20C	EB23C	<
1	Thermostat (Heat/Cool)	S1-02538746000	S1-02538746000	S1-02538746000	
2	Front Panel	3500-1751/C	3500-1751/C	3500-1751/C	
	Front Panel (Front Return 4-Ton)	3500-1581	3500-1581	3500-1581	<
	Front Panel (Front Return 5-Ton)	3500-1591	3500-1591	3500-1591	<
3	Filter (16 x 20 x 1)	S1-1214-2511	S1-1214-2511	S1-1214-2511	
	Filter (20 x 20 x 1) (Front Return Panel)	S1-1214-2521	S1-1214-2521	S1-1214-2521	
4	Support Angle	S1-3500-1861	S1-3500-1861	S1-3500-1861	
5	Cover, Electric Box	S1-3500-2361/A	S1-3500-2361/A	S1-3500-2361/A	
6	Cover (Service Entrance)	S1-3500-1271	S1-3500-1271	S1-3500-1271	
7	Sub-base (Optional)	S1-3500-1071/B	S1-3500-1071/B	S1-3500-1071/B	
8*	Sub-base (M10) (Optional)	3500-5221	3500-5221	3500-5221	<
9	Blower Housing	S1-3500-6901/A	S1-3500-6901/A	S1-3500-6901/A	
10	Blower Motor	S1-0242651000	S1-0242651000	S1-0242651000	
11	Capacitor (7.5MFD/370V)	S1-02420045000	S1-02420045000	S1-02420045000	
12	Relay, Fan	S1-3110-3301	S1-3110-3301	S1-3110-3301	
13	Motor Mount Assembly (1PC) (Kit)	S1-37319831002	S1-37319831002	S1-37319831002	
14	Blower Wheel	S1-1472-2831	S1-1472-2831	S1-1472-2831	
15	Sequencer	S1-3115-3571	S1-3115-3571	S1-3115-3571	
16	Transformer (240/24V-40A)	S1-3300-3861	S1-3300-3861	S1-3300-3861	
	Heater Element Assembly w/Limit and	(5.6Kw) & (10.4Kw)	2 Ea. (9.6Kw)	(10.4Kw) & (11.2Kw)	
17	Jumper Wire	S1-02541239000	S1-02541236000	S1-02541240000	
		S1-02541240000		S1-02541238000	
18	Limit Switch	S1-02541249000	S1-02541249000	S1-02541249000	
		(Open 200, Close 60	(Open 200, Close 60	(Open 200, Close 60	
19	Fusible Link	S1-02541250000	S1-02541250000	S1-02541250000	
20	Bracket (Circuit Breaker)	S1-3500-128	S1-3500-128	S1-3500-128	
21	Circuit Breaker (2 Req'd) (See Note 2)	S1-3500-377P/A	S1-3500-377P/A	S1-3500-377P/A	
22	Buss Bar	S1-3500-378P	S1-3500-378P	S1-3500-378P	
23	Ground Lug (Large)	S1-1216-231	S1-1216-231	S1-1216-231	
-	Ground Lug (Small)	S1-02521798000	S1-02521798000	S1-02521798000	
24	Drain Tube (See Note 1)	S1-02922184001	S1-02922184001	S1-02922184001	
25	Condensate Trap (See Note 1)	S1-3240-3051	S1-3240-3051	S1-3240-3051	
26	Coil Shelf (See Note 1)	S1-3500-174	S1-3500-174	S1-3500-174	1
27	Coil Shelf Panel (See Note 1)	S1-3500-1711	S1-3500-1711	S1-3500-1711	1
28	-	0.0000000000000000000000000000000000000	0.0000000000000000000000000000000000000	0/ 000000000000000000000000000000000000	1
29*	Fuse	S1-02532746026	S1-02532746026	S1-02532746026	
30*	Wiring diagram	035-15277-001	035-15278-001	035-15279-001	1

#### NOTE: \*Not Shown

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1 Not Standard with furnace, contained in accessory kit no. S1-37327801001

2 Standard on EB12C.

## NOTES