# Features of your new air conditioner

### 2-step cooling

2-step cooling function will quickly cool the room to reach the desired temperature and then it will adjust the fan speed and air flow direction automatically to help you stay comfortable and refreshing.

### Fast cooling/heating

If you want the strong and cool/warm air, just select Fast function! It will get you the strongest air!

### Comfort cooling/heating

If you want the comfortable and refreshing air, Comfort function will spread the cool/warm air indirectly to you, so that you can stay comfortable.

### **Easy Filter**

There is no grille to remove before separating the filter from the air conditioner! Therefore, filter can be cleaned easily, more frequently! Frequent filter cleaning will prevent dust from entering into the product or accumulating on the filter.

### good'sleep function

**good'sleep** function will allow you to have deep, good night's sleep by adjusting the temperature, fan speed and air flow direction.

### **Easy Installation**

It's so easy to install! You can easily hang the product on the wall and connect the pipes and wires by opening the cover on the bottom of the product. Now you won't have to tilt the product to connect the pipe and the wires!

# Contents

Preparation	
Safety precautions	4
Checking before use	
Basic function	
Checking the name of the parts	
Checking the remote controller	
Basic function	14
Adjusting the air flow direction	16
Timer	
Setting the On/Off timer	
good'sleep mode	19
Options	
2-Step cooling function	
Using the Fast function	
Using the Comfort function	
Using the Quiet function	22
Settings	
Using the Auto clean function	23
Setting the Beep sound	
Others	
Cleaning the air conditioner	24
Maintaining the air conditioner	27
Troubleshooting	28

# **Safety precautions**

Before using your new air conditioner, please read this manual thoroughly to ensure that you know how to safely and efficiently operate the extensive features and functions of your new appliance.

Because the following operating instructions cover various models, the characteristics of your air conditioner may differ slightly from those described in this manual. If you have any questions, call your nearest contact center or find help and information online at www.samsung.com.

### Important safety symbols and precautions:

A WARNING Hazards or unsafe practices that may result in severe personal injury or death.			nat may result in <b>severe</b>	
ACAUTION Hazards or unsafe practices that may result in minor personal injury or property damage.		nat may result in <b>minor</b> damage.		
0	Follow directions.		<b>(</b>	Cut-off the power supply.
$\Diamond$	Do NOT attempt.		<b>®</b>	Do NOT disassemble.
•	Make sure the machine is grounded to prevent electric shock.		to prevent electric shock.	

# FOR INSTALLATION A WARNING

- Use the power line with the power specifications of the product or higher and use the power line for this appliance only. In addition, do not use an extension line.
  - Extending the power line may result in electric shock or fire.
  - ▶ Do not use an electric transformer. It may result in electric shock or fire.
  - ► If the voltage/frequency/rated current condition is different, it may cause fire

# The installation of this appliance must be performed by a qualified technician or service company.

Failing to do so may result in electric shock, fire, explosion, problems with the product, or injury and may also void warranty on the installed product.

Install a Isolation Switch next to the Air Conditioner (but not on the panels of the Air Conditioner) and circuit breaker dedicated to the air conditioner.

Failing to do so may result in electric shock or fire.

# Fix the outdoor unit firmly so that the electric part of the outdoor unit is not exposed.

Failing to do so may result in electric shock, fire, explosion, problems with the product.

- On not install this appliance near a heater, inflammable material. Do not install this appliance in a humid, oily or dusty location, in a location exposed to direct sunlight and water (rain drops). Do not install this appliance in a location where gas may leak.
  - This may result in electric shock or fire.

Never install the outdoor unit in a location such as on a high external wall where it could fall.

- If the outdoor unit falls, it may result in injury, death or property damage.
- This appliance must be properly grounded. Do not ground the appliance to a gas pipe, plastic water pipe, or telephone line.
  - Failure to do so may result in electric shock, fire, and explosion.
  - ► Make sure to use a socket-outlet with ground.

### 

- Install your appliance on a level and hard floor that can support its weight.
  - Failing to do so may result in abnormal vibrations, noise, or problems with the product.

Install the draining hose properly so that water is drained correctly.

Failing to do so may result in water overflowing and property damage. Avoid adding drain to waste pipes as odours may arise in the future.

When installing the outdoor unit, make sure to connect the draining hose so that draining is performed correctly.

➤ The water generated during the heating operation by the outdoor unit may overflow and result in property damage.
In particular, in winter, if a block of ice falls, it may result in injury, death or property damage.

# FOR POWER SUPPLY A WARNING

- When the circuit breaker is damaged, contact your nearest service center.
- On not pull or excessively bend the power line. Do not twist or tie the power line. Do not hook the power line over a metal object, place a heavy object on the power line, insert the power line between objects, or push the power line into the space behind the appliance.
  - This may result in electric shock or fire.

# **Safety precautions**

### 

When not using the air conditioner for a long period of time or during a thunder/lightning storm, cut the power at the circuit breaker.

