#### Controller Priority Indicator Indicates that this In Use Indicator controller is setting t Rinnai Indicates that hot w vater temperature. is being supplied. 120 Priority Button When no water is Temperature Display being supplied. Indicates temperature pressing this button setting or flashes erro water te allows this controller to code. On/Off set the water emperature. Thermostat ON/OFF Button

WARNING Do not put dip switches 2 and 3 (white switches) in on position. These settings are only for commercial applications and are not compatible with V75i.

#### **Diagnostic Use of the Controller**

- 1. To display the most recent diagnostic codes press and hold the "On/Off" button for 2 seconds on the MC-91 controller.
- 2. To enter or exit the maintenance monitor information mode press and hold the down button for 2 seconds and without releasing it press the ON/OFF button.

ſ	No.	Data	Unit			
ſ	01	Water flow rate	0.1 gal/min			
	02	Outgoing water temperature	Degrees Fahrenheit			

#### To Change the Temperature Scale (°F / °C)

With the water heater turned off, press and hold the ON/OFF button until the display changes to the other temperature scale (about 5 seconds).

#### To Turn Off the Controller Sound (Mute)

To turn the sound off (mute), press and hold both the  $\blacktriangle$  and  $\blacktriangledown$ thermostat buttons until a "beep" is heard (about 5 seconds).

#### Locking the Controller

The MC-91-2 controller can be locked or unlocked by pressing the Priority button and the up button together for 5 seconds. A beep will sound confirming that the controller is locked. The display will alternately show "LOC", the temperature setting, and a diagnostic code if one has been activated. All of the controllers in the system are also locked.

To unlock the controller press the Priority button and the up button together for 5 seconds.

# **Gas Pressure Setting**

NOTE: For additional installation and commissioning information refer to the Operation and Installation Manual.



serviced and removed by a trained and qualified person. During pressure testing of the consumer piping, ensure gas valve is turned off before unit is shut off. Failure to do so may result in serious injury to yourself or damage to the unit.

#### APPLIANCE OPERATING PRESSURES Table '

		Water	Gas Inlet	Min./Max	Force	d Low	Forced	d High
		Inlet Max.	NAT.G	LPG	NAT.G	LPG	NAT.G	LPG
1/75:	Short flue length	450 001	5"W.C. /10.5"W.C.	8"W.C.	0.61″W.C.	0.87″W.C.	2.5″W.C.	3.9″W.C.
V75i	Long flue length	150 PSI		/13.5"W.C.	0.61″W.C.	0.95″W.C.	2.3″W.C.	3.7″W.C.

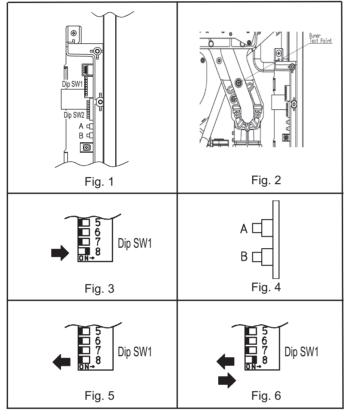
#### Commissioning

With all gas appliances in operation at maximum gas rate, the flowing inlet pressure at the incoming test point on the Rinnai water heater should read 5" W.C. - 10.5" W.C. on natural gas and 8" W.C. - 13.5 W.C. on propane gas. If the pressure is lower, the gas supply is inadequate and the unit will not operate to specification. Check the gas meter regulator and pipework for correct operation/sizing and correct as required.

#### **Gas Pressure Setting**

Ensure gas pressure check under Commissioning has been completed first! The regulator is electronically controlled and factory pre-set. Under normal circumstances it does not require adjustment during installation. Make adjustments only if the unit is not operating correctly and all other possible causes for incorrect operation have been eliminated.

