



RFG296HD  
RFG297HD  
RFG298HD  
RFG29PHD  
RFG29THD

# Refrigerator

## user manual

English

imagine the possibilities

Thank you for purchasing this Samsung product.  
To receive more complete service or accessory parts,  
please register your product at or contact

[www.samsung.com/register](http://www.samsung.com/register)  
1-800-SAMSUNG (726-7864)



Free Standing Appliance



## Safety Information

### SAFETY INFORMATION

Before using your new Samsung French Door Refrigerator, please read this manual thoroughly to ensure that you know how to operate the features and functions that your new appliance offers safely and efficiently.

This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or those who lack experience and knowledge, unless they have been given supervision or instruction concerning the use of the appliance by a person responsible for their safety.

Because the following instructions cover various models, the characteristics of your refrigerator may differ slightly from the refrigerator described in this manual. If you have any question, contact us at 1-800-SAMSUNG or find help and information online at [www.samsung.com](http://www.samsung.com).

#### Important safety symbols and precautions:



	Hazards or unsafe practices that may result in severe personal injury or death.
	Hazards or unsafe practices that may result in minor personal injury or property damage.
	Do NOT attempt.
	Do NOT disassemble.
	Do NOT touch.
	Follow directions carefully.
	Unplug the power plug from the wall socket.
	Make sure the refrigerator is grounded to prevent electric shock.
	Call the contact center for help.
	Note.

**These warning signs are here to prevent injury to you and others.**

**Please follow them carefully.**

**After reading this section, keep it in a safe place for future reference.**

### CRITICAL INSTALLATION WARNINGS

-  Do not install the refrigerator in a damp place or place where it may come in contact with water.
- Deteriorated insulation of electrical parts may cause an electric shock or fire.
- Do not place this refrigerator in direct sunlight or expose to the heat from stoves, room heaters or other appliance.
- Do not plug several appliances into the same multiple power strip. The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the voltage listed on the refrigerator's rating plate.
- This provides the best performance and also prevents overloading house wiring circuits, which could cause a fire hazard from overheated wires.
- If the wall socket is loose, do not insert the power plug.
- There is a risk of electric shock of fire.
- Do not use a cord that shows cracks or abrasion damage along its length or at either end.
- Do not bend the power cord excessively or place heavy articles on it.
- Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.
- Damage to the cord may cause a short-circuit, fire and/or electric shock.
- Do not use aerosols near the refrigerator.
- Aerosols used near the refrigerator may cause an explosion or fire.
-  This refrigerator must be properly installed and located in accordance with the manual before you use it.
- Connect the power plug in the proper position with the cord hanging down.
- If you connect the power plug upside down, the wire can get cut off and cause a fire or electric shock.
- When moving the refrigerator, be careful not to roll over or damage the power cord.
- This constitutes a fire hazard.
- Make sure that the power plug is not squashed or damaged by the back of the refrigerator.
- Keep the packing materials out of reach of children.
- There is a risk of death from suffocation if a child puts the packing materials on his or her head.
- The appliance must be positioned so that the plug is accessible after installation.
- You need to remove all the protective plastic film before you initially plug the product in.



- The refrigerator must be safely grounded.
- Always make sure that you have grounded the refrigerator before attempting to investigate or repair any part of the appliance. Power leakages can cause severe electric shock.
- Never use gas pipes, telephone lines or other potential lightning attractors as an electrical ground.
- Improper use of the grounding plug can result in a risk of electric shock. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounding plug and a 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord should be AC115-120 V, 10 A, or more. If a grounding adapter is used, make sure the receptacle box is fully grounded.



- If the power cord is damaged, have it replaced immediately by the manufacturer or its service agent.



#### CAUTION

### INSTALLATION CAUTIONS



- Allow sufficient space to install the refrigerator on a flat surface.
- If your refrigerator is not level, the internal cooling system may not work correctly.
- Keep the ventilation space in the appliance enclosure or mounting structure clear of obstruction.
- Allow the appliance to stand for 2 hours after installation.
- We recommend you have this refrigerator installed by a qualified technician or service company.
- Failing to do so may result in an electric shock, fire, explosion, problems with the product, or injury.



#### WARNING

### CRITICAL USAGE WARNINGS



- Do not insert the power plug with wet hands.
- Do not store articles on the top of the appliance.
- When you open or close the door, the articles may fall and cause personal injury and/or material damage.
- Do not put a container filled with water on the refrigerator.
- If spilled, there is a risk of fire or electric shock.
- Children should be supervised to ensure that they do not play with the appliance.
- Keep fingers out of "pinch point" areas; clearances between the doors and cabinet are necessarily small. Be careful when you open the doors when children are in the area.
- Do not let children hang on the door. A serious injury may occur.
- Do not let children go inside the refrigerator.

Children could become trapped.

- Do not insert your hands into the bottom area under the appliance.
- Any sharp edges may cause personal injury.
- Do not let children step on a drawer's cover.
- The drawer may break and cause them to slip.
- Do not overfill the refrigerator with food.
- When you open the door, an item may fall out and cause personal injury or material damage.
- Do not touch the inside walls of the freezer or products stored in the freezer with wet hands.
- This may cause frostbite.
- Never put fingers or other objects into the water dispenser hole, ice chute, or ice maker bucket.
- It may cause personal injury or material damage.
- Do not spray flammable gas near the refrigerator.
- There is a risk of explosion or fire.
- Do not store volatile or flammable substances in the refrigerator.
- The storage of benzene, thinner, alcohol, ether, LP gas and other such products may cause explosions.
- Do not store pharmaceuticals products, scientific materials, or temperature sensitive products in the refrigerator.
- Products that require strict temperature controls must not be stored in the refrigerator.
- Do not place or use an electrical appliance inside the refrigerator, unless it is of a type recommended by the manufacturer.
- Do not stand on top of the appliance or place objects (such as laundry, lighted candles, lighted cigarettes, dishes, chemicals, metal objects, etc.) on the appliance. This may result in an electric shock, fire, problems with the product, or injury. Do not put a container filled with water on the appliance.
- If spilled, there is a risk of fire or electric shock.
- Do not use mechanical devices or any other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not damage the refrigerant circuit.



- Do not disassemble or repair the refrigerator by yourself.
- You run risk of causing a fire, malfunction and/or personal injury.
- When the interior or exterior LED lamp has gone out, please contact your service agents.



- Children should be supervised to ensure that they do not play with the appliance.
- Bottles should be stored tightly together so that they

do not fall out.

- This product is intended only for the storage of food in a domestic environment.
- If a gas leak is detected, avoid any naked flames or potential sources of ignition and air the room in which the appliance is standing for several minutes.
- Use only the LED Lamps provided by manufacturer or service agents.

- If there are burning smells or smoke, pull out power plug immediately and contact your Samsung Electronics service center.
- If you experience difficulty when changing the light, contact a service agent.
- If the product is equipped with LED Lamps, do not disassemble the Lamp Cover and LED Lamp by yourself. Please contact your service agents.
- If any dust or water is in refrigerator, pull out the power plug and contact your Samsung Electronics service center.
- Otherwise there is a risk of fire.



#### CAUTION USAGE CAUTIONS

- Do not re-freeze frozen foods that have thawed completely.
- Do not place carbonated or fizzy drinks in the freezer compartment. Do not put bottles or glass containers in the freezer.
- When the contents freeze, the glass may break and cause personal injury.

- ★ • Service warranty and Modification.
  - Any changes or modifications performed by a 3rd party on this finished appliance are not covered under Samsung warranty service, nor can Samsung be responsible for safety issues that result from 3rd party modifications.
- Do not block air holes.
  - If the air holes are blocked, especially with a plastic bag, the refrigerator can be over cooled. If this cooling period lasts too long, the water filter may break and cause water leakage.
- If the refrigerator is disconnected from the power supply, you should wait for at least five minutes before plugging it back in.
- If you have a long vacation planned or the refrigerator is not to be used for a long period of time, you must empty the refrigerator and pull out the power plug.
- Letting the refrigerator run for a long time without using it can cause the insulation to deteriorate and may cause a fire.
- Wipe excess moisture from the inside and leave the doors open. Otherwise, odor and mold may develop.
- To get the best performance from the product:
  - Do not place foods too close to the vents at the rear of the appliance as it can obstruct free air circulation in the refrigerator compartment.

- Wrap food up properly or place it in airtight containers before putting it into the refrigerator.
- Fill the water tank, ice tray, and water cubes only with potable water.



- If the product is flooded, make sure to contact your nearest service center.
- There is a risk of electric shock or fire.



#### CAUTION CLEANING CAUTIONS

- Do not directly spray water on the inside or outside the refrigerator.
- There is a risk of fire or electric shock.
- Do not use a hair dryer to dry the inside of the refrigerator. Do not place a lighted candle in the refrigerator to remove bad odors.
- This may result in an electric shock or fire.



- Remove any foreign matter or dust from the power plug pins. Do not use a wet or damp cloth when cleaning the plug.
- Otherwise, there is a risk of fire or electric shock.