Failing to do so may result in electric shock or fire.

# FOR USING **AWARNING**

If the appliance is flooded, please contact your nearest service center.

Failing to do so may result in electric shock or fire.

If the appliance generates a strange noise, a burning smell or smoke, cutoff the power supply immediately and contact the nearest service center.

Failing to do so may result in electric shock or fire.

In the event of a gas leak (such as propane gas, LP gas, etc.), ventilate immediately without touching the power line. Do not touch the appliance or power line.

- Do not use a ventilating fan.
- A spark may result in an explosion or fire.

To reinstall the air conditioner, please contact your nearest service center.

- Failing to do so may result in problems with the product, water leakage, electric shock, or fire.
- A delivery service for the product is not provided. If you reinstall the product in another location, additional construction expenses and an installation fee will be charged.
- Especially, when you wish to install the product in an unusual location such as in an industrial area or near the seaside where it is exposed to the salt in the air, please contact your nearest service center.
- O Do not touch the circuit breaker with wet hands.
  - This may result in electric shock.

Do not turn the air conditioner off with the circuit breaker while it is operating.

Turning the air conditioner off and then on again with the circuit breaker may cause a spark and result in electric shock or fire.

After unpacking the air conditioner, keep all packaging materials well out of the reach of children, as packaging materials can be dangerous to children.

If a child places a bag over its head, it may result in suffocation.

- O not insert your fingers or foreign substances into the outlet when the air conditioner is operating.
  - ► Take special care that children do not injure themselves by inserting their fingers into the product.

Do not touch the air flow blade with your hands or fingers during the heating operation.

This may result in electric shock or burns.

Do not insert your fingers or foreign substances into the air inlet/outlet of the air conditioner.

► Take special care that children do not injure themselves by inserting their fingers into the product.

Do not strike or pull the air conditioner with excessive force.

This may result in fire, injury, or problems with the product.

# FOR USING **AWARNING**

- O not place an object near the outdoor unit that allows children to climb onto the machine.
  - This may result in children seriously injuring themselves.

Do not use this air conditioner for long periods of time in badly ventilated locations or near infirm people.

- ➤ Since this may be dangerous due to a lack of oxygen, Open a window at least once an hour.
- If any foreign substance such as water has entered the appliance, cut-off the power supply and contact the nearest service center.
  - Failing to do so may result in electric shock or fire.
- ① Do not attempt to repair, disassemble, or modify the appliance yourself.
  - Do not use any fuse (such as cooper, steel wire, etc.)other than the standard fuse.
  - ► Failing to do so may result in electric shock, fire, problems with the product, or injury.

# **Safety precautions**

# FOR USING **CAUTION**

- Do not place objects or devices under the indoor unit.
  - ► Water dripping from the indoor unit may result in fire or property damage. (example electrical appliances)

Check that the installation frame of the outdoor unit is not broken at least once a year.

Failing to do so may result in injury, death or property damage.

Max current is measured according to IEC standard for safety and current is measured according to ISO standard for energy efficiency.

- O not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance.
  - This may result in electric shock, fire, problems with the product, or injury.

Do not operate the appliance with wet hands.

This may result in electric shock.

Do not spray volatile material such as insecticide onto the surface of the appliance.

As well as being harmful to humans, it may also result in electric shock, fire or problems with the product.

Do not drink the water from the air conditioner.

► The water may be harmful to humans.

Do not apply a strong impact to the remote controller and do not disassemble the remote controller.

Do not touch the pipes connected with the product.

This may result in burns or injury.

Do not use this air conditioner to preserve precision equipment, food, animals, plants or cosmetics, or for any other unusual purposes.

This may result in property damage.

Avoid directly exposing humans, animals or plants from the air flow from the air conditioner for long periods of time.

This may result in harm to humans, animals or plants.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

# FOR CLEANING **AWARNING**

- O Do not clean the appliance by spraying water directly onto it. Do not use benzene, thinner or alcohol to clean the appliance.
  - This may result in discoloration, deformation, damage, electric shock or fire. Before cleaning or performing maintenance, cut-off the power supply and wait until the fan stops.
  - Failing to do so may result in electric shock or fire.

# FOR CLEANING ACAUTION

- Take care when cleaning the surface of the heat exchanger of the outdoor unit since it has sharp edges.
  - ► This should be done by a qualified technician please contact your installer or service center.
- O Do not clean the inside of the air conditioner by yourself.
  - For cleaning inside the appliance, contact your nearest service center.
  - ▶ When cleaning the internal filter, refer to the descriptions in the 'Cleaning the air conditioner' section.
  - Failure to do may result in damage, electric shock or fire.

# ↑ State of California Proposition 65 Warning (US only)

This product contains chemicals known to the State of California to cause cancer and reproductive toxicity.

# **Checking before use**

# Operation ranges

The table below indicates the temperature and humidity ranges the air conditioner can be operated within. Refer to the table for efficient use.

