

## MAINTENANCE



### WARNING

#### HIGH VOLTAGE!

DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT. MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



### WARNING

TO PREVENT PERSONAL INJURY OR DEATH DUE TO IMPROPER INSTALLATION, ADJUSTMENT, ALTERATION, SERVICE OR MAINTENANCE, REFER TO THIS MANUAL. FOR ADDITIONAL ASSISTANCE OR INFORMATION, CONSULT A QUALIFIED INSTALLER, SERVICE AGENCY OR THE GAS SUPPLIER.



### CAUTION

SHEET METAL PARTS, SCREWS, CLIPS AND SIMILAR ITEMS INHERENTLY HAVE SHARP EDGES, AND IT IS NECESSARY THAT THE INSTALLER AND SERVICE PERSONNEL EXERCISE CAUTION.

Preventive maintenance is the best way to avoid unnecessary expense and inconvenience. Have this system inspected at regular intervals by qualified service personnel, at least twice a year. Routine maintenance should cover the following items:

1. Tighten all set screws, and wire connections.
2. Clean evaporator and condenser coils mechanically or with cold water, if necessary. Usually any fouling is only matted on the entering air face of the coil and can be removed by brushing.
3. Replace filters as needed (see below).
4. Check for blockage of condensate drain.
5. Check power and control voltages.
6. Check running amperage.
7. Check operating temperatures and pressures.
8. Check and adjust temperature and pressure controls.
9. Check and adjust damper linkages.
10. Check operation of all safety controls.
11. Examine gas furnaces (see below and the User's Information Manual).
12. Check condenser fans and tighten set screws.

## FILTERS



### CAUTION

TO PREVENT PROPERTY DAMAGE DUE TO FIRE AND LOSS OF EQUIPMENT EFFICIENCY OR EQUIPMENT DAMAGE DUE TO DUST AND LINT BUILD UP ON INTERNAL PARTS, NEVER OPERATE UNIT WITHOUT AN AIR FILTER INSTALLED IN THE RETURN AIR SYSTEM.

Every application may require a different frequency of replacement of dirty filters. Filters must be replaced at least every three (3) months during operating seasons.

Dirty filters are the most common cause of inadequate heating or cooling performance. Filter inspection should be made at least every two months; more often if necessary because of local conditions and usage.

Dirty throwaway filters should be discarded and replaced with a new, clean filter.

Disposable return air filters are supplied with this unit. See the unit Specification Sheet or Technical Manual for the correct size and part number. To remove the filters, remove the filter access panel on return side of the unit.

### CABINET FINISH MAINTENANCE

Use a fine grade automotive wax on the cabinet finish to maintain the finish's original high luster. This is especially important in installations with extended periods of direct sunlight.

### CLEAN OUTSIDE COIL (QUALIFIED SERVICER ONLY)

The coil with the outside air flowing over it should be inspected annually and cleaned as frequently as necessary to keep the finned areas free of lint, hair and debris.

### CONDENSER AND INDUCED DRAFT MOTORS

Bearings on the condenser fan motors and the combustion fan motor are permanently lubricated. No additional oiling is required.

### FLAME SENSOR (QUALIFIED SERVICER ONLY)

A drop in the flame current can be caused by a nearly invisible coating on the flame sensor. This coating, created by the fuel or combustion air supply, can be removed by carefully cleaning the flame sensor with steel wool.

**NOTE:** After cleaning, the microamp signal should be stable and in the range of 4 - 6 microamps DC.

### FLUE PASSAGES (QUALIFIED SERVICER ONLY)

At the start of each heating season, inspect and, if necessary, clean the unit flue passage.

### LUBRICATION

The fan shaft bearings, the 1 to 2 HP supply fan motors, the condenser fan motors and compressors are permanently lubricated.

## INSPECTION & CLEANING

All flue product carrying areas of the furnace, its vent system, and main burners should be examined by a qualified service agency before the start of each heating season. This examination is necessary for continued safe operation. Particular attention should be given to deterioration from corrosion or other sources. This examination is accomplished in the following manner.

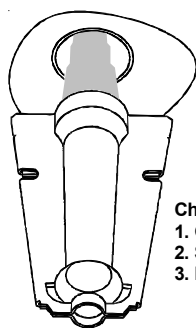
1. Disconnect power to the unit and remove furnace section access panel.
2. Remove burner assembly:
  - a. Disconnect the wires from the gas valve after noting which wires are connected to each terminal.
  - b. Disconnect wires from the flame rod and ignition electrode.
  - c. Disconnect the gas piping at the union.
  - d. The entire burner assembly can now be removed from the unit.

**NOTE:** Use all screws that were removed; they are necessary for safe and proper operation of the unit.

3. Inspect and periodically clean the vent outlet (bird screen) on the access panel.

**NOTE:** Periodic observation of the flame and a log of CO<sub>2</sub> measurements are recommended. This will aid in determining whether the furnace is operating efficiently or if the furnace requires cleaning.

Flames should be stable, soft and blue (dust may cause orange tips but must not be yellow). The flames must extend directly outward from the burner without curling, floating or lifting off.



Check the burner flames for:  
1. Good adjustment  
2. Stable, soft and blue  
3. Not curling, floating, or lifting off.

Burner Flame



### WARNING

TO AVOID PERSONAL INJURY OR DEATH DUE TO ELECTRIC SHOCK, DO NOT REMOVE ANY INTERNAL COMPARTMENT COVERS OR ATTEMPT ANY ADJUSTMENT. CONTACT A QUALIFIED SERVICER AT ONCE IF AN ABNORMAL FLAME SHOULD DEVELOP.

At least once a year, prior to or during the heating season, make a visual check of the burner flames.

