

Terms & Policy

TERMS

All prices shown are Trade/List, stated in U.S. currency and subject to change without notice.

MINIMUM INVOICE

None

PAYMENT TERMS

1% 10th prox. NET 30 days unless otherwise stated. Shortage claim must be made to Fernco within 15 days after delivery.

FREIGHT TERMS

Prepaid and allowed on net orders of \$750.00 or more unless otherwise stated. All others will be prepaid and billed. Claims for loss or damage must be filed with the freight carrier.

SALES POLICY

Fernco products are available to any legitimate wholesaler, pipe manufacturer or distributor with approved credit.

RETURN POLICY

All returns must be preceded by factory authorization. Minimum 15% restocking charge will apply to all standard Fernco products. All materials returned to Fernco should be in original cartons and be in resalable condition. This amount is subject to change depending on condition of items returned to Fernco.

- Fernco Custom Parts are Non-Returnable.
- Freight must be prepaid on all return shipments.
- Returns will not be allowed after 90 days of invoice date

LIMITED WARRANTY

Fernco warrants its product(s) against defects in workmanship or materials for one (1) year from date of original purchase (unless a shorter period is expressly provided with respect to a particular product). Fernco's total liability under any warranty, or any other claim arising in any way from the product or its use, is limited, at Fernco's option, to refund or replacement of any such product returned to Fernco within the one-year warranty period and determined by Fernco to be defective. To the extent permitted by law, Fernco disclaims and excludes any and all other warranties, express or implied,

including without limitation any implied warranty of merchantability or fitness for a particular purpose, and in no event shall Fernco be liable for special, incidental or consequential damages. Failure to follow the installation instructions provided by Fernco will void this warranty. To make a warranty claim, purchaser should have the original receipt and contact Fernco, Inc. Customer Service Department, 810 503-9000. Purchaser is responsible for any shipping charges. If state law preserves implied warranties, including implied warranties of merchantability and fitness for a particular purpose, such warranties are limited to one- year from the date of the original purchase and as otherwise set forth above. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion of incidental or consequential damages, so such limitation(s) or exclusion(s) may not apply to you. This written warranty gives you specific legal rights, and you may also have other rights which vary from state to state.