Mode	Indoor temperature	Outdoor temperature	Indoor humidity
Cooling	61 °F~90 °F (16 °C~32 °C)	23 °F~115 °F (-5 °C~46 °C)	80% or less
Heating	81 °F or less (27 °C or less)	5°F~76°F (-15°C~24°C)	-
Dry	65 °F~90 °F (18 °C~32 °C)	23 °F~115 °F (-5 °C~46 °C)	-

- ▶ If the air conditioner operates in cooling mode for long period of time in high humidity area, condensate may form.
- ▶ If the outdoor temperature goes down to 23°F(-5°C), heating capacity may decrease as much as 60 %~70 % of specified capacity according to the using conditions.

### Maintaining your air conditioner

### Internal protections via the unit control system

▶ This internal protection operates if an internal fault occurs in the air conditioner.

Туре	Description
Against cold air	The internal fan will be off to prevent cold air when the heat pump is heating.
Defrost cycle	The internal fan will be off to defrost ice when the heat pump is heating.  Vertical air flow blade will be closed during defrost cycle and it will open again during heating operation after defrost cycle.
Protect compressor	The air conditioner does not start operating immediately to help protect the compressor of the outdoor unit after it has been started.

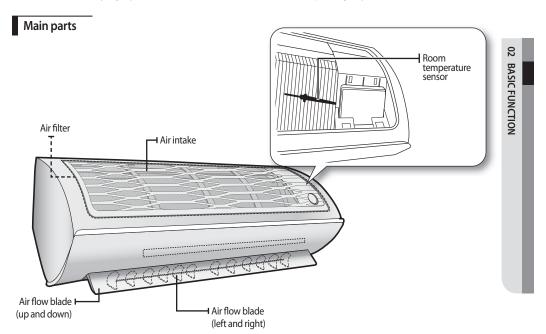


If the heat pump is operating in Heat mode, defrost cycle is actuated to help remove frost from an outdoor unit that may have deposited at low temperatures.

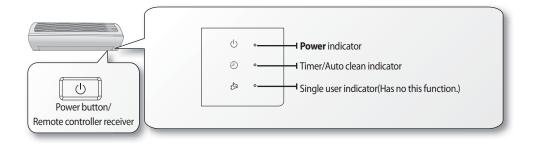
The internal fan is switched off automatically and restarted only after the defrost cycle is completed.

# Checking the name of the parts

 $Your air conditioner \ may \ slightly \ look \ different \ from \ illustration \ shown \ below \ depending \ on \ your \ model.$ 



# Display

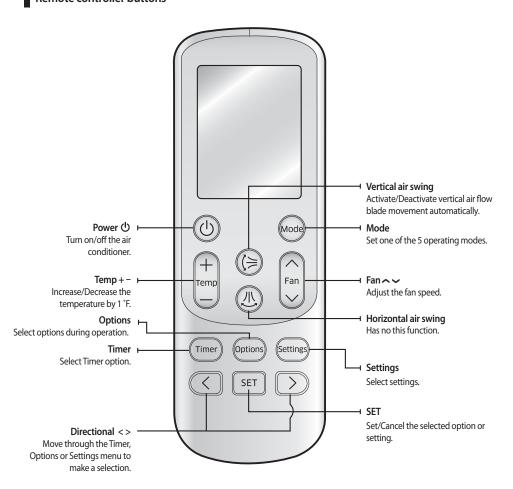


# Checking the remote controller

- Point the remote controller towards the remote controller receiver of the indoor unit.
- · When you properly press the button on the remote controller, you will hear beep sound from the indoor unit and a transmit indicator(

  ) appears on the remote controller display.

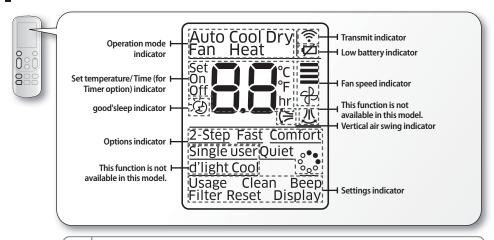
### Remote controller buttons





• In case you wish to cancel the options or settings that you have just set, press the **Options** or **Settings** button then the most recently selected item will blink and you may simply cancel it by pressing the SET button while • In case you wish to cancel the options or settings that you have just set, press the Options or Settings button again, selected item is blinking.

### Remote controller display



CAUTION

- Ensure remote controller is not exposed to water.
  - d'light Cool function is displayed on the remote controller display but not supported in this model.

### Low Battery warning

When the battery is exhausted, (

will be displayed in the remote controller display. When the icon appears, change the batteries. The remote controller requires two 1.5 V AAA type batteries.

### Storing the remote controller

When you do not use the remote controller for long time, remove the batteries from the remote controller and store it.

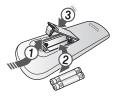
### Inserting the batteries

- 1. Push the lever as arrow indicates on the rear side of the remote controller and pull up.
- 2. Insert two AAA batteries.

Check and match the "+" and "-" signs accordingly. Make sure you have inserted the batteries in correct position.