- 1. Turn OFF the gas supply.
- 2. Turn OFF the water supply.
- 3. Remove the front panel (four screws).
- 4. Check the gas type using the data plate on the side of the unit. Confirm that the gas type switch is in the correct position (switch 1 of Dip SW2 is ON for natural gas, NG, and OFF for propane gas, LPG.) Figure 1.
- 5. Remove the screw and attach the manometer to the burner test point located on the gas control. Figure 2.
- 6. Turn on the gas supply and the power supply.
- 7. Flow water through the water heater at the maximum flow rate obtainable. (At least 3 gallons per minute is recommended. If there is not enough water flowing, the water heater could shut off or sustain damage due to overheating.)
- 8. Move switch 8 of Dip SW1 to ON. Figure 3.
- 9. Push the PC board switch A for one second. Figure 4.
- 10. Calibrate "Forced Low" combustion using switch A (up) and switch B (down).
- 11. Move switch 8 of Dip SW1 to OFF and then back to ON Figure 6.
- 12. Push the PC board switch B for one second. Figure 4.
- 13. Calibrate "Forced High" combustion using switch A (up) and switch B (down)
- 14. Move switch 8 of Dip SW1 to OFF. Figure 5.
- 15. Close hot water taps.
- 16. Turn off gas supply and 120 V power supply.
- 17. Remove manometer and re-install allen head plug.
- 18. Turn on the gas supply and 120 V power supply.
- 19. Operate the unit and check for gas leaks.
- 20. Install the front panel using four screws.



# **Diagnostic Codes**

214911000	
<ul> <li>O3 Power interruption during Bath fill (Water will not flow when power returns)</li> <li>• Turn off all hot water taps. Press ON/OFF twice.</li> </ul>	<ul> <li>52 Modulating Solenoid Valve Signal</li> <li>Check modulating gas solenoid valve wiring harness for loose or damaged terminals.</li> <li>Measure resistance of valve coil.</li> </ul>
<ul> <li>10 Air Supply or Exhaust Blockage</li> <li>Ensure approved venting materials are being used.</li> <li>Check that nothing is blocking the flue inlet or exhaust.</li> <li>Check all vent components for proper connections.</li> <li>Ensure vent length is within limits.</li> <li>Verify dip switches are set properly.</li> <li>Check fan for blockage.</li> </ul>	<ul> <li>61 Combustion Fan</li> <li>Ensure fan will turn freely.</li> <li>Check wiring harness to motor for damaged and/or loose connections.</li> <li>Measure resistance of motor winding.</li> </ul>
<ul> <li>11 No Ignition</li> <li>Check that the gas is turned on at the water heater, meter, or cylinder.</li> <li>If the system is propane, make sure that gas is in the tank.</li> <li>Ensure appliance is properly grounded.</li> </ul>	<ul> <li>65 Water Flow Servo</li> <li>The water flow control valve has failed to close during the bath fill function. Immediately turn off the water and discontinue the bath fill function. Contact a licensed professional.</li> </ul>
<ul> <li>Ensure gas type and pressure is correct.</li> <li>Ensure gas line, meter, and/or regulator is sized properly.</li> <li>Bleed all air from gas lines.</li> <li>Verify dip switches are set properly.</li> <li>Ensure igniter is operational.</li> </ul>	<ul> <li>70 PC Board</li> <li>Check PC board DIP switches for correct positons.</li> <li>Check the connection harness at the connection on the PC board.</li> <li>Replace PC board.</li> </ul>
<ul> <li>Check igniter wiring harness for damage.</li> <li>Check gas solenoid valves for open or short circuits.</li> <li>Remove burner cover and ensure burners are properly seated.</li> <li>Remove burner plate; inspect burner surface for condensation/debris.</li> </ul>	71 Solenoid Valve Circuit <ul> <li>Replace the PC Board.</li> </ul>
<ul> <li>12 No Flame</li> <li>Check that the gas is turned on at the water heater, meter, or cylinder.</li> <li>Check for obstructions in the flue outlet.</li> <li>If the system is propane, make sure that gas is in the tank.</li> <li>Ensure gas line, meter, and/or regulator is sized properly.</li> <li>Ensure gas type and pressure is correct.</li> <li>Bleed all air from gas lines.</li> <li>Ensure proper venting material was installed.</li> </ul>	<ul> <li>72 Flame Sensing Device</li> <li>Verify flame rod is touching flame when unit fires.</li> <li>Check all wiring to flame rod.</li> <li>Remove flame rod;check for carbon build-up; clean with sand paper.</li> <li>Check inside burner chamber for any foreign material blocking flame at flame rod.</li> <li>Measure micro amp output of sensor circuit with flame present.</li> <li>Replace flame rod.</li> </ul>