**NOTE:** This will involve removing and reinstalling the heat exchanger door on the unit, which is held by two screws. If you are uncertain about your ability to do this, contact a qualified servicer. If a strong wind is blowing, it may alter the airflow pattern within the unit enough that an inspection of the burner flames is not possible.

## FUNCTIONAL PARTS

Refer to the unit Parts Catalog for a list of functional parts. Parts are available from your distributor.

## TROUBLESHOOTING

### IGNITION CONTROL ERROR CODES

The following presents probable causes of questionable unit operation. Refer to *Diagnostic Indicator Chart* for an interpretation of the signal and to this section for an explanation.

Remove the control box access panel and note the number of diagnostic LED flashes. Refer to *Diagnostic Indicator Chart* for an interpretation of the signal and to this section for an explanation.

#### Internal Control Failure

If the integrated ignition control in this unit encounters an internal fault, it will go into a "hard" lockout and turn off the diagnostic LED. If diagnostic LED indicates an internal fault, check power supply to unit for proper voltage, check all fuses, circuit breakers and wiring. Disconnect electric power for five seconds. If LED remains off after restoring power, replace control.

### ABNORMAL OPERATION - HEATING CODES

#### External Lockout (1 FLASH CODE)

An external lockout occurs if the integrated ignition control determines that a measurable combustion cannot be established within three (3) consecutive ignition attempts. If flame is not established within the seven (7) second trial for ignition, the gas valve is deenergized, 15 second inter-purge cycle is completed, and ignition is reattempted. The control will repeat this routine three times if a measurable combustion is not established. The control will then shut off the induced draft blower and go into a lockout state.

If flame is established but lost, the control will energize the circulator blower at the heat speed and then begin a new ignition sequence. If flame is established then lost on subsequent attempts, the control will recycle for four (4) consecutive ignition attempts (five attempts total) before locking out.

The diagnostic fault code is 1 flash for a lockout due to failed ignition attempts or flame dropouts. The integrated control will automatically reset after one hour, or it can be reset by removing the thermostat signal or disconnecting the electrical power supply for over five seconds. If the diagnostic LED indicates an external lockout, perform the following checks:

- *Check the supply and manifold pressures*
- *Check the gas orifices for debris*
- *Check gas valve for proper operation*
- *Check secondary limit*

A dirty filter, excessive duct static, insufficient air flow, a faulty limit, or a failed circulator blower can cause this limit to open. Check filters, total external duct static, circulator blower motor, blower motor speed tap (see wiring diagram), and limit. An interruption in electrical power during a heating cycle may also cause the auxiliary limit to open. The automatic reset secondary limit is located on top of the circulator blower assembly.

- *Check rollout limit*

If the burner flames are not properly drawn into the heat exchanger, the flame rollout protection device will open. Possible causes are restricted or blocked flue passages, blocked or cracked heat exchanger, a failed induced draft blower, or insufficient combustion air. The rollout protection device is a manual reset limit located on the burner bracket. The cause of the flame rollout must be determined and corrected before resetting the limit.

- *Check flame sensor*

A drop in flame signal can be caused by nearly invisible coating on the sensor. Remove the sensor and carefully clean with steel wool.

- *Check wiring*

Check wiring for opens/shorts and miswiring.

**IMPORTANT:** If you have to frequently reset your gas/electric package unit, it means that a problem exists that should be corrected. Contact a qualified servicer for further information.

#### **Pressure Switch Stuck Open (2 FLASH CODE)**

IA pressure switch stuck open can be caused by a faulty pressure switch, faulty wiring, a disconnected or damaged hose, a blocked or restricted flue, or a faulty induced draft blower. If the control senses an open pressure switch during the pre-purge cycle, the induced draft blower only will be energized.

If the pressure switch opens after ignition has begun the gas valve is deenergized, the circulator blower heat off cycle begins, and the induced draft blower remains on. The diagnostic fault code is two flashes.

#### **Pressure Switch Stuck Closed (3 FLASH CODE)**

A stuck closed pressure switch can be caused by a faulty pressure switch or faulty wiring. If the control encounters a pressure switch stuck closed, the induced draft blower remains off. The diagnostic LED code for this fault is three (3) flashes.

#### **Open Thermal Protection Device (4 FLASH CODE)**

If the primary limit switch opens, the gas valve is immediately deenergized, the induced draft and air circulating blowers are energized. The induced draft and air circulator blowers remain energized until the limit switch recloses. The diagnostic fault code for an open limit is four (4) flashes.

A primary limit will open due to excessive supply air temperatures. This can be caused by a dirty filter, excessive duct static, insufficient air flow, or a faulty limit. Check filters, total external duct static, blower motor, blower motor speed tap (see wiring diagram), and limit. This limit will automatically reset once the temperature falls below a preset level.

#### **Flame Detected with Gas Valve Closed (5 FLASH CODE)**

If flame is detected with the gas valve deenergized, the combustion and air circulator blowers are energized. The diagnostic fault code is five (5) flashes for this condition. The control can be reset by removing the power supply to the unit or it will automatically reset after one hour. Miswiring is the probable cause for this fault.

#### **ABNORMAL OPERATION - COOLING CODES**

##### **Short Cycle Compressor Delay (6 FLASH CODE)**

The automatic ignition control has a built-in feature that prevents damage to the compressor in short cycling situations. In the event of intermittent power losses or intermittent thermostat operation, the ignition control will delay output to the compressor contactor for three minutes from the time power is restored. (Compressor is off a total of three minutes). The diagnostic LED will flash six (6) times to indicate the compressor contactor output is being delayed.

**NOTE:** Some electronic thermostats also have a built-in compressor short cycle timer that may be longer than the three minute delay given above. If you are using an electronic thermostat and the compressor has not started after three minutes, wait an additional five minutes to allow the thermostat to complete its short cycle delay time.