

# CONDENSING UNIT

## HEAT PUMP

### INSTALLATION & SERVICE REFERENCE

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[www.goodmanmfg.com](http://www.goodmanmfg.com) -or- [www.amana-hac.com](http://www.amana-hac.com)

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### IMPORTANT SAFETY INSTRUCTIONS

The following symbols and labels are used throughout this manual to indicate immediate or potential safety hazards. It is the owner's and installer's responsibility to read and comply with all safety information and instructions accompanying these symbols. Failure to heed safety information increases the risk of personal injury, property damage, and/or product damage.



#### WARNING

##### HIGH VOLTAGE!

DISCONNECT ALL POWER BEFORE SERVICING.

MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



#### WARNING

ONLY INDIVIDUALS MEETING THE REQUIREMENTS OF AN "ENTRY LEVEL TECHNICIAN", AT A MINIMUM, AS SPECIFIED BY THE AIR CONDITIONING, HEATING AND REFRIGERATION INSTITUTE (AHRI) MAY USE THIS INFORMATION. ATTEMPTING TO INSTALL OR REPAIR THIS UNIT WITHOUT SUCH BACKGROUND MAY RESULT IN PRODUCT DAMAGE, PERSONAL INJURY, OR DEATH.



#### CAUTION

SCROLL EQUIPPED UNITS SHOULD NEVER BE USED TO EVACUATE THE AIR CONDITIONING SYSTEM. VACUUMS THIS LOW CAN CAUSE INTERNAL ELECTRICAL ARCING RESULTING IN A DAMAGED OR FAILED COMPRESSOR.

### IMPORTANT NOTE TO THE OWNER REGARDING PRODUCT WARRANTY

Your warranty certificate is supplied as a separate document with the unit installed by your contractor. Read the limited warranty certificate carefully to determine what is and is not covered and keep the warranty certificate in a safe place. If you are unable to locate the warranty certificate please contact your installing contractor or contact customer service (877-254-4729) to obtain a copy.

To receive the Lifetime Unit Replacement Limited Warranty (good for as long as you own your home) and the 10-Year Parts Limited Warranty for Amana® branded products, online registration must be completed within 60 days of installation. Online registration is not required in California or Quebec.

To receive the Lifetime Compressor Limited Warranty (good for as long as you own your home), the 10-Year Unit Replacement Limited Warranty, and the 10-Year Parts Limited Warranty for Goodman® branded products, online registration must be completed within 60 days of installation. Online registration is not required in California or Quebec.

Complete warranty details available from your local dealer or, for Goodman® brand products, visit [www.goodmanmfg.com](http://www.goodmanmfg.com), and for Amana® brand products, visit [www.amana-hac.com](http://www.amana-hac.com).

**IMPORTANT:** To register your Goodman® brand unit, go to [www.goodmanmfg.com](http://www.goodmanmfg.com) and click "Warranty Registration". Complete registration as prompted.

To register your Amana® brand unit, go to [www.amana-hac.com](http://www.amana-hac.com) and click "Warranty Registration". Complete registration as prompted.

#### IMPORTANT:

Product limited warranty certificates for models currently in production can be viewed at [www.goodmanmfg.com](http://www.goodmanmfg.com) or [www.amana-hac.com](http://www.amana-hac.com). If your model is not currently in production or does not appear on the website, please contact your installing contractor or contact customer service (877-254-4729) to obtain a copy of your warranty certificate.

Each product overview page contains a Product Warranty link; by clicking on it you will be able to view the limited warranty coverage for that specific product. To view warranty registration information, click on the Product Warranty text on the left navigation panel on the home page of each website. The Online Product Registration pages are located in this same section.

### SHIPPING INSPECTION

Always keep the unit upright; laying the unit on its side or top may cause equipment damage. Shipping damage, and subsequent investigation is the responsibility of the carrier. Verify the model number, specifications, electrical characteristics, and accessories are correct prior to installation. The distributor or manufacturer will not accept claims from dealers for transportation damage or installation of incorrectly shipped units.

### CODES & REGULATIONS

This product is designed and manufactured to comply with national codes. Installation in accordance with such codes and/or prevailing local codes/regulations is the responsibility of the installer. The manufacturer assumes no responsibility for equipment installed in violation of any codes or regulations. Rated performance is achieved after 72 hours of operation. Rated performance is delivered at the specified airflow. See outdoor unit



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specification sheet for split system models or product specification sheet for packaged and light commercial models. Specification sheets can be found at [www.goodmanmfg.com](http://www.goodmanmfg.com) for Goodman® brand products or [www.amana-hac.com](http://www.amana-hac.com) for Amana® brand products. Within either website, please select the residential or commercial products menu and then select the submenu for the type of product to be installed, such as air conditioners or heat pumps, to access a list of product pages that each contain links to that model's specification sheet.

**The United States Environmental Protection Agency (EPA) has issued various regulations regarding the introduction and disposal of refrigerants. Failure to follow these regulations may harm the environment and can lead to the imposition of substantial fines.** Should you have any questions please contact the local office of the EPA.