3. Close the cover by place it back to its original position.

You should hear click sound when the cover is locked properly.





- $\bullet \ \ \text{Wireless remote signal may experience some interference from the close proximity of inverter fluorescent lamps.}$
- If other electrical products operate by the remote controller, call your nearest contact center.

# **Basic function**

Basic operation is an operation mode that can be selected by pressing the **Mode** button.

### Auto(2-Step Cooling or Heat)

In Auto mode, the air conditioner will automatically set the temperature and fan speed depending on the room temperature detected by the room temperature sensor.

 2-Step Cooling mode sets the air conditioner to operate in Fast + Cool mode when set temperature is lower than indoor temperature, and then the air conditioner will automatically operate in Dry mode when indoor temperature reaches set temperature.

### Cool

In Cool mode, the air conditioner will cool your room. You can adjust the temperature and the fan speed to feel cooler in hot season.

- If current outside temperature is much higher than the selected indoor temperature, it may take time to bring the inner temperature to the desired coolness.
- Quiet mode makes the unit quieter during the operation of the indoor unit in the Cool mode.

### Dry

The air conditioner in Dry mode acts like a dehumidifier by removing moisture from the indoor air. Dry mode makes the air feel refreshing in a humid climate.

To activate the Dry mode, set temperature on the remote controller should be lower than indoor room temperature.

### Fan

Fan mode can be selected to circulate your room. Fan mode will be helpful to refresh the stale air in your room.

### Heat

The air conditioner heats as well as cools. Warm your room with this versatile appliance in the cold of winter.

- Fan may not operate for about 3~5 minutes at the beginning to prevent any cold blasts while the air conditioner is warming up.
- Quiet mode makes the noise quieter during the operation of the indoor unit in the Heat mode.
- Since the air conditioner heats the room by taking heat energy from outdoor air, the heating capacity may decrease when outdoor temperature is extremely low.
- Use an additional heating appliance in combination with the air conditioner if you feel the air conditioner heats insufficiently.



Press the (U) button to turn on the air conditioner.



Press the (Mode) button to set the operating mode.

• Each time you press the **Mode** button, the mode will change in order of Auto, Cool, Dry, Fan and Heat.

When the Auto mode is selected, air conditioner will operate in 2-Step Cooling for cooling condition or in Auto Heat for heating condition.

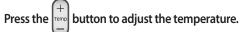


# Press the Fan



button to set the desired fan speed.

Auto	■ (Auto)
Cool	■ (Auto), 表 (Low), 是 (Med), 是 (High), 是 (Turbo)
Dry	量 (Auto)
Fan	문 (Low), 문 (Med), 운 (High), 운 (Turbo)
Heat	\$\begin{align*} \blue{\Phi} (Auto), \overline{\Phi} (Low), \overline{\Phi} (Med), \overline{\Phi} (High), \overline{\Phi} (Turbo) \end{align*}



Auto(2-Step Cooling or Heat)	You can adjust the desired temperature by 1 °F within the range of 61 °F~86 °F(16 °C~30 °C).
Cool	You can adjust the desired temperature by 1 $^{\circ}$ F within the range of 61 $^{\circ}$ F $\sim$ 86 $^{\circ}$ F(16 $^{\circ}$ C $\sim$ 30 $^{\circ}$ C).
Dry	You can adjust the desired temperature by 1 $^{\circ}$ F within the range of 65 $^{\circ}$ F $\sim$ 86 $^{\circ}$ F(18 $^{\circ}$ C $\sim$ 30 $^{\circ}$ C).
Fan	Temperature adjustment is not possible.
Heat	You can adjust the desired temperature by 1 $^{\circ}$ F within the range of 61 $^{\circ}$ F $\sim$ 86 $^{\circ}$ F(16 $^{\circ}$ C $\sim$ 30 $^{\circ}$ C).



<sup>•</sup> Dry mode cannot provide heating, only cooling operation.

# Adjusting the air flow direction

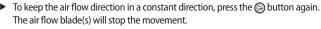
This function will allow you to adjust the air flow direction vertically.

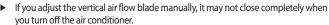
Press the (> button to make air flow blades vertically.

### Vertical air flow











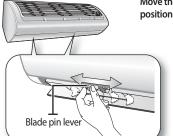
- Adjusting the air flow direction is not available in good'sleep mode while it is in cool mode.
- However, you can adjust the air flow direction in good'sleep mode while it is in heat mode.



Remote controller display

### Horizontal air flow

Make sure the blade pin levers that stick out of the air flow blades are not broken.



Move the blade pin lever left or right to keep the air flow direction in a constant position you prefer.



 Be extremely careful with your fingers while adjusting the Horizontal air flow direction.

There is a potential risk of personal injury when the unit is mishandled.