- Unplug the refrigerator before cleaning or making repairs.



#### WARNING State of California Proposition 65 Warnings:

The California Safe Drinking Water and Toxic Enforcement Act requires the Governor of California to publish a list of substances known to the State of California to cause cancer, birth defects, or other reproductive harm, and requires businesses to warn of potential exposure to such substances.

This product contains a chemical known to the State of California to cause cancer, birth defects, or other reproductive harm. This appliance can cause low-level exposure to some of the substances listed, including benzene, formaldehyde, and carbon monoxide.



#### WARNING CRITICAL DISPOSAL WARNINGS

- ★ • Risk of child entrapment. Before you throw away your old refrigerator or freezer:
  - Take off the doors.
  - Leave the shelves in place so that children can not easily climb inside.
- Please dispose of the packaging material from this product in an environmentally friendly manner.
- Leave the shelves in place so that children can not easily climb inside. Ensure that none of the pipes on the back of the appliance are damaged prior to disposal.
- R600a or R134a is used as a refrigerant. Check the compressor label on the rear of the appliance or the rating label inside the fridge to see which refrigerant

is used for your refrigerator. If this product contains flammable gas (Refrigerant R600a), contact your local authority in regard to safe disposal of this product.

- When disposing of this refrigerator, remove the door/door seals and door latch so that small children or animals cannot become trapped inside. Children should be supervised to ensure that they do not play with the appliance.

- Cyclopentane is used in the insulation. The gases in the insulation material require a special disposal procedure. Please contact your local authorities in regard to the environmentally safe disposal of this product. Ensure that none of the pipes on the back of the refrigerator are damaged prior to disposal.

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## Setting up your French Door Refrigerator

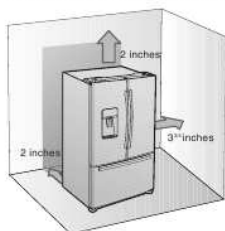
### GETTING READY TO INSTALL THE REFRIGERATOR

Congratulations on your purchase of this Samsung French Door Refrigerator.

We hope you enjoy the state-of-art features and efficiencies that this new appliance offers.

#### Selecting the best location for the refrigerator

- A location with easy access to a water supply.
- A location without direct exposure to sunlight.
- A location with a leveled floor.
- A location with enough space for the refrigerator doors to open easily.
- A location that allows sufficient space to the right, left, back and top for air circulation.
- A location that allows you to move the refrigerator easily if it needs maintenance or service.



If the refrigerator does not have enough space, the internal cooling system may not work properly.

If your refrigerator has an ice maker, allow extra space at the back for the water line connections.

When you install the refrigerator next to a fixed wall, you need a minimum clearance of 3 3/4" (95mm) between the refrigerator and wall to allow the door to swing open.

First thing! Make sure that you can easily move your refrigerator to its final location by measuring doorways (both width and height), thresholds, ceilings, stairways, etc.

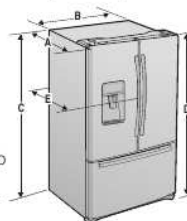
The following chart details the exact height and depth of this Samsung French Door Refrigerator.

Model	Depth "A"	Width "B"	Height "C"	Overall Height "D"	Depth "E"
RFG296**	33	35	68	69	35
RFG297**	33	35	68	69	35
RFG298**	1/8"	6/8"	1/2"	6/8"	5/8"
RFG29P*	(842mm)	(908mm)	(1740mm)	(1774mm)	(904mm)
RFG29T*					

- Allow clearance to the right, left, back and top when installing.

This will help reduce power consumption and keep your energy bills lower.

- Do not install the refrigerator where the temperature will go below 50°F (10°C).
- Do not locate the refrigerator where it may become wet.

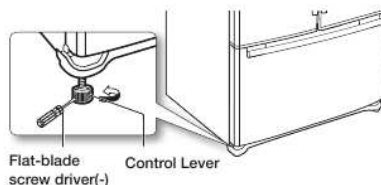


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### When moving your refrigerator

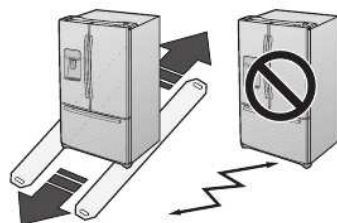
**CAUTION** To prevent floor damage, be sure the front adjusting legs are in the up position (above the floor). Refer to 'Adjusting the doors' in the manual (on page 9).



### FLOORING



For proper installation, you must place this refrigerator on a level, hard surface that is the same height as the rest of the floor. This surface should be strong enough to support a fully loaded refrigerator, or approximately 359lbs (165kg).

To protect the finish of the flooring, cut a large section of the cardboard carton and place it under the refrigerator where you are working. When moving the refrigerator, you need to pull and push it straight forwards or back. Do not wiggle it from side to side.



### ACCESSORIES AND REQUIRED TOOLS

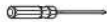




The following accessories are included with your refrigerator:

	
Hex wrench	Fastener

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### Required Tools (Not provided)

You need the following tools to complete the installation of your refrigerator:

		
Philips screwdriver(+)	Flat-blade screw driver(-)	Socket wrench (10mm)
		
Pliers	Allen wrench (3/16") (5mm)	

### REMOVING THE REFRIGERATOR DOORS

For some installations you need to remove the fridge and freezer drawers so you can move the refrigerator to its final location. Do not remove the doors/drawer if you don't need to. If you do not need to remove the refrigerator doors, go to Adjusting the Level on page 8. If you need to remove the doors, continue below. Before removing the door/drawer, make sure you read the following items:

**WARNING** Disconnect power to the refrigerator before removing the door or drawer.

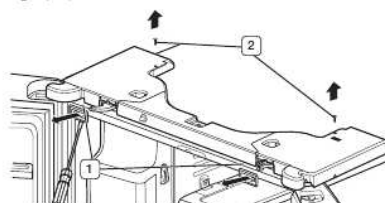
- Be careful not to drop, damage or scratch the door/drawer while removing them.
- Be careful not to get injured while removing the door/drawer.
- Reattach the door/drawer properly to avoid:
  - Moisture from air leakage.
  - Uneven door alignment.
  - Wasting energy due to improper door seal.

### Disassemble the refrigerator doors

**WARNING** Be careful not to drop and scratch the doors while removing the doors.

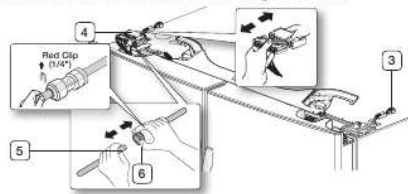
### Disassemble the refrigerator doors

1. With the door opened, remove the cap top table (1) with a flat-blade screwdriver(-), and close the door. Remove 2 screws holding down the cover hinge (2) and turn it with several wires connected.

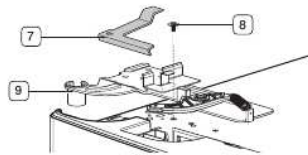


2. Disconnect one connector (3) on the right side door and one connector (4) on left side door. To remove the water coupler from the hinge, twist and pull it from the hinge. Remove the water line (5) while pressing the marked part (6) of the water line coupler.

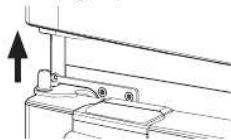
**CAUTION** If a red clip is on the coupler, it must be removed before removing the tube.



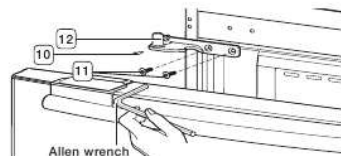
3. Pull and remove the hinge lever (7). Remove the ground screw (8) attached to the upper left and right door hinges with a philips screwdriver (+). Remove the upper left and right door hinges (9).



4. Lift the door straight up to remove.



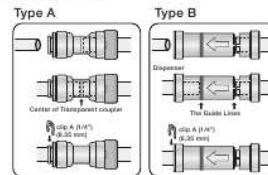
5. Remove the screw (10) attached to the lower left and right door hinges with a philips screwdriver (+). Remove the 2 hex head bolts (11) attached to the lower left and right door hinges with an allen wrench (3/16"). Remove the lower left and right door hinges (12).



## REATTACHING THE REFRIGERATOR DOORS

To reattach the fridge doors after you have moved the fridge to its final location, assemble parts in reverse order.

1. The Water Line must be fully inserted to the center of transparent coupler (Type A) or the line (Type B) to prevent water leakage from the dispenser.
2. Insert the clip in the install pack and check that it holds the line firmly.

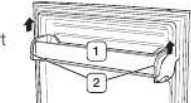


## DISASSEMBLE THE FREEZER DRAWER

1. Take out the upper drawer by lifting it up.



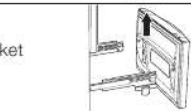
2. Remove the tilting pocket (1) by pulling both support guards (2) upward at the same time.



3. Take out the lower basket (3) by lifting the basket up from the rail system.



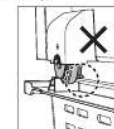
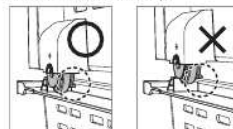
4. Remove 4 hex head bolts from both sides with a socket wrench (10mm).