<ul> <li>Ensure condensation collar was installed properly.</li> <li>Ensure vent length is within limits.</li> <li>Verify dip switches are set properly.</li> <li>Check power supply for loose connections.</li> </ul>	<ul><li>79 Water leakage detected</li><li>• Turn off water supply and contact licenced professional.</li></ul>
<ul> <li>Check power supply for proper voltage and voltage drops.</li> <li>Ensure flame rod wire is connected.</li> <li>Check flame rod for carbon build-up.</li> <li>Disconnect and reconnect all wiring harnesses on unit and PC board.</li> <li>Check for DC shorts at components.</li> <li>Check gas solenoid valves for open or short circuits.</li> <li>Remove burner plate; inspect burner surface for condensation/debris.</li> <li>Check the ground wire for the PC board.</li> </ul>	<ul> <li>LC# Scale Build-up in Heat Exchanger (when checking maintenance code history "00" is substituted for "LC")</li> <li>LC0~LC9 indicates that there is scale build up in the heat exchanger and that the heat exchanger needs to be flushed to prevent damage. Refer to the flushing instructions in the manual. Hard water must be treated to prevent scale build up or damage to the heat exchanger.</li> <li>To operate the water heater temporarily until the heat exchanger can be flushed, push the On/Off button on the temperature controller 5 times. Repeated LC# codes will eventually lock out the water heater.</li> </ul>
<ul> <li>14 Thermal Fuse</li> <li>Check for restrictions in air flow around unit and vent terminal.</li> <li>Check gas type of unit and ensure it matches gas type being used.</li> <li>Check for low water flow in a circulating system causing short-cycling.</li> </ul>	<ul> <li>FF Maintenance Performed</li> <li>Indicates a service provider performed maintenance or repair. Enter this code by pressing up, down, and ON/OFF simultaneously.</li> </ul>
<ul> <li>Ensure dip switches are set to the proper position.</li> <li>Check for foreign materials in combustion chamber and exhaust piping.</li> <li>Check heat exchanger for cracks or separations.</li> <li>Check heat exchanger surface for hot spots which indicate blockage due to scale build-up. Refer to instructions in manual for flushing heat exchanger. Hard water must be treated to prevent scale build up or damage to the heat exchanger.</li> <li>Measure resistance of safety circuit.</li> <li>Ensure high fire and low fire manifold pressure is correct.</li> <li>Check for improper conversion of product.</li> </ul>	<ul> <li>No Code (Nothing happens when water flow is activated.)</li> <li>Clean inlet water supply filter.</li> <li>On new installations ensure hot and cold water lines are not reversed.</li> <li>Verify you have at least the minimum flow rate required to fire unit.</li> <li>Check for cold to hot cross over. Isolate circulating system if present.</li> <li>Turn off cold water to the unit, open pressure relief valve; if water continues to flow, there is bleed over in your plumbing.</li> <li>Verify turbine spins freely.</li> <li>Measure the resistance of the water flow control sensor.</li> </ul>
<ul> <li>16 Over Temperature Warning</li> <li>Check for restrictions in air flow around unit and vent terminal.</li> <li>Check for low water flow in a circulating system causing short-cycling.</li> <li>Check for foreign materials in combustion chamber and exhaust piping.</li> <li>Check for blockage in the heat exchanger.</li> </ul>	<ul> <li>If the display is blank and clicking is coming from the unit, disconnect the water flow servo motor (GY, BR, O, W, P, BL, R). If the display comes on then replace the water flow servo motor.</li> </ul>
<ul><li>19 Electrical Grounding</li><li>Check all components for electrical short.</li></ul>	