# Setting the On/Off timer

## Setting the On timer

### When the air conditioner is off;





Remote controller display

- 1. Press the **Timer** button.
- 2. Press the \( \sum \) button until (On) indicator starts to blink.
- 3. Press the **SET** button to set the On timer.
  - (On) indicator will keep blinking and you can set the time.
- 4. Press the 🔾 🕥 button to set the time.
  - You can set the time in half hour unit from 30 minutes (0.5 on the display)  $\sim$  3 hours and hour unit from  $3\sim$ 24 hours.
  - Time can be set from minimum 30 minutes to maximum 24 hours.
- 5. Press the **SET** button to complete the On timer setting.
  - (On) indicator and the set time of the timer will be displayed on the remote controller display and the Timer indicator (白) will be displayed on the indoor unit display.
  - On timer setting will be cancelled if you don't press the SET button within 10 seconds after setting the time. Therefore, check for the (On) indicator on the remote controller display and the Timer indicator ((1)) on the indoor unit display.



This Timer function only operates once. For multiple schedules install
optional wired remote controller.



- ▶ Press the **Power** (**(((()**) button.

### Additional options available in On time



You can select from Auto/Cool/Dry/Fan /Heat.



You can set the temperature after selecting the operation mode.

Temperature adjustment is available when Auto/Cool/Dry /Heat mode is selected.



- After 10 seconds from the completion of the On timer setting, only (On) indicator will remain displayed on the remote controller display.
- If you press the Power 🖒 button on the indoor unit after setting the On timer from the remote controller, Timer indicator on the indoor unit display will disappear and the On timer will be cancelled. Even though the On timer is cancelled, (On) indicator on the remote controller will remain displayed.
- When the On timer is set while the air conditioner is off, Timer indicator (ⓐ) will be displayed and remain on until the On timer turns on.

# Setting the On/Off timer

## Setting the Off timer

### When the air conditioner is on;





Remote controller display

- 1. Press the **Timer** button.
- 2. Press the 🔾 🕥 button until (Off) indicator starts to blink.
- 3. Press the **SET** button to set the Off timer.
  - (Off) indicator will keep blinking and you can set the time.
- 4. Press the 🔾 🕥 button to set the time.
  - You can set the time in half hour unit from 30 minutes (0.5 on the display)  $\sim$  3 hours and hour unit from  $3\sim24$  hours.
  - Time can be set from minimum 30 minutes to maximum 24 hours.
- 5. Press the SET button to complete the Off timer setting.
  - (Off) indicator and the set time of the timer will be displayed on the remote controller display and the Timer indicator (道) will be displayed on the indoor unit display.
  - Off timer setting will be cancelled if you don't press the SET button within 10 seconds after setting the time. Therefore, check for the (Off) indicator on the remote controller display and the Timer indicator (4) on the indoor unit display.

Cancel

- ▶ Press the Power ((1)) button.



- Off timer may not work depending on the On/Off status of the indoor unit and the On/Off status of the indicator on the remote controller display.
- Only the latest setting timer will be applied between the On Timer/Off Timer and good' sleep Off timer functions.
- After setting the timer, the set time will be displayed for 3 seconds before it disappears.

Combining On Timer and Off Timer			
When the air conditioner is off	When the air conditioner is on		
When set time on On timer is shorter than Off timer	When set time on On timer is longer than Off timer		
Ex) On timer: 3 hours, Off timer: 5 hours	Ex) On timer: 3 hours, Off timer: 1 hour		
- The air conditioner will turn on after 3 hours from the moment you have set the timer and the air conditioner will remain on for 2 hours and then turn off automatically.	The air conditioner will turn off after 1 hour from the moment you have set the timer and turn on after 2 hours from the moment it was turned off.		



• Set time for the On timer and the Off timer should be different from each other.

# good'sleep mode

For a comfortable sleep, the air conditioner will operate in 3 stages in order of Fall asleep  $\triangleright$  Sound sleep  $\triangleright$  Wake up stage. When the air conditioner is operating in Cool/Heat mode;





Remote controller display

- 1. Press the **Timer** button.
- 2. Press the D button until (分) indicator starts to blink.
- 3. Press the **SET** button to set the **good'sleep** mode.
  - (完) indicator will keep blinking and you can set the time.
- 4. Press the 🔾 🕥 button to set the time.
  - You can set the time in half hour unit from 30 minutes (0.5 on the display)  $\sim$  3 hours and hour unit from  $3\sim12$  hours.
  - Time can be set from minimum 30 minutes to maximum 12 hours.
  - Default time setting for the **good'sleep** mode is 8 hours.
- 5. Press the SET button to complete the good'sleep mode setting.
  - (党) indicator and the set time of the **good'sleep** mode will be displayed on the remote controller display.
  - Timer indicator (3) will be displayed on the indoor unit display.
  - good'sleep mode setting will be cancelled if you don't press the SET button within 10 seconds after setting the time. Therefore, check for the (完) indicator on the remote controller display and the Timer indicator ((1)) on the indoor unit display.

Cancel ► Press the button to make the set time to display as , and press the SET button.