5. Lift up the freezer door from the rails.



**CAUTION** Putting too much food into the freezer drawers can prevent the freezer from closing completely and can cause frost build-up.



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## ASSEMBLE THE FREEZER DRAWER

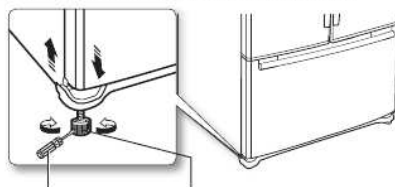
To reattach the drawer after you have moved the fridge to its final location, assemble parts in reverse order.

## ADJUSTING THE LEVEL

Make sure the refrigerator is level so that you can make final adjustments. Use a level to test if the refrigerator is level both side to side and back to front. If the refrigerator is not level, it will not be possible to get the doors perfectly even, which may cause moisture condensation and increased energy bills. Below is an example of how to level the refrigerator if the left side of the refrigerator is lower than the right side.

### How to adjust the level

1. Open the freezer drawer and remove the lower basket. (See to page 7)
2. Remove the two screws (1) attached to the cover leg front (2) with a Philips screwdriver (+).
3. Remove the cover leg front (2) by lifting the bottom part of the cover leg front up and pulling it out.
4. Insert a flat-blade screwdriver (-) into a notch on the left control lever, and turn it count clockwise to level the refrigerator. (You turn the lever clockwise to lower the refrigerator and counterclockwise to raise it.)



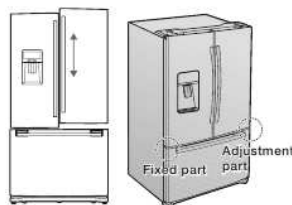
flat-blade screwdriver(-) Control Lever

**CAUTION** Both control levers must be touching the floor to avoid possible personal injury or property damage because of tipping.

- If the right side is lower, perform the same procedure, but with the right control lever.
- It is difficult to remove the cover leg front from the refrigerator, so we do not recommend making small adjustments with the control lever. Instead, refer to the next page for the best way to make minor adjustments to the doors.

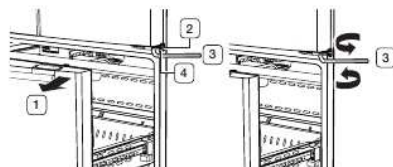
## MAKING MINOR ADJUSTMENTS BETWEEN DOORS

Remember, a leveled refrigerator is necessary for getting the doors perfectly even. If you need help, review the previous section on leveling the refrigerator.

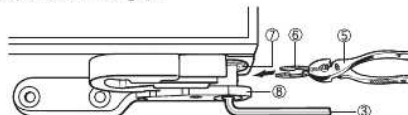


- The left door is fixed. To make minor adjustments between doors, adjust only the right door.

1. Pull out the freezer drawer (1), then you can see the lower hinge (2).
  2. Insert the supplied allen wrench (3/16") (3) into the shaft (4) of the lower hinge.
  3. Please adjust the height by turning the hex wrench (3) clockwise (DOWN) or counter-clockwise (UP).
- When you turn the hex wrench counter-clockwise (UP), the door will move up.



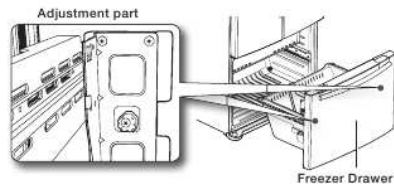
1. After adjusting the doors, insert the supplied fastener (6) using a pliers (5) in the gap between the hinge-grommet (7) and the lower hinge (8). The number of fasteners you'll need to insert depends on the gap.



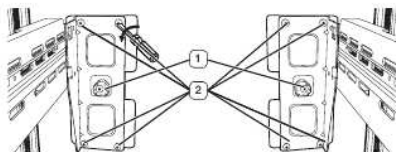
- 2 fastener are enclosed with the refrigerator. The thickness of each fastener is 0.04".



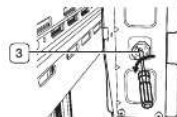
## ADJUSTING THE FREEZER DRAWER LEVEL



1. Locate the height-adjuster ( 1 ) in the freezer drawer. Unscrew the 8 Phillips screws ( 2 ) slightly to loosen the door.

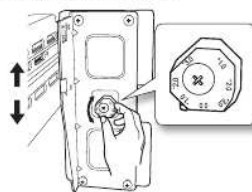


2. Loosen the controller screw ( 3 ) with a Phillips screwdriver (+).

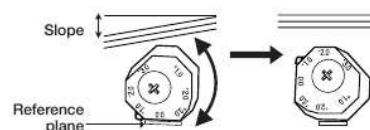


3. Find the best level to align the door slope.

- After adjustment, tighten the controller screw and then the philips screws.



Example) The slope is about 0.08inch (2mm) as shown below.  
- Rotate the height adjuster to -2.0 to reduce the door slope.



## INSTALLING THE WATER DISPENSER LINE

A water dispenser with a filter is one of the helpful features on your new refrigerator. To help promote better health, the water filter removes unwanted particles from your water. However, it does not sterilize or destroy microorganisms. You may need to purchase a water purifying system to do that. In order for the ice maker to operate properly, a water pressure of 20-125 psi (138-862 kPa) is required. Under normal conditions, a 170 cc (5.75 oz.) cup can be filled in about 10 seconds.

If the refrigerator is installed in an area with low water pressure (below 20psi), you can install a booster pump to compensate for the low pressure.

After you have connected the water line, make sure the water storage tank inside the refrigerator is properly filled. To do this, press the water dispenser lever until the water runs from the water outlet.

Water line installation kits are available at extra cost from your dealer.

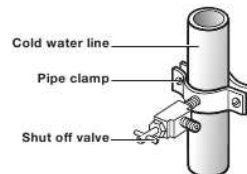
We recommend using a water line installation kit that contains copper tubing and 1/4" compression nut.

### Connecting to the water supply line

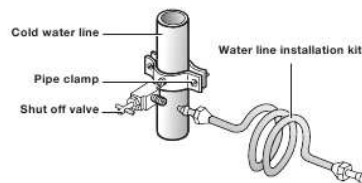
1. First, shut off the main water supply.



2. Locate the nearest cold water drinking line and install the pipe clamp and shut off valve.



3. Connect the water line installation kit to the shut off valve.

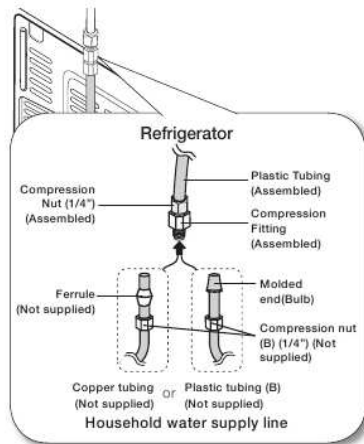


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## Connecting the water supply line to the refrigerator.

There are several items that you need to purchase to complete this connection.  
You may find these items sold as a kit at your local hardware store.

Use Copper Tubing	Use Plastic Tubing
<ul style="list-style-type: none"> <li>• ¼" copper tubing</li> <li>• ¼" compression nut (1pc)</li> <li>• Ferrule (2pc)</li> </ul>	<ul style="list-style-type: none"> <li>• ¼" plastic tubing</li> <li>→ Molded end(Bulb)</li> <li>• ¼" compression nut (1pc)</li> </ul>



1. Connect the household water line to the assembled compression fitting.
  - If you are using copper tubing, slip the compression nut ( **B** ) (not supplied) and ferrule (not supplied) on the copper tubing (not supplied) as shown.
  - If you are using plastic tubing ( **B** ) , insert the molded end (Bulb) of the plastic tubing ( **B** ) into the compression fitting.

**CAUTION** Do not use without the molded end (Bulb) of the plastic tubing ( **B** ).

2. Tighten the compression nut ( **B** ) onto the compression fitting.  
Do not over-tighten the compression nut ( **B** ) .
3. Turn water on and check for any leakage. If you find water drops or leakage in the connection areas, turn off the main water supply. Check the connections and, if necessary, tighten.

10\_ setting up

4. Flush 1 gallon of water through the filter before drinking or using the water from the refrigerator.  
(Flush approximately 6 minutes.) To flush, press a large glass or cup against the water dispenser lever. Fill the glass, empty it into the kitchen sink after it is filled, and then repeat.
5. After you turn on the refrigerator, let the ice maker make ice for 1 to 2 days. Over that period of time, throw out the first 1 or 2 buckets of ice the freezer makes to ensure all impurities have been removed from the water line.

Only connect the water line to a drinkable water source.

If you have to repair or disassemble the water line, cut off 1/4" of the plastic tubing to make sure you get a snug, leak-free connection.

## COMPLETING THE SET UP

Now that you have your new refrigerator installed in place, you are ready to set up and enjoy the features and functions of the appliance. By completing the following steps, your refrigerator should be fully operational.