- 32 Outgoing Water Temperature Sensor
- 33 Heat Exchanger Outgoing Temperature Sensor
- 34 Combustion Air Temperature Sensor Fault
  - eck for restrictions in air flow around unit and

# **Troubleshooting**

#### **Important Safety Notes**

There are a number of (live) tests that are required when fault finding this product. Extreme care should be used at all times to avoid contact with energized components inside the water heater. Only trained and qualified service technicians should attempt to repair this product. Before checking for resistance readings, disconnect the power source to the unit and isolate the item from the circuit (unplug it).

#### (SV1, SV2, SV3, SV4 and POV) Gas valve and Modulating solenoids: (Set meter above 2K)

	(		3	(	
[	Wire color	Voltage	Resistance	Connector #	Pin #'s
[	(Main) Black - Grey	11 ~ 13 VDC	24 ~ 28 ohms	D1	B3 - B4
[	(SV1) Black - Blue	11 ~ 13 VDC	36 ~ 42 ohms	B3	4 - 6
	(SV2) Black - Yellow	11 ~ 13 VDC	36 ~ 42 ohms	B2	4 - 7
[	(SV3) Black - Red	11 ~ 13 VDC	36 ~ 42 ohms	B4	4 - 5
ſ	(SV4) Black - Orange	11 ~ 13 VDC	35 ~ 41 ohms	B1	4 - 8
ĺ	(POV) Pink - Pink	2 ~ 15 VDC	67 ~ 81 ohms	D1	1 - 2

#### (M) Water Flow Control Device Servo or Geared Motor

11~13 VDC

	Red - Pink	5 ~ 8 VDC	44 ~ 52 ohms	G2	3 - 4		
	White - Blue	5 ~ 8 VDC	44 ~ 52 ohms	G2	1-3		
	Grey - Brown	N/A	N/A	G2	5 -		
	Grey - Orange	N/A	N/A	G2	6 -		

#### NOTE: The grey wire listed above turns to black at G connector on the PCB.

#### (QS) Water Flow Sensor: Black - Red 11 ~ 13 VD Yellow - Black 4 ~ 7 VD

#### **By-pass Flow Control:**

White - White

<b>7 1</b> · · · · · · · · · · · · · · · · · · ·				
Red - Pink	2 ~ 6 VDC	44 ~ 52 ohms	G1	12 - 13
White - Blue	2~0 VDC	44 ~ 52 011115	G1	10 - 11
(IG) Ignition Syster	n:			
Grey - Grey	90 ~ 110 VAC	N/A	C1	1 - 3
(FM) Combustion F		N1 / A		5.0
Red - Black	6 ~ 45 VDC	N/A	L2	5 - 6
White - Black	5 ~ 10 VDC	N/A	L2	3 - 5
Yellow - Black	11 ~ 13 VDC	N/A	L2	4 - 5
	e hertz scale. Reading ween 60 and 420 hertz erheat Switch:		black wires a	t terminals 3 and 5

5.5 ~ 6.2 K ohms 1 ~ 1.4 Mega ohms

	amo	Rod:	
E I	ame	Rou.	

Place one lead of your meter to the flame rod and the other to ground. With the unit running you should read between 5-150 VAC. Set your meter to the  $\mu$  amp scale and series your meter in line with the flame rod. You should read 1 µ amp or greater for proper flame circuit. In the event of low flame circuit remove the flame rod and check for carbon or damage.

#### Heat Exchanger, Outgoing Water Temperature and Inlet Thermistors:

Check all thermistors by inserting meter leads into each end of the thermistor plug. Set your meter to the 20 K scale and read resistance. Applying heat to the thermistor bulb should decrease the resistance. Applying ice to the thermistor bulb should increase the resistance. See below for examples of typical temperatures and resistance readings.

White - White	N/A	See example above	E5	2 - 3		
Blue - Blue	N/A	See example above	E5	4 - 5		
Heat Exchanger Tem	Exchanger Temperature Thermistor:					
Pink - Pink	N/A	See example above	E4	4 - 7		

Inlet Thermistor:				
White - White	N/A	See example above	E7	4 - 9
Remote Controls:				
Terminals J	10 ~ 13 VDC	1.5 ~ 3.0 K ohms	J	1-2

#### **Frost Protection:**

This unit has frost protection heaters mounted at different points to protect the water heater from freezing. All of them should show a positive resistance reading.

#### Amp Fuses:

E10 - G7 E1 - G7

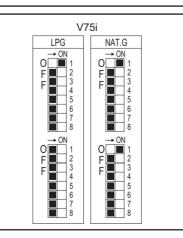
B1 - E10

This unit has one inline (10) amp glass fuse. Remove the fuse and check continuity through it. If you have continuity through the fuse then it is good. Otherwise the fuse is blown and must be replaced.

## **Dip Switches Settings**

Adjust switches 2 and 3 of Dip SW1 (upper side) depending on your altitude according to the table below.