# Additional options available in good's leep mode You can adjust the set temperature by 1 °F within the range of 61°F~86°F(16°C~30°C). When the good' sleep mode is on. In Cool mode: Air flow direction will be adjusted automatically. In Heat mode: Adjusting air flow direction is available.

### Temperature and fan speed change in good'sleep mode

- Fall asleep: Eases you into sleep by dropping the temperature.
- Sound sleep: Relaxes your body and raises your temperature slightly.
- Wake up: Allows you to wake up from comfortable intermittent air and it makes you feel refreshed.



- Fan speed and the air flow direction will be adjusted automatically in **good'sleep** mode.
- Recommended set temperature is between  $77^{\circ}F \sim 81^{\circ}F$  ( $25^{\circ}C \sim 27^{\circ}C$ ) for cooling and  $70^{\circ}F \sim 73^{\circ}F$  ( $21^{\circ}C \sim 23^{\circ}C$ ) for heating.
- If the set temperature is too low, you may feel cold during sleep or catch a cold.
- Optimal operation hour of **good'sleep** mode is 8 hours. Therefore, if the time is set too short or long, you may not feel as comfortable as you would expect.
- If the good'sleep mode is set over 5 hours, Wake up stage will begin when 1 hour is remaining in the operation time and the air conditioner will stop automatically.
- When the On timer and the good'sleep function is set simultaneously, the air conditioner will only apply
  the function that was set later.

# 2-Step cooling function

2-Step Cooling function will set the air conditioner to cool the room quickly to reach the set temperature when the indoor temperature is higher than the set temperature, and then the air conditioner will automatically operate in Dry mode when indoor temperature reaches set temperature.

### When the air conditioner is operating in Cool mode;



- 1. Press the **Options** button.
- 2. Press the ( ) button until (2-Step) indicator starts to blink.
- 3. Press the **SET** button to set the 2-Step Cooling function.
  - (2-Step) will blink first, then remain on the display as (2-Step) and 2-Step Cooling function will begin.

Cancel Press the Options button again to make the (2-Step) indicator blink and press the SET button.



Remote controller display

# **Using the Fast function**

You can set the Fast function to provide fast and powerful cooling/heating.

When the air conditioner is operating in Cool/Heat mode;



- 1. Press the **Options** button.
- 2. Press the button until (Fast) indicator starts to blink.
- 3. Press the **SET** button to set the Fast function.
  - (<u>Fast</u>) will blink first, then remain on the display as (<u>Fast</u>) and <u>Fast</u> function will begin.



 Press the Options button again to make the (Fast) indicator blink and press the SET button.



Remote controller display



- Fast function is only available in Cool/Heat mode.
- $\bullet \ \ Vertical/Horizontal\ air\ swing\ can\ be\ adjusted.$
- Set temperature and fan speed cannot be adjusted.
- If the Fast function is selected while Quiet/**good'sleep** function is on, corresponding function will be cancelled.
- When you select Fast function in Heat mode, you may not be able to increase fan speed.

**English-20** 

# **Using the Comfort function**

You can set the Comfort function to provide mild cooling/heating.

When the air conditioner is operating in Cool/Heat mode;







Remote controller display

- 1. Press the **Options** button.
- 2. Press the 🔾 🕥 button until (Comfort) indicator starts to blink.
- 3. Press the **SET** button to set the Comfort function.
  - (Comfort) will blink first, then remain on the display as (Comfort) and Comfort function will begin.

▶ Press the **Options** button again to make the (Comfort) indicator blink Cancel and press the **SET** button.



- Comfort function is only available in Cool/Heat mode.
- Vertical/Horizontal air swing can be adjusted.
- Set temperature can be adjusted, but fan speed cannot be adjusted.
- If the Comfort function is selected while Quiet/good'sleep function is on, corresponding function will be cancelled.

# **Using the Quiet function**

You can reduce the noise generated from the indoor unit during Cool/Heat mode.

### When the air conditioner is operating in Cool/Heat mode;





Remote controller display

- 1. Press the **Options** button.
- 2. Press the 🔾 🕥 button until (Quiet) indicator starts to blink.
- 3. Press the **SET** button to set the Quiet function.
  - (Quiet) will blink first, then remain on the display as (Quiet) and Quiet function will begin.

▶ Press the **Options** button again to make the (Quiet) indicator blink and press the **SET** button.

Additional options available in Quiet function		
+ Temp	You can adjust the set temperature by 1 °F within the range of $61$ °F~ $86$ °F ( $16$ °C~ $30$ °C).	
Fan	Fan speed is set to ਹੁੱਦੇ (Auto).	
	Vertical/Horizontal air swing can be selected.	



- Quiet function is only available in Cool/Heat mode.
- If the Quiet function is selected while Fast/ ${f good's leep}$  function is on, corresponding function will be cancelled.