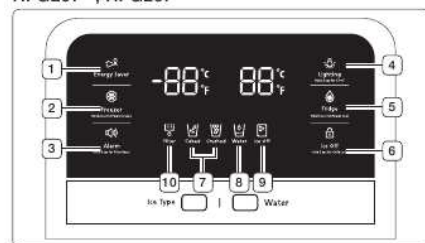
1. Make sure your refrigerator is in an appropriate location with reasonable clearance between it and the wall. Refer to installation instructions in this manual.
2. Once the refrigerator is plugged in, make sure the interior light comes on when you open the doors.
3. Set the Temperature control to the coldest temperature and wait for an hour. The freezer will get slightly chilled and the motor will run smoothly. Reset the refrigerator and freezer to the temperatures you want.
4. After you plug the refrigerator in, it will take a few hours to reach the appropriate temperature. You can store food and drinks in the refrigerator after the temperature is sufficiently cool.

If condensation or water drops appears on both sides of fridge door's central part, turn the Energy Saver mode off after removing the condensation. (See the explanation on Energy Saver button in the USING THE CONTROL PANEL.)

# Operating your French Door Refrigerator

## USING THE CONTROL PANEL

RFG297\*\*, RFG29P\*\*



### (1) Energy Saver



Touching this button turns Energy Saver mode on and off. When you turn Energy Saver on, the Energy Saver icon lights. Turn Energy Saver off and the icon goes off. The Energy Saver function automatically turns on, when power is supplied to the refrigerator. If condensation or water drops appear on the doors, turn the Energy Saver mode off.

### (2) Freezer (Hold 3 sec for Power Freeze)



Touch this button to set the freezer to your desired temperature. You can set the temperature between -8°F and 8°F (between -22°C and -14°C). Touch and hold this button for 3 seconds to decrease the time needed to freeze products in the Freezer. It can be helpful if you need to quickly freeze easily spoiled items or if the temperature in the freezer has warmed dramatically (For example, if the door was left open).

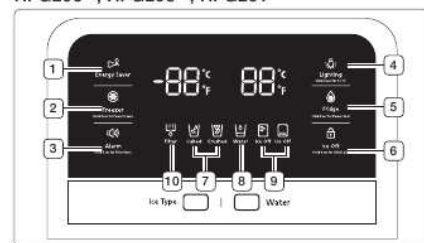
### (3) Alarm / (Hold 3 sec for Filter Reset)



This button serves two purposes:

- 1) To turn the door open alarm on and off. If the door alarm is set to On, an alarm beeps if any refrigerator door is left open for more than three minutes. The beeping stops when you close the door. The door alarm function is pre-set to On in the factory. You can turn it off by touching and then releasing this button. You can turn it back on in the same fashion. The icon lights up when the function is on.
- 2) To reset the water filter life indicator. After you replace the water filter, touch and hold this button for 3 seconds to reset the water filter life indicator.

RFG296\*\*, RFG298\*\*, RFG29T\*\*



### (4) Lighting/ (Hold 3 sec for C <=> F)



Touching this button turns on the Dispenser LED lamp (under the display) in continuous mode so that it stays on continuously. The button also lights up. If you want the Dispenser lamp to come on only when some one uses the dispenser, touch this button to turn the continuous mode off. Touch and hold this button for 3 seconds to switch the temperature units between °C and °F.

### (5) Fridge (Hold 3 sec for Power Cool)



Touch this button to set the fridge to your desired temperature. You can set the temperature between 34°F and 46°F (between 7°C and 1°C). Touch and hold this button for 3 seconds to decrease the time needed to cool products in the Refrigerator. It can be helpful if you need to quickly cool easily spoiled items or if the temperature in the fridge has warmed dramatically (For example, if the door was left open).

### (6) Ice Off (Hold 3 sec for child lock)



If you don't want to make more ice, touch this button. Also, pressing this button for 3 seconds turns on Child Lock which locks the display panel and dispenser buttons so the buttons can not be used. The Child Lock icon lights up to indicate you've activated the Child Lock function. Press 3 seconds to unlock.

### (7) Ice Type (Cubed) (Crushed)

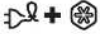






Touch this button to select your desired ice type. Cubed and crushed ice modes alternate when you press the button. This mode can not be used with the Water mode simultaneously.

### (8) Water





Touch this button to dispense water. This mode can not be used with the Ice Type mode simultaneously. Water mode will be off if you touch the Ice Type button.

<b>Cooling Off Mode</b>  	<p>Cooling Off mode (also called Shop mode), is designed for use by retailers when they are displaying refrigerators on the shop floor. In Cooling Off mode, the refrigerator's fan motor and lights work normally, but the compressors do not run, and the refrigerator and freezer do not get cold.</p> <p>To start Cooling Off mode, touch and hold the Energy Saver button and the Power Freeze button for 5 seconds during normal operation. The refrigerator chime sounds and the temperature display flashes OF OF.</p> <p>To cancel Cooling Off mode, touch and hold the Energy Saver and the Power Freeze buttons again for 5 seconds.</p>
<b>(9) Ice Off</b>  	<p>If you don't want to make more ice, touch the Ice Off button.</p> <p>The icon will light up and the Ice-Maker stops making ice.</p> <p> We recommend you stop ice making if the following occur:</p> <ul style="list-style-type: none"> <li>- There is enough ice in the ice bucket.</li> <li>- You want to save water and energy.</li> <li>- Water is not being supplied to the refrigerator.</li> </ul> <p> If the ice maker function is ON, and the water Line is not connected, there will be a water valve noise from the back of the unit, press the Ice Off (Hold 3sec for child lock) button for less than 3 seconds until the Ice Off Indicator (  ) illuminates.</p>

If you do not press any **button(letters not ICON)**, the display turns off in a few seconds.

If you press any **button(letters not ICON)**, the display lights up again.

**The function key will operate after you remove your finger from the letters except E.Saver, Ice and Water key.**

<b>(10) Filter</b>  	<p><b>Water filter usage</b></p> <p>This icon will light up when you need to change the filter. After you use about 300 gallons of water, the filter indicator lights up. (about 6 months). After you install the new water filter, reset the filter indicator by touching the Alarm/hold 3 sec for Filter Reset button.</p> <p> • If water is not dispensing or dispensing slowly, you need to replace the water filter because the water filter is clogged.</p> <p>• Some areas have large amounts of lime in their water, which causes the water filter to clog more quickly.</p>
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## CHANGING THE WATER FILTER



To reduce risk of water damage to your property **DO NOT** use generic brands of water filters in your SAMSUNG Refrigerator.

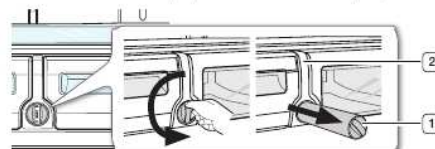
**USE ONLY SAMSUNG BRAND WATER FILTER.** SAMSUNG will not be legally responsible for any damage, including, but not limited to property damage caused by water leakage from use of a generic water filter. SAMSUNG Refrigerators are designed to work **ONLY WITH SAMSUNG** Water Filter.


The Filter light turns red to let you know when it is time to change your water filter cartridge.

To give you time to get a new filter, the red light comes on just before the capacity of the current filter runs out. Changing the filter on time provides you with the freshest, cleanest water from your refrigerator.



1. Shut off the water supply. Then, turn the water filter ( **1** ) about 1/4 turn, counter-clockwise.
2. Pull the water filter ( **1** ) from the case filter ( **2** ).



-  • To change the water filter more easily, shut off the water supply valve.


- Sometimes, it is hard to disassemble the water filter because impurities in the water cause it to stick. If you are having difficulties, grip the water filter firmly and pull it hard.

- When you pull the water filter, a little water can leak from the opening. This is normal. To minimize the water leaks, keep the filter cartridge horizontal when you pull it.



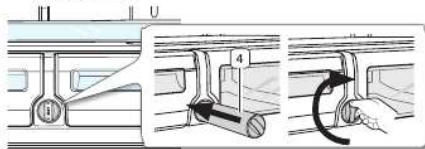
- To prevent overflow, empty the water filter tray ( **3** ) and dry around the filter case ( **2** ).

3. Insert the new filter into the filter case ( **4** ).
4. Push the filter, and then turn it clockwise until it locks.



-  • If you have trouble inserting the water filter because of high water pressure, shut off the water supply valve.

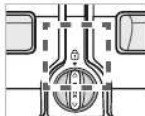


- The locked symbol should be lined up with the indicator line.



**5. Touch the "Alarm/hold 3 sec for Filter Reset" button**

() for about 3 seconds to reset the water filter. The color of indicator () changes from red to blue, green, or yellow.




**6. If you turned off the water supply, turn it back on.**

 For a replacement water filter, you can visit your local home improvement center or contact the Samsung Parts distributor. Be sure the replacement water filter has the SAMSUNG logo on the box and on the water filter.  
Link : <http://www.samsungparts.com>

**Removing any residual matter inside the water supply line after installing the water filter.**

1. Turn ON the main water supply and supply water from water supply line.
2. Run water through the dispenser until the water runs clear (approx. 6 to 7 minutes). This will clean the water supply system and remove air from the lines.
3. Additional flushing may be required in some households.
4. Open the Refrigerator door and make sure there are no water leaks coming from the water filter.