Below 1 ohms



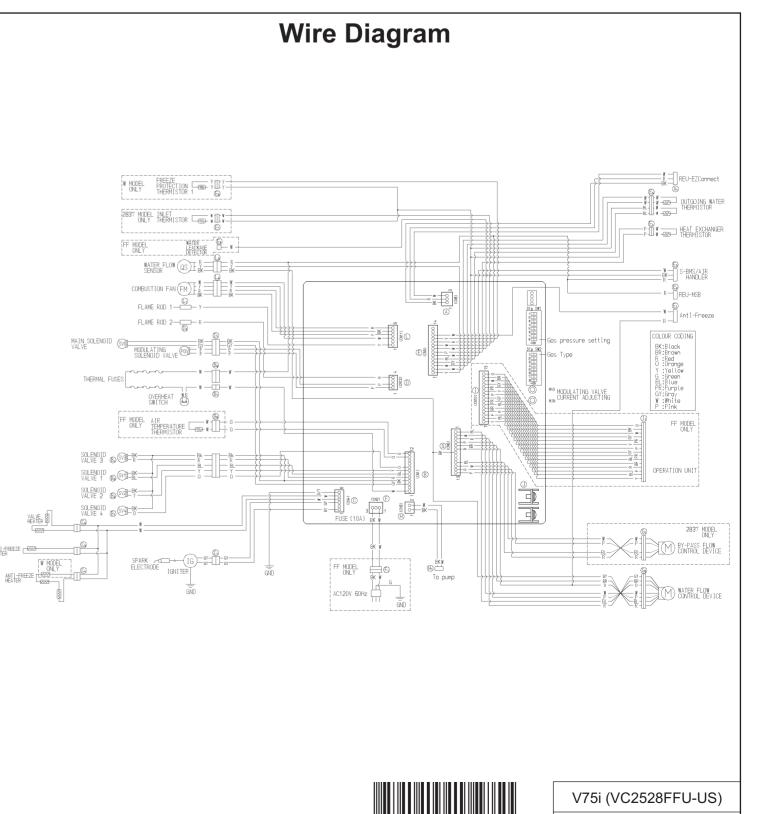
Dip SW1	
	} - High Altitude

### 

DO NOT adjust the other dip switches unless specifically instructed to do so. Incorrect Dip Switch Settings can cause the Rinnai water heater to operate in an unsafe condition and may damage the water heater and void the warranty.

Dip SW No.	NOTES								
2	High Altitude	Off	Level 0 0-2000 ft	Off	Level 1 2001-5200 ft	On	Level 2 5201-7700 ft	On	Level 3 7701-10200 ft
3	<ul> <li>High Altitude</li> </ul>	Off	(0-610 m)	On	(610-1585 m)	Off	(1585-2347 m)	On	(2347-3109 m)

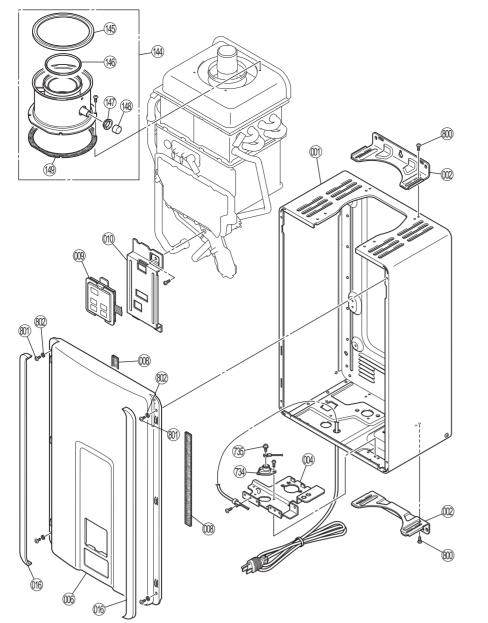
- Check sensor wiring for damage.
- Measure resistance of sensor. Clean sensor of scale build up.
- Ensure fan blade is tight on motor shaft and is in good condition Replace sensor.