# Using the Auto clean function

Auto clean function will minimise the moisture inside of the indoor unit. Activate this function to help provide you with clean air. When the air conditioner is operating;



- 1. Press the **Settings** button.
- 2. Press the 🔾 🕥 button until (Clean) indicator starts to blink.
- 3. Press the **SET** button to set the Auto clean function.
  - (Clean) indicator will be displayed on the remote controller display and Timer (
     indicator will turn on the indoor unit display. Auto clean function will be activated after the air conditioner stops operating.
  - Duration of the Auto clean function can be different depending on the previous operation mode used.

Auto(cool), Cool, Dry mode: 30 minutes. Auto(heat), Heat, Fan mode: 15 minutes.



Indoor unit display

Cancel

 Press the Settings button again to make the (Clean) indicator blink and press the SET button.



- When the operation mode is set during Auto clean function is activated, the air conditioner will operate in chosen operation mode and the Auto clean function will be re-activated when the operation stops.
- During the auto clean function, indoor fan will continue to run and air flow blade will remain open to allow the indoor coil to dry.

# Setting the Beep sound

Beep sound from the indoor unit can be muted.



- 1. Press the **Settings** button.
- 2. Press the Dutton until (Beep) indicator starts to blink.
- 3. Press the **SET** button to mute the beep sound.

# Cleaning the air conditioner



 Make sure to turn off the power of the indoor unit and cut-off the power supply before cleaning the air conditioner.

### Cleaning the indoor unit

 Wipe the surface of the unit with a slightly damp micro fiber cloth when needed.



- Contact the service center when you clean the indoor unit heat exchanger because it needs to be disassembled.
- Since the panel of the indoor unit is easily scratched, you should use a micro fiber cloth to clean the panel.
   When you use the micro fiber cloth, slightly dampen the cloth and remove any debris on the cloth to avoid scratches.





- Do not clean the display using alkaline detergent.
- Do not use sulfuric acid, hydrochloric acid, organic solvents (such as thinner, kerosene and acetone etc.) to clean the surface of the product or put any stickers on it.
   They may damage the surface of the air conditioner.

### Cleaning the outdoor unit heat exchanger

- When dust accumulates on the heat exchanger, it may decrease cooling performance. Therefore, clean it regularly.
- ► Spray water to clean the dust.



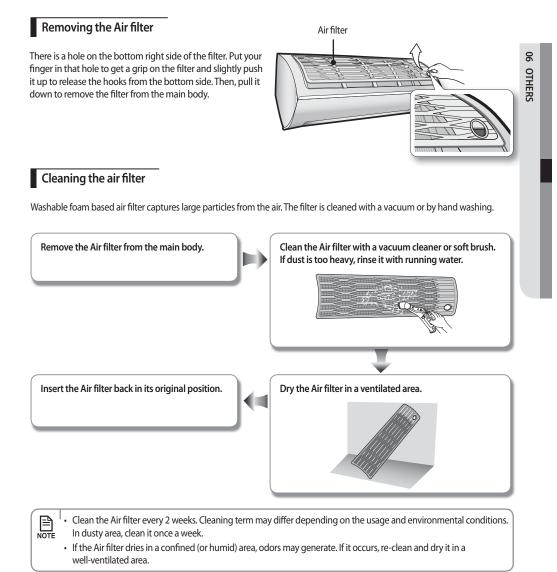
 If it is difficult to clean the outdoor unit heat exchanger on your own, contact service center.



• Be careful with the sharp edges on the outdoor unit heat exchanger.



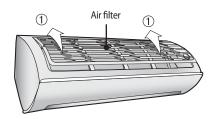
Heat exchanger (Illustration may differ slightly depending on the models)



# Cleaning the air conditioner

# Reassembling the Air filter

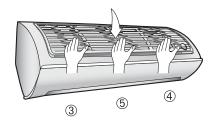
1. Put the filter on the main body and insert the hooks which are in the top of the Air filter into the the main body.  ${\bf @}$ 



2. There's one hook in both side of the filter, press the surface of the Air filter softly and get the hooks into the main body. ②



3. Press the bottom of the filter lightly to securely fix the main body.  $3 \oplus \$$ 



# Maintaining the air conditioner

If the air conditioner will not be used for an extended period of time, dry the air conditioner to maintain it in best condition.

- 1. Dry the air conditioner thoroughly by operating in Fan mode for 3 to 4 hours and cut-off the power supply. There may be internal damage if moisture is left in components.
- 2. Before using the air conditioner again, dry the inner components of the air conditioner again by running in Fan mode for 3 to 4 hours. This helps remove odors which may have generated.

### Periodical checks

Refer to the following chart to maintain the air conditioner properly.