 Be sure to flush the dispenser thoroughly, otherwise water may drip from the dispenser. This means that there is still air in the line.

**Reverse Osmosis Water Supply IMPORTANT:**

The pressure of the water supply coming out of a reverse osmosis system going to the water inlet valve of the refrigerator needs to be between 35 and 120 psi (241 and 827 kPa).

If a reverse osmosis water filtration system is connected to your cold water supply, the water pressure to the reverse osmosis system needs to be a

minimum of 40 to 60 psi (276 to 414 kPa).  
If the water pressure to the reverse osmosis system is less than 40 to 60 psi (276 to 414 kPa):

- Check to see whether the sediment filter in the reverse osmosis system is blocked. Replace the filter if necessary.
- Allow the storage tank on the reverse osmosis system to refill after heavy usage.
- If your refrigerator has a water filter, it may further reduce the water pressure when used in conjunction with a reverse osmosis system. Remove the water filter.

If you have questions about your water pressure, call a licensed, qualified plumber.

## CONTROLLING THE TEMPERATURE

### Basic temperature of Freezer and Refrigerator Compartments

The basic temperature and recommended temperatures of the Freezer and Refrigerator Compartments are -2°F and 38°F (or -19°C and 3°C) respectively. If the temperature of the Freezer and Refrigerator Compartments are too high or low, adjust the temperature manually.

### Controlling the Freezer temperature



Recommend Temp (Freezer) : -2°F (or -19°C)

The Freezer temperature can be set between -8°F and 8°F (or between -22°C and -14°C) to suit your particular needs. Press the Freezer button repeatedly until the desired temperature is shown in the temperature display. The temperature will change by 2°F (or 1°C) with each press. See below.

Fahrenheit : -2°F → -4°F → -6°F → -8°F → 8°F → 6°F → 4°F → 2°F → 0°F → -2°F.

Centigrade : -19°C → -20°C → -21°C → -22°C → -14°C → -15°C → -16°C → -17°C → -18°C → -19°C.

Keep in mind that foods like some ice cream may melt at 4°F (or -15.5°C). The temperature display will move sequentially from -8°F to 8°F (or from -22°C to -14°C).

## Controlling the fridge temperature

The fridge temperature can be set between 34°F and 46°F (or between 7°C and 1°C) to suit your particular needs. Press the Fridge button repeatedly until the desired temperature is shown in the temperature display. The temperature will change by 2°F (or 1°C) with each press. See below.

Fahrenheit : 38°F → 36°F → 34°F → 46°F → 44°F → 42°F → 40°F → 38°F.

Centigrade : 3°C → 2°C → 1°C → 7°C → 6°C → 5°C → 4°C → 3°C.

The temperature control process for the Fridge works just like the Freezer process. Press the Fridge button to set your desired temperature. After a few seconds, the Fridge will begin adjusting towards the newly set temperature. This will be reflected in the digital display.

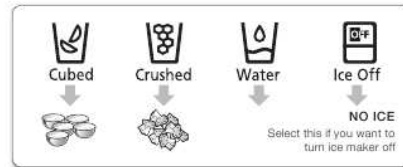


Recommend Temp (Fridge) : 38°F (or 3°C)

- ☞ - The temperature of the Freezer, Fridge or Pantry Room may rise when you open the doors too frequently, or if a large amount of warm or hot food is placed inside.
- This may cause the digital display to blink. Once the freezer and Fridge temperature return to their normal set temperatures, the blinking will stop.
- If the blinking continues, you may need to "reset" the refrigerator. Try unplugging the appliance, wait for around 10 minutes and then plug the power cord back in.
- If there is a communication error between the Display and Main Controller, the Pantry Display light may blink. If the blinking continues for a long period of time, please contact a Samsung Electronics Service Center.

## USING THE COLD WATER DISPENSER

**Push the appropriate ice type button to select what you want dispensed.**



### Using the ice Dispenser

Place a glass underneath the ice dispenser and push gently against the dispenser lever with your glass. Make sure the glass is in line with the dispenser to prevent the ice from bouncing out.



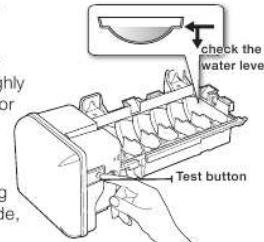
**CAUTION** Please wait 2 seconds before removing the glass under the dispenser to prevent spills.

If the Refrigerator door opens, the Dispenser does not work.

**CAUTION** When Cubed Ice is selected after using the Crushed Ice mode, a small amount of residual crushed ice might be produced.

**CAUTION** Do not pull the lever out. You could damage or break the lever's spring.

- To clean the ice bin/bucket, wash with a mild detergent, rinse well, and dry thoroughly it. Do not use harsh or abrasive cleaners or solvents.
- When you select Cubed Ice after using the Crushed Ice mode, a small amount of residual crushed ice might be produced.
- If ice doesn't come out, pull out the ice bucket and press the test button located on the right side of ice maker.
- Do not press the test button continuously when the tray is filled with ice or water. Water may overflow or ice may jam the bucket.
- Normal Use  
To fill the ice bucket to maximum capacity after installation, follow these steps:
  1. Allow your refrigerator to operate and cool down for 24 hours (or 1 full day).
    - Waiting 24 hours will allow your ice maker to cool properly.



2. Dispense 4 to 6 ice cubes into the glass.
3. After 8, and then 16 hours, dispense a full glass of ice.


- When you press the Test button, you will hear the refrigerator chime (ding-dong). When the chime sounds, release the Test button.
- The chime sounds automatically again to let you know the ice maker is working well.

**CAUTION** If a power failure occurs, ice cubes may melt then freeze together when the power comes back on, causing the dispenser to be out of order.

To prevent this problem, after a power failure, pull out the ice bucket and discard the residual ice or water.

**CAUTION** After you dump the ice from the ice bucket, you should press the dispenser lever once with the 'ICE CUBED' or 'CRUSHED' function ON. The ice maker will make new ice faster after you return the ice bucket to the freezer.



-  If you use all the ice at once, you must repeat Steps 2 and 3 on the previous page. However, only wait 8 hours before dispensing the first 4 to 6 ice cubes. This will replenish the ice cubes and ensure maximum ice production.

### Using the ice off Function

When you select the Ice Off mode, remove all ice cubes from the bucket. If you are not using the ice dispenser, the ice cubes may clump together. Pull the lock lever forward to remove the bucket. Throw away the ice cubes or clumped ice. Push the bucket back until you hear a click.



**CAUTION** Use only the ice maker provided with the refrigerator. The water supply to this refrigerator must only be installed/connected by a suitably qualified person. Connect to a potable water supply only.


To operate the ice maker properly, water pressure of 20 – 125 psi is required.


If you have a long vacation or business trip and won't use the water or ice dispensers for a long time:

- Close the water valve. Otherwise, water leakage may occur.
- Remove all food.
- Unplug the refrigerator.
- Wipe excess moisture from inside and leave the doors open. Otherwise, odor and mold may develop. Do not put your fingers, hands or any other unsuitable objects in the chute or ice-maker bucket.
- It may result in personal injury or material damage. Never put your finger or any other objects in the dispenser opening.
- It may cause injury. Do not try to disassemble the ice maker. Do not wash or spray the ice bucket with water while it is in the refrigerator. Remove it to clean it.

**CAUTION** When you insert the Ice maker tray, be sure that the tray is well centered at the entrance. Otherwise, the tray may be stuck.

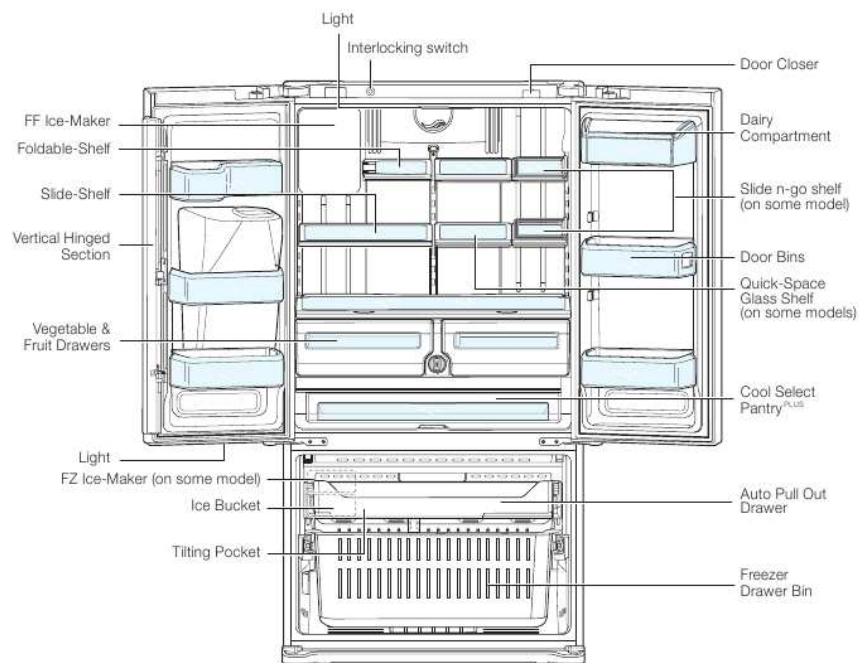
### Water clouding phenomenon


 All water provided to the refrigerator flows through the core filter which is an alkaline water filter. In the filtering process, the pressure of the water that has flowed out of the filter is increased, and the water becomes saturated with oxygen and nitrogen. When this water flows out into the air, the pressure plummets and the oxygen and nitrogen get supersaturated, which results in gas bubbles. The water may temporarily look misty or cloudy due to these oxygen bubbles. After a few seconds, the water will look clear.