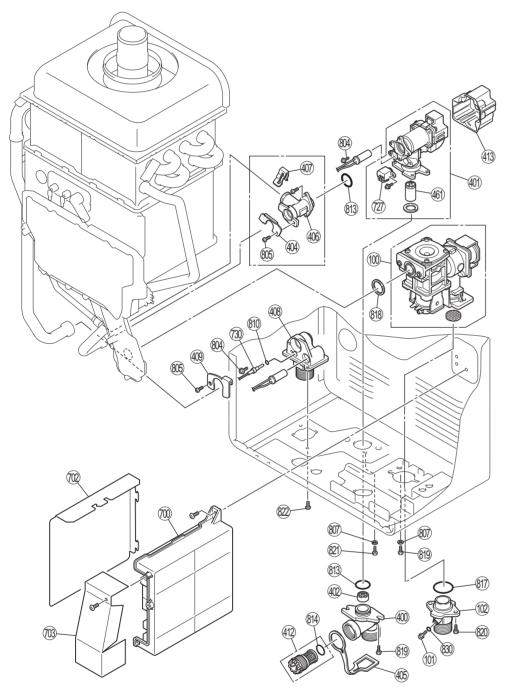
70 00012 35670 9

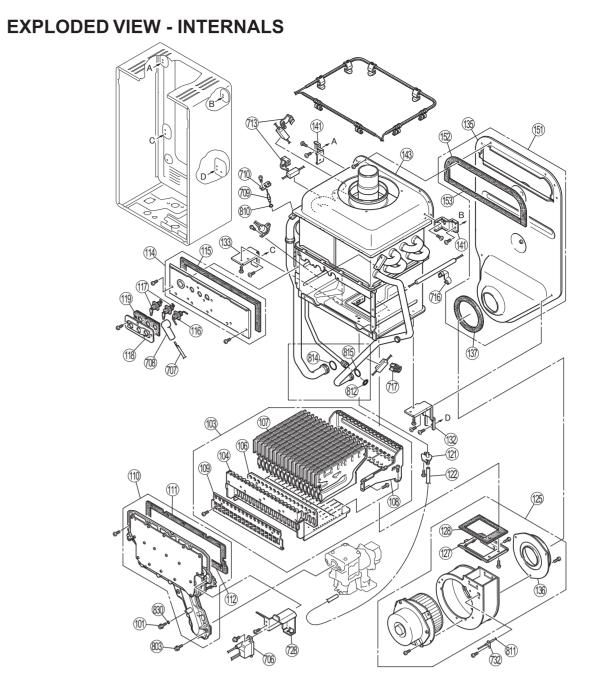
U307-1110(01)