Туре	Description	Every 2 weeks	Every 3 months	Every 4 months	Once a year
	Clean the air filter (1)	•			
	Clean the condensate drain pan (2)				•
Indoor	Thoroughly clean the heat exchanger (2)				•
unit	Clean the cross fan (2)			•	
	Clean the condensate drain pipe (2)			•	
	Replace the remote controller batteries (1)				•
Outdoor unit	Clean the heat exchanger on the outside of the unit (2)			•	
	Clean the heat exchanger on the inside of the unit (2)				•
	Clean the electric components with jets of air (2)				•
	Verify that all the electric components are firmly tightened (2)				•
	Clean the fan (2)				•
	Verify that all the fan assembly is firmly tightened (2)				•
	Clean the condensate drain pan (2)				•

 <sup>:</sup> This check mark requires checking the indoor/outdoor unit periodically.
 Follow the description to maintain the air conditioner properly.



- (1) The described operations should be performed more frequently if the area of installation is very dusty.
- (2) These operations must always be performed by qualified personnel. For more detailed information, see the installation part in the manual.

# Troubleshooting

Refer to the following chart if the air conditioner operates abnormally. This may save time and unnecessary expense.

PROBLEM	SOLUTION
The air conditioner does not work at all.	<ul> <li>Check power status and then operate the air conditioner again.</li> <li>Plug in or switch on the circuit breaker and then operate the air conditioner again.</li> <li>Ensure all breakers are on.</li> <li>Check if you have set the Off Timer. Operate the air conditioner again by pressing the <b>Power</b> button.</li> </ul>
The temperature adjustment is not working.	Check if you have selected Fan/Fast mode. In these modes, desired temperature is set to auto and you cannot adjust the temperature.
Cool/Warm air does not come out of the air conditioner.	<ul> <li>Check if the set temperature is higher(during Cool mode)/ lower(during Heat mode) than the current temperature. Press the Temp + or - button on the remote controller to change the set temperature.</li> <li>Check if the Air filter is blocked. If there is a lot of dust on the Air filter, cooling(heating) performance may decrease. Clean them frequently.</li> <li>Check if the outdoor unit is covered or installed near the obstacle. Take the cover off and take the obstacle away.</li> <li>Check if the air conditioner is operating in defrost mode. When the ice formed in winter or the outdoor temperature is too low, the air conditioner operates in defrost mode automatically. In defrost mode, indoor fan stops and warm air does not come out.</li> <li>If the doors or windows are open, it may cause poor cooling (heating) performance.</li> <li>Close the doors and windows.</li> <li>Check if the air conditioner has just been turned on after stopping cooling or heating operation. In this case, just fan will run to protect the outdoor unit compressor.</li> <li>Check if the pipe length is too long. When the pipe length exceeds maximum allowable pipe length, cooling (heating) performance may decrease.</li> </ul>
Air flow adjustment is not working.	Check if you have selected <b>good'sleep</b> mode. In cool mode, you cannot adjust the air flow direction. (If the <b>good'sleep</b> mode is operating in Heat mode, you can adjust the air flow direction.)

PROBLEM	SOLUTION
Fan speed adjustment is not working.	Check if you have selected Auto/Dry/Fast/Comfort/good'sleep mode. In these mode, fan speed is set to Auto and you cannot adjust the fan speed.
Remote controller is not working.	<ul> <li>Check if your batteries are good.</li> <li>Make sure nothing is blocking your remote controller sensor.</li> <li>Check that there are lighting fixtures near the air conditioner. Light from fluorescent bulbs or neon signs may interrupt the remote signal.</li> </ul>
Timer function does not set.	Check if you press the <b>Set</b> button on the remote controller after you have set the time.
The indicator is blinking continuously.	Press the <b>Power</b> button or disconnect the power plug/switch off the auxiliary power switch.  If the indicator is still blinking, contact the service center.
Odors permeate in the room during operation.	<ul> <li>Check if the appliance is running in a smoky area. Ventilate the room or operate the air conditioner in Fan mode for 1~2 hours. (No component in unit create odors.)</li> <li>Check the Drains have been cleaned.</li> </ul>
Error is indicated.	When an indoor unit indicator blinks, contact the nearest service center. Please ensure the error code is passed onto the service center when booking the service call.
Noise is generated.	Depending on the status of the air conditioner usage, noise can be heard when refrigerant flow movement changes. It is normal.
Smoke is generated from the outdoor unit.	If may not be a fire but it can be a steam generated by the defrost operation from outdoor heat exchanger during Heat mode in winter.
Water is dropping from the outdoor unit piping connection.	Water may be generated because of the temperature difference. It is normal.



# QUESTIONS OR COMMENTS?

COUNTRY	CALL	OR VISIT US ONLINE AT
U.S.A - Consumer Electronics	1-800-SAMSUNG(726-7864)	www.samsung.com/us/support
U.S.A - Mobile Phones	1-800-SAMSUNG(726-7864) [HHP] 1-888-987-HELP(4357)	www.samsung.com/us/support
CANADA	1-800-SAMSUNG(726-7864)	www.samsung.com/ca/support (English) www.samsung.com/ca_fr/support (French)

AJ\*\*\*JNADCH Series

# Air Conditioner user manual



This manual is made with 100% recycled paper.

# imagine the possibilities

Thank you for purchasing this Samsung product.



EN ES FR DB68-04992A-00