 Please wait 1 second before removing the cup after dispensing water to prevent spills. Do not pull out the lever dispenser after dispensing ice or water. It comes back automatically. Ice is made in cubes. When you select "Crushed", the ice maker grinds the ice cubes into crushed ice.


## PARTS AND FEATURES

Use this page to become more familiar with the parts and features of the refrigerator.



- 

When closing the door, make sure the Vertical Hinged Section is in the correct position to avoid scratching the other door.  
 If the Vertical Hinged Section is reversed, put it back to the right position and close the door.  
 Moisture may appear at times on the Vertical Hinged Section.  
 The door handle may become loose over time. If this happens, tighten the bolts found on the inside of the door.  
 If you close one door with a lot of force, the other door may open.
- 

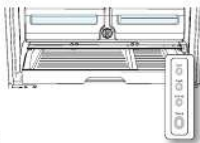
When the door opens, the interlock switch automatically turns off the auger motor in the ice maker for safety reasons.
- 

When the interior or exterior LED lamp has gone out, please contact your service agents.



## USING THE COOL SELECT PANTRY<sup>PLUS</sup> (ON SOME MODELS)

The Cool Select Pantry<sup>PLUS</sup> is a full-width drawer with an adjustable temperature control. This pantry can be used for large party trays, deli items, pizzas, beverages or miscellaneous items. There is a temperature sensor which adjusts the amount of cold air allowed into the pantry. The Pantry's control buttons are located on the right side of the pantry.



- The Pantry has three modes: The Fresh mode, Chilled mode, and Deli mode. Fresh mode is the default. Press the Temp button repeatedly until the mode you want is lit. Once you select a mode, the temperature will change to match the mode you selected.
- The Pantry temperature may change depending on the number of items inside and where they are located, the ambient temperature, and how often the door is opened.

### The Pantry Selection Button

1. When you select "Deli", the temperature of the pantry will be kept around 41°F (or 5°C). This feature helps keep food fresh for a long time.
2. When you select "Fresh", the temperature of the pantry will be kept around 38°F (or 3°C). This feature helps keep food fresh for a longer time.
3. When you select "Chilled", the temperature of the pantry will be kept around 34°F (or 1°C). This feature also helps keep meat or fish fresh for a longer time.



The table below lists the Pantry modes and the kinds of foods that can be stored safely for each mode.

Deli	Fresh	Chilled
• pineapples	• cucumbers	• steaks
• lemons	• apples	• hard cheeses
• avocados	• oranges	• cold cuts
• potatoes	• grapes	• bacon
	• zucchinis	• hot dogs
	• corn	



Fruits and vegetables may be damaged under the "Chilled" setting. Do not store lettuce or other leafy produce in the Pantry.



Do not store glass bottles in the Pantry. If they are frozen, they can break and cause personal injury.

## REMOVING THE REFRIGERATOR ACCESSORIES

### 1. Door Bins & Dairy Compartment

#### • Door Bins (1)

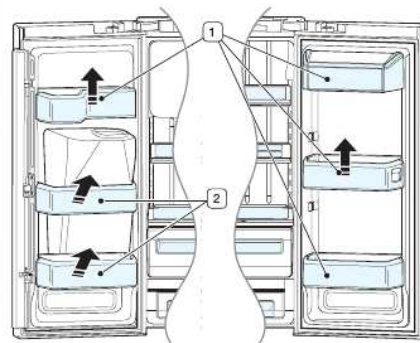
**To remove** - Simply lift the bin up and pull straight out.

**To relocate** - Slide it in above the desired location and push down until it stops.

#### • Door Bins (2)

**To remove** - Take the right side of the bin out by lifting it obliquely along the guide and then, take the left side out by pulling it from the door.

**To relocate** - Slide it into the original location and push down until it sticks.



Injury may occur if the door bins are not firmly assembled.

Do not allow children to play with bins. Sharp corners of the bins may cause injury.



Do not adjust a bin full of food. Remove the food first.

Dust removal method - Remove the guard and wash in water.

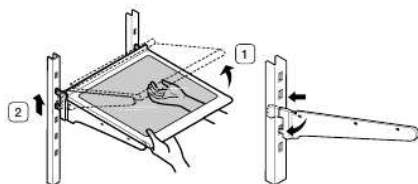
## 2. Tempered Glass shelves

**To remove** - Tilt up the front of the shelf in the direction shown ( **1** ) and lift it up vertically ( **2** ). Pull the shelf out.

**To relocate** - Tilt the front of the shelf up and guide the shelf hooks into the slots at a desired height. Then lower the front of the shelf so that the hooks can drop into the slots.



The Tempered Glass shelves are heavy. Use special care when removing them.



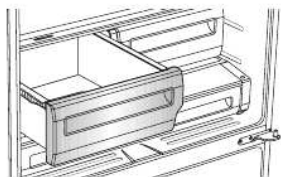
## 3. Vegetable & Fruit Drawers

**To remove** - Pull the drawer out to full extension. Tilt up the front of the drawer and pull straight out.

**To relocate** - Insert the drawer into the frame rails and push back into place.



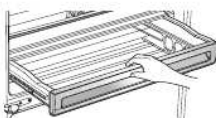
The drawers need to be removed before the glass shelf above them can be lifted out.



## 4. Cool Select Pantry<sup>PLUS</sup>

**To remove the pantry** - Pull the pantry out to full extension. Tilt up the front side of the pantry and pull straight out.

**To relocate the pantry** - Push the rails to the back of the refrigerator. Place the drawer onto the rails and slide the pantry back until it is in place.

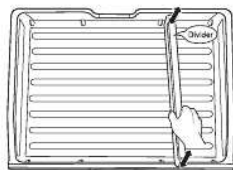


### To remove the divider -

Pull the pantry completely out to full extension and raise the front side of the divider to unhook it from the rear wall of the pantry, then lift the divider out.

### To relocate the divider -

Hook the back of the divider over the rear wall of the pantry and push the divider down.



## Using the doors

Ensure that the doors close all the way and are securely sealed.

When the refrigerator door is only partially open, it will automatically close. But, the door will stay open when opened more than the auto close range and you must close it manually.

## Using the tilting pocket

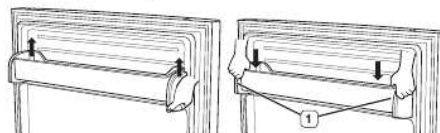
You can use the Tilting Pocket to store frozen pizza and similar items up to 16" in diameter.

## REMOVING THE FREEZER ACCESSORIES

### 1. Tilting Pocket

**To remove** - Pull both brackets ( **1** ) upward until you hear a clicking sound and remove the pocket.

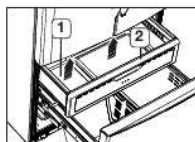
**To replace** - Hook the ends of the pocket into both brackets ( **2** ) and push down until it locks into place.



## 2. ICE BUCKET

**To remove** - Lift the ice bucket ( **1** ).

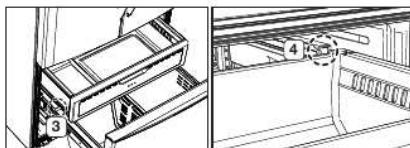
**To relocate** - Place the ice bucket into the Super extended drawer ( **2** ).



## 3. Super Extended Drawer

**To remove** - Pull the drawer out to full extension. Tilt up the rear of the drawer and lift straight out.

**To relocate** - Place the drawer onto the rails ( **4** ) by tilting it up. Lower the drawer into place until it is horizontal and slide the Drawer ( **3** ) in.



## 4. Freezer Drawer

**To remove the freezer drawer** -

Pull the freezer drawer out fully. Tilt up the rear of the bin and lift it out to remove.

**To relocate the freezer drawer** -

Place the bin into the rail assembly.



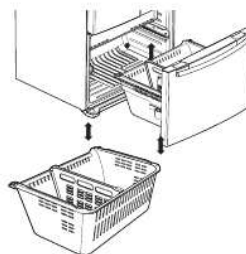
Do not allow babies or children go inside the freezer drawer. They could damage the refrigerator and seriously injure themselves. Do not sit on the freezer door. The door may break. Do not allow children to climb into the freezer drawer.