### **EXPLODED VIEW - CABINET**

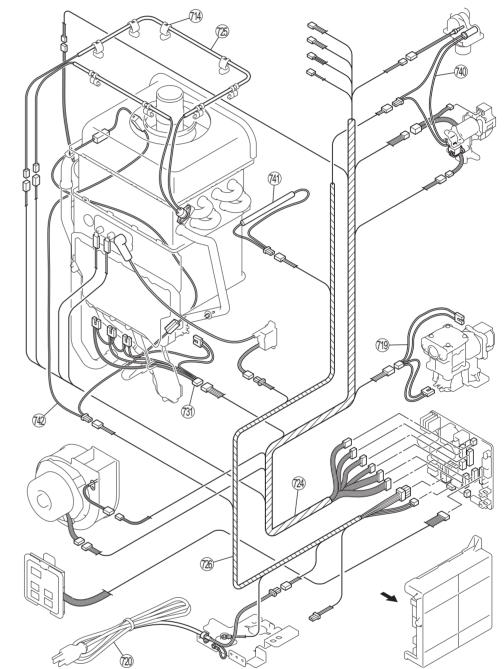


**EXPLODED VIEW - INTERNALS** 





**EXPLODED VIEW - ELECTRICAL** 



			V75i (VC2528)				V75i (VC2528)		
ltem	Description	Part Number	Qty	lten	n Description	Part Number	Qty	ltem	Description
001	MAIN BODY	109000289	1	136	FAN BRACKET	109000267	1	720	POWER CORD ASSEMBLY
002	WALL BRACKET	109000259	2	137	SEAL PACKING	109000268	1	724	SENSOR HARNESS-3
004	CONNECTION REINFORCEMENT	109000261	1	141	HEAT EXCHANGER BRACKET	109000269	2	725	FUSE HARNESS
006	FRONT PANEL	109000295	1	143	HEAT EXCHANGER ASSEMBLY	107000101	1	726	POWER SUPPLY HARNESS
008	FRONT PANEL PACKING	U245-3185-2	2	144	FLUE CONNECTION ASSEMBLY	108000068	1	727	WATER FLOW SENSOR
009	TEMPERATURE CONTROL	105000188	1	145	INLET SEAL	109000239	1	728	IGNITOR BRACKET
010	TEMPERATURE CONTROL PLATE	109000263	1	146	O-RING	108000018	1	730	TWIN THERMISTOR
016	SCREW COVER	109000294	2	147	PIPE SEAL	109000170	1	731	SOLENOID HARNESS
100		106000085	1		CAP	109000171	1	732	INLET AIR THERMISTOR
101	TEST PORT SET SCREW	C10D-5	2	149	PACKING	109000240	1	734	SENSOR BRACKET
102	3/4 GAS INLET	106000065	1	151	AIR INLET ASSEMBLY	108000069	1	735	SCREW
103	BURNER UNIT ASSY (LPG)	106000072	1	152	DUCT PACKING UPPER	108000070	1	740	HEATER
103	BURNER UNIT ASSY (NG)	106000073	1	153	DUCT PACKING LOWER	108000071	1	741	HEATER
104	BURNER CASE FRONT PANEL	106000074	1	400	WATER INLET	H73-501-2	1	742	HEATER
106	PACKING	109000264	1	401	WATER FLOW SERVO & SENSOR	107000090	1	800	TRUSS SCREW
107	BURNERS	106000054	17	402		M8D1-15	1	801	TRUSS SCREW
108	BURNER CASE BACK PANEL	106000075	1	404	PIPE BRACKET	AH69-310	1	802	NYLON WASHER
109	DAMPER(LPG)	106000076	1	405	PLUG BAND	109000018	1	803	SCREW
109	DAMPER (NG)	106000077	1	406		107000103	1		SCREW
110	MANIFOLD ASSEMBLY (LPG)	106000078	1		CLIP	109000278	1		SCREW
110	MANIFOLD ASSEMBLY (NG)	106000079	1		HOT WATER OUTLET (3/4 NPT)	107000104	1	807	PLASTIC WASHER
111	COMB CHAMBER PACKING UPPER	106000080	1		STOP BRACKET	AU162-1876	1	810	O-RING
112	COMB CHAMBER PACKING LOWER	106000081	1		FILTER ASSEMBLY	H98-510-S	1	811	O-RING
114	COMB CHAMBER FRONT PANEL	106000082	1			107000093	1		O-RING
115	COMB CHAMBER PACKING - 2	106000083	1	461	WATER FLOW TURBINE	107000088	1	813	O-RING
116	ELECTRODE	105000179	1	700		105000160	1	814	O-RING O-RING
117	FLAME ROD	105000093	2	702		109000247	1	815	O-RING
118	ELECTRODE BRACKET	105000156	1	703		109000248	1	817	PACKING
119	ELECTRODE PACKING	105000157	1	706		105000180	1	819	HEXAGON HEAD SCREW
121	BACK PRESSURE CONNECTOR	U242-312	1		HIGH TENSION CORD ELECTRODE SLEEVE	BH38-710-240 AU206-218	1		HEXAGON HEAD SCREW
122	TUBE G	109000198	1		THERMISTOR	105000114	1		HEXAGON HEAD SCREW
125	FAN MOTOR ASSEMBLY	108000061	1		RETAINER (THERMISTOR)	CP-90172	1		SCREW
127	FAN CONNECTING BRACKET	108000062	1		HEATER CLIP	109000270	2		O-RING
128	FAN CONNECTING BRACKET PACKIN	N 108000063	1		FUSE HOLDER	U250-670X01	2		MANUAL
132	HEAT EXCHANGER BRACKET	109000265	1		HEATER CLIP	109000271	2		TECH SHEET
133	HEAT EXCHANGER BRACKET	109000266	1		HEATER CLIP	AU100-721	ے 1		
135	AIR INLET	108000064	1		MAIN SOLENOID HARNESS	105000162	1		
				119		100000102			

# **b** V75i **c** (VC2528)

SEMBLY	CP-90580	1
8-3	105000165	1
	105000167	1
ARNESS	105000184	1
SOR	105000176	1
	109000272	1
र	105000108	1
SS	105000168	1
STOR	105000029	1
	109000273	1
	109000279	1
	105000154	1
	105000169	1
	105000171	1
	CP-30580-2	8
	CP-30580	4
	AU33-184X01	4
	109000280	2
	U217-449	2
	CP-20883-410UK	2 2 2
	AU48-174	2
	M10B-2-4	2
	M10B-2-3	1
	M10B-2-10	1
	M10B-2-18	2
	M10B-2-16	2
	M10B-2-14	1
	M10B-1-24	1
	109000181	1
CREW	ZQAA0512UK	3
CREW	ZQAA0514UK	2
CREW	ZQAA0508UK	1
	CP-30580	2
	M10B-13-4	2
	100000258	1

100000260

1

Part Number