Do not remove the divider.



If trapped inside, children may be injured or suffocate to death.



## FOOD STORAGE TIPS

Foods	Refrigerator	Freezer	Storage Tips
DAIRY PRODUCTS			
Butter	2-3 Weeks	6-9 Months	Wrap or cover tightly.
Milk	1-2 Weeks	Not recommended	Check date code. Most milk and similar products are sold in date-coded cartons that indicate a product's peak freshness. Re-seal with cap or wrap tightly. Do not return unused portions to original container.
Cream Cheese, cheese food, and cheese spread	2-4 Weeks	Not recommended	
Hard Cheese (unopened)	3-4 Months	6 Months	
Hard Cheese (opened)	2 Months	Not recommended	
Cottage Cheese	10-15 Days	Not recommended	
Cream	7-10 Days	2 Months	Check date code. Most yogurt, creams, and similar products are sold in date-coded cartons that indicate a product's peak freshness. Re-seal or cover tightly. Do not return unused portions to original container.
Sour Cream	2 Weeks	Not recommended	
Cream Dips (opened)	1 Week	Not recommended	
Yogurt	10-14 Days	Not recommended	Check date code. Keep covered.
Frozen Yogurt	na	2 Months	
EGGS			
Eggs (uncooked)	3-4 Weeks	Not recommended	Check date code. Store eggs in coldest part of refrigerator and in their original container.
Eggs (cooked)	1 Week	Not recommended	Store in covered container
Leftover egg dishes	3-4 Days	Not recommended	Store in covered container
FRESH FRUITS			
Apples	1 Month	Not recommended	If storing in refrigerator, do not wash fruit before storing. Store in moisture resistant bags or containers. Wrap cut fruits. Some fruits darken when refrigerated.
Bananas	2-4 Days	Not recommended	
Peaches, Melons, Pears, Avocados	3-5 Days	Not recommended	
Berries and Cherries	2-3 Days	12 Months	
Apricots	3-5 Days	Not recommended	
Grapes	2-5 Days	na	
Pineapple (un-cut)	2-3 Days	Not recommended	
Pineapple (cut)	5-7 Days	6-12 Months	Store uncovered.
Citrus	1-2 Weeks	Not recommended	
Juice	6 Days	Not recommended	
Frozen Juice	Thawing only	12 Months	Check date code. Do not re-freeze.



Foods	Refrigerator	Freezer	Storage Tips
FISH AND SHELLFISH			
Fish			
Fatty Fish (mackerel, trout, salmon)	1-2 Days	2-3 Months	Keep in original wrapper and store in coldest part of refrigerator. Package in vapor-proof and moisture proof wrap for freezer. Freeze at 0°F (or -18°C ). Thaw in refrigerator or check date code. Freeze in original packaging.
Lean Fish (cod, flounder, etc)	1-2 Days	6 Months	
Frozen or Breaded	na	3 Months	
Shellfish			
Shrimp (uncooked)	1-2 Days	12 Months	To freeze, package in vapor-proof and moisture-proof container.
Crab	3-5 Days	10 Months	
Cooked Fish or Shellfish	2-3 Days	3 Months	
MEAT			
Fresh, Uncooked			
Chops	2-4 Days	6-12 Months	Check date code for use. Store in coldest part of refrigerator in original packaging. Package in moisture-proof and vapor-proof container for freezing. Recommended refrigerator temperature 33°F to 36°F (or 1°C to 2°C ) and freezer temperature 0°F to 2°F (or -18°C to -16°C )
Ground	1 Day	3-4 Months	
Roast	2-4 Days	6-12 Months	
Bacon	1-2 Weeks	1-2 Months	
Sausage	1-2 Days	1-2 Months	
Steak	2-4 Days	6-9 Months	
Poultry	1 Day	12 Months	
Lunch meat	3-5 Days	1 Month	
Cooked			
Meat	2-3 Days	2-3 Months	Check date code for use. Store in coldest part of refrigerator in original packaging. Package in moisture-proof and vapor-proof container for freezing.
Poultry	2-3 Days	4-5 Months	
Ham	1-2 weeks	1-2 Months	

**Sources:**

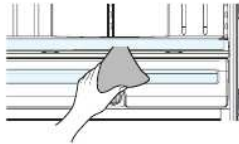
American Meat Institute Foundation. 1994. Yellow pages: answers to predictable questions consumers ask about meat and poultry. American Meat Institute Food Marketing Institute. 1999. The food keeper. Food Marketing Institute, Washington, D.C. Freeland-Graves, J.H. and G.C. Peckham. 1996. Foundations of food preparation, 6th ed. Prentice-Hall, Inc. Englewood Cliffs, N.J. Hillers, V.N. 1993. Storing foods at home. Washington State University Cooperative Extension, Pullman, WA. Publ. EB 1205. National Restaurant Association. 2001. Be cool-chill out! Refrigerate promptly. National Restaurant Association Education Foundation's International Food Safety Council, Washington, D.C. USDA. 1997. Basics for handling food safely. U.S. Department of Agriculture, Food Safety and Inspection Service, Washington, D.C.

## CLEANING THE REFRIGERATOR

Caring for your Samsung French Door Refrigerator prolongs the life of your appliance and helps keep the refrigerator free of odor and germs.

### Cleaning the Interior

Clean the inside walls and accessories with a mild detergent and then wipe dry with a soft cloth. You can remove the drawers and shelves for a more thorough cleaning. Just make sure to dry drawers and shelves before putting them back into place.



### Cleaning the Exterior

Wipe the control panel and digital display with a damp, clean, soft cloth. Do not spray water directly on the surface of the refrigerator.



The doors, handles and cabinet surfaces should be cleaned with a mild detergent and then wiped dry with a soft cloth. To keep your appliance looking its best, polish the exterior once or twice a year.

**CAUTION** Do not spray water directly on the refrigerator. Use a clean, damp cloth to clean.

**CAUTION** Do not use benzene, thinner, or Clorox for cleaning. They may damage the surface of the appliance and may cause a fire.

**CAUTION** You can erase the printed letters on the display if you apply stainless cleaner directly to the area where the letters are printed.



### Cleaning the Ice / Water Dispenser

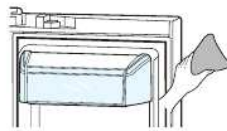
Push down one end of the tray dispenser and remove it. Wipe the Ice / Water Dispenser with a clean and soft cloth.

**CAUTION** When using the crushed ice selection from the dispenser some residual ice chips may start to collect in the ice chute. To prevent that residual ice from melting and running out of the chute you should clean out the residual ice when you see it start to collect in the ice chute.



### Cleaning the Rubber door seals

If the rubber door seals are dirty, the doors may not close properly, and the refrigerator will not operate efficiently. Keep the door seals free of dust or stains by cleaning the doors with a mild detergent and damp cloth. Wipe dry with a clean, soft cloth.



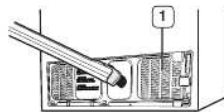
**CAUTION** Do not clean the refrigerator with benzene, thinner, or car detergent due to risk of fire.

### Cleaning the rear side of the refrigerator

To keep cords and exposed parts free of dust and dirt accumulation.

Vacuum the rear side of the appliance once or twice a year.

**CAUTION** Do not remove the back cover ( 1 ). You could suffer an electric shock.



# Troubleshooting

PROBLEM	SOLUTION
The refrigerator does not work at all or it does not chill sufficiently.	<ul style="list-style-type: none"> <li>Check that the power plug is properly connected.</li> <li>Check if the set temperature on the digital display is warmer than the freezer or fridge inner temperature. If it is, set the refrigerator colder.</li> <li>Is the refrigerator in direct sunlight or located near a heat source?</li> <li>Is the back of the refrigerator too close to the wall, preventing proper ventilation?</li> </ul>
The food in the fridge is frozen.	<ul style="list-style-type: none"> <li>Check if the set temperature on the digital display is too low.</li> <li>Try setting the refrigerator to a warmer temperature.</li> <li>Is the temperature in the room too low? Set the refrigerator warmer.</li> <li>Did you store the food which is juicy in the coldest part of the refrigerator? Try moving those items to the other shelves in the fridge instead of keeping them in the colder areas or bins.</li> </ul>
You hear unusual noise or sounds.	<ul style="list-style-type: none"> <li>Check that the refrigerator is level and stable.</li> <li>Is the back of the refrigerator too close to the wall, preventing proper ventilation? Try moving the back of the refrigerator at least 2 inches from the wall.</li> <li>Was anything dropped behind or under the refrigerator?</li> <li>If you hear a "ticking" sound from inside the refrigerator, this is normal. It occurs because various parts contract or expand in response to temperature changes in the refrigerator interior.</li> <li>If it sounds as if something is hitting something else inside the refrigerator, this is normal. The sound is caused by the compressor operating at high capacity.</li> </ul>
The cabinet-door sealing area of the appliance is hot and condensation is occurring.	<ul style="list-style-type: none"> <li>Some heat is normal as anti-condensators are installed in the vertical hinged section of the refrigerator to prevent condensation.</li> <li>Is the refrigerator door ajar? Condensation can occur when you leave the door open for a long time.</li> </ul>
Ice Maker is not producing ice.	<ul style="list-style-type: none"> <li>Did you wait for 12 hours after installation of the water supply line before making ice?</li> <li>Is the water line connected and the shut-off valve opened?</li> <li>Did you manually stop the ice making function?</li> <li>Is the freezer temperature too warm? Try setting the freezer temperature lower.</li> </ul>
You can hear water bubbling in the refrigerator.	<ul style="list-style-type: none"> <li>This is normal. The bubbling comes from refrigerant circulating through the refrigerator.</li> </ul>
There is a bad smell in the refrigerator.	<ul style="list-style-type: none"> <li>Check for spoiled food.</li> <li>Foods with strong odors (for example, fish) should be tightly covered.</li> <li>Clean out your freezer periodically and throw away any spoiled or suspicious food.</li> </ul>
Frost forms on the walls of the freezer.	<ul style="list-style-type: none"> <li>Is the air vent blocked? Remove any obstructions so air can circulate freely.</li> <li>Allow sufficient space between the stored foods for efficient air circulation.</li> <li>Is the freezer drawer closed properly?</li> </ul>
Water dispenser is not functioning.	<ul style="list-style-type: none"> <li>Is the water line connected and the shut-off valve opened?</li> <li>Has the water supply line tubing been crushed or kinked?</li> <li>Make sure the tubing is free and clear of any obstruction.</li> <li>Is the water tank frozen because the fridge temperature is too low? Try selecting a warmer setting on the Digital display.</li> </ul>
Auto close system does not work with the freezer door.	<ul style="list-style-type: none"> <li>Is there an imbalance between the right and left parts of the door?</li> <li>Open and close the door smoothly 1~2 times. After you do this, the auto close system usually works properly again.</li> <li>Try opening the door smoothly to avoid unbalancing the right and the left part of the door.</li> </ul>
Condensation or water drops forms on both sides of fridge door's central part.	<ul style="list-style-type: none"> <li>Condensation or water drops may form if the humidity is too high while the refrigerator is operating.</li> <li>If condensation or water drops appears on both sides of fridge door's central part, turn the Energy Saver mode off after removing the condensation.</li> </ul>

# Warranty (USA)

## WARRANTY ON SAMSUNG REFRIGERATOR

### LIMITED WARRANTY TO ORIGINAL PURCHASER

This Samsung brand product, as supplied and distributed by Samsung Electronics America, Inc. (Samsung) and delivered new, in the original carton to the original consumer purchaser, is warranted by Samsung against manufacturing defects in materials and workmanship for a limited warranty period of:

**One (1) year Parts and Labor on Refrigerator**

**Five (5) years Parts and Labor on sealed Refrigeration system only\***

(\*Compressor, evaporator, condenser, drier, connecting tubing)

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the United States. To receive warranty service, the purchaser must contact Samsung for problem determination and service procedures. Warranty service can only be performed by a Samsung authorized service center. The original dated bill of sale must be presented upon request as proof of purchase to Samsung or Samsung authorized service center.

Samsung will repair or replace any part found to be defective, at our option and at no charge as stipulated herein, with new or reconditioned parts during the limited warranty period specified above. All replaced parts and products become the property of Samsung and must be returned to Samsung. Replacement parts and products assume the remaining original warranty, or ninety (90) days, whichever is longer.

In-home service will be provided during the warranty labor period subject to availability within the contiguous United States. In-home service is not available in all areas. To receive in-home service, the product must be unobstructed and accessible from floor level to service personnel. If during in-home service repair cannot be completed, it may be necessary to remove, repair and return the product. If in-home service is unavailable, Samsung may elect, at our option, to provide for transportation of our choice to and from a Samsung authorized service center. Otherwise, transportation to and from the Samsung authorized service center is the responsibility of the purchaser.

This limited warranty covers manufacturing defects in materials and workmanship encountered in normal, noncommercial use of this product, and shall not apply to the following, including, but not limited to: damage which occurs in shipment; delivery and installation; applications and uses for which this product was not intended; altered product or serial numbers; cosmetic damage or exterior finish; accidents, abuse, neglect, fire, water, lightning or other acts of nature; use of products, equipment, systems, utilities, services, parts, supplies, accessories, applications, installations, repairs, external plumbing and leaks, external wiring, circuit breakers, fuses or connectors not supplied and authorized by Samsung, or which damage this product or result in service problems; incorrect electrical line voltage, fluctuations and surges; customer adjustments and failure to follow operating instructions, cleaning, maintenance and environmental instructions that are covered and prescribed in the instruction book; loss of food due to spoilage; consumable items including filters and light.

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED ABOVE, AND NO WARRANTIES WHETHER EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE, AND NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY PERSON, FIRM OR CORPORATION WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON SAMSUNG. SAMSUNG SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR OTHER BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, AND EVEN IF SAMSUNG HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NOR SHALL RECOVERY OF ANY KIND AGAINST SAMSUNG BE GREATER IN AMOUNT THAN THE PURCHASE PRICE OF THE PRODUCT SOLD BY SAMSUNG AND CAUSING THE ALLEGED DAMAGE. WITHOUT LIMITING THE FOREGOING, PURCHASER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE OR INJURY TO PURCHASER AND PURCHASER'S PROPERTY AND TO OTHERS AND THEIR PROPERTY ARISING OUT OF THE USE, MISUSE OR INABILITY TO USE THIS PRODUCT SOLD BY SAMSUNG NOT CAUSED DIRECTLY BY THE NEGLIGENCE OF SAMSUNG. THIS LIMITED WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL PURCHASER OF THIS PRODUCT, IS NONTRANSFERABLE AND STATES YOUR EXCLUSIVE REMEDY.

Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

To obtain warranty service, please contact Samsung at:

### SAMSUNG CUSTOMER CARE CENTER

Samsung Electronics America, Inc. 85 Challenger Road Ridgefield Park, NJ 07660  
1-800-SAMSUNG (1-800-726-7864) and [www.samsung.com](http://www.samsung.com)

24\_ warranty



## In case the need for servicing arises

Do not hesitate to call any Samsung Authorized Service Center nearby giving them your name, address and telephone number when your product is not functioning properly.

## Warranty Information (CANADA)

### Limited Warranty for Original Purchaser

This Samsung product is warranted by Samsung Electronics Canada, Inc. (hereafter referred to as SECA) against manufacturing defects in material or workmanship for the following periods:

Labor : 1 year (in-home)

Parts : 1 year

Compressor : 10 years

SECA further warrants that if this product fails to operate properly within the specified warranty period and the failure is due to improper workmanship or defective material, SECA will repair or replace the product at its option.

All warranty repairs or part replacements must be performed by a SECA Authorized Service Center. (To find the nearest SECA Service Center, call 1-800-SAMSUNG (726-7864) or visit our web site at [www.samsung.com/ca](http://www.samsung.com/ca))

### Obligation to the Original Owner

The original dated sales receipt must be retained by the customer and is the only acceptable proof of purchase. It must be presented to a SECA Authorized Service Center at the time service is requested before warranty services are rendered. On all carry-in models, transportation to and from the Authorized Service Center is the responsibility of the customer.

### Exclusions of the Warranty

This warranty does not cover damage due to accident, fire, flood, and/or other Acts of God, misuse, incorrect line voltage, improper installation, improper or unauthorized repairs, commercial use, or damage that occurs during shipping. Customer adjustments which are explained in this owners manual are not covered under the terms of this warranty. This warranty will automatically be voided for any unit found with a missing or altered serial number. This warranty is valid only on products purchased and used in the Canada.

**Samsung Electronics Canada Inc., Customer Service**  
55 Standish Court Mississauga, Ontario L5R 4B2  
Canada

**Customer Care Center 1-800-SAMSUNG (726-7864)**  
**Customer Care Center fax. 1-866-436-4617**

If you have any questions or comments relating to Samsung products, please contact the SAMSUNG customer care center.

SAMSUNG ELECTRONICS CANADA, INC.

55 STANDISH COURT MISSISSAUGA, ONTARIO L5R 4B2 CANADA

TEL : 905-542-3535 FAX : 905-542-3835

1-800-SAMSUNG (726-7864)

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How-to Videos and Live Shows

\* Requires reader to be installed on your  
smartphone

Scan this with your smartphone

#### QUESTIONS OR COMMENTS?

COUNTRY	CALL	OR VISIT US ONLINE AT	WRITE
U.S	800-SAMSUNG (800-726-7864)	<a href="http://www.samsung.com">www.samsung.com</a>	Samsung Electronics America, Inc. 85 Challenger Road Ridgefield Park, NJ 07660
CANADA	800-SAMSUNG (800-726-7864)	<a href="http://www.samsung.com/ca">www.samsung.com/ca</a>	Samsung Electronics Canada Inc. Customer Service, 55 Standish Court Mississauga, Ontario L5R 4B2 Canada

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