If replacing a condensing unit or air handler, the system must be manufacturer approved and Air Conditioning, Heating and Refrigeration Institute (AHRI) matched. **NOTE:** Installation of unmatched systems is strongly discouraged.

Operating the unit in a structure that is not complete (either as part of new construction or renovation) will void the warranty.

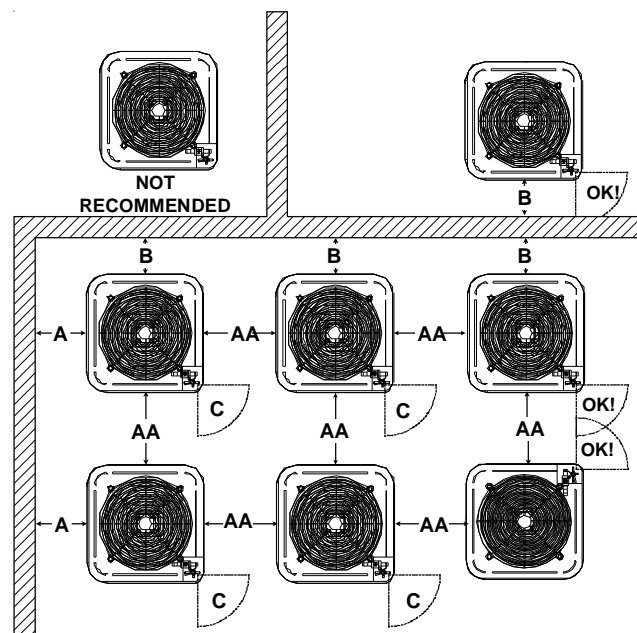
## FEATURES

This heat pump is a part of the ComfortNet™ family of products. It may be installed as part of a "legacy" system using a standard 24 VAC thermostat. However, with the CTK0\* ComfortNet™ thermostat kit, this heat pump may be installed as part of a digitally communicating system. The ComfortNet system provides automatic airflow configuration, enhanced setup features, and enhanced diagnostics. It also reduces the number of thermostat wires to a maximum of four and a minimum of two.

## INSTALLATION CLEARANCES

Special consideration must be given to location of the condensing unit(s) in regard to structures, obstructions, other units, and any/all other factors that may interfere with air circulation. Where possible, the top of the unit should be completely unobstructed; however, if vertical conditions require placement beneath an obstruction **there should be a minimum of 60 inches between the top of the unit and the obstruction(s).** The specified dimensions meet requirements for air circulation only. Consult all appropriate regulatory codes prior to determining final clearances.

Another important consideration in selecting a location for the unit(s) is the angle to obstructions. Either side adjacent the valves can be placed toward the structure provided the side away from the structure maintains minimum service clearance. Corner installations are strongly discouraged.



Minimum Airflow Clearance				
Model Type	A	B	C	AA
Residential	10"	10"	18"	20"
Light Commercial	12"	12"	18"	24"

This unit can be located at ground floor level or on flat roofs. At ground floor level, the unit must be on a solid, level foundation that will not shift or settle. To reduce the possibility of sound transmission, the foundation slab should not be in contact with or be an integral part of the building foundation. Ensure the foundation is sufficient to support the unit. A concrete slab raised above ground level provides a suitable base.

## ROOFTOP INSTALLATIONS

If it is necessary to install this unit on a roof structure, ensure the roof structure can support the weight and that proper consideration is given to the weather-tight integrity of the roof. Since the unit can vibrate during operation, sound vibration transmission should be considered when installing the unit. Vibration absorbing pads or springs can be installed between the condensing unit legs or frame and the roof mounting assembly to reduce noise vibration.

**NOTE:** These units require special location consideration in areas of heavy snow accumulation and/or areas with prolonged continuous subfreezing temperatures. Heat pump unit bases have cutouts under the outdoor coil that permit drainage of frost accumulation. Situate the unit to permit free unobstructed drainage of the defrost water and ice. A minimum 3" clearance under the outdoor coil is required in the milder climates.

In more severe weather locations, it is recommended that the unit be elevated to allow unobstructed drainage and air flow. The following elevation minimums are recommended:

Design Temperature	Suggested Minimum Elevation
+15° and above	2 1/2"
-5° to +14°	8"
below -5°	12"

## SAFE REFRIGERANT HANDLING

While these items will not cover every conceivable situation, they should serve as a useful guide.



### WARNING

TO AVOID POSSIBLE INJURY, EXPLOSION OR DEATH, PRACTICE SAFE HANDLING OF REFRIGERANTS.



### WARNING

REFRIGERANTS ARE HEAVIER THAN AIR. THEY CAN “PUSH OUT” THE OXYGEN IN YOUR LUNGS OR IN ANY ENCLOSED SPACE. TO AVOID POSSIBLE DIFFICULTY IN BREATHING OR DEATH:

- NEVER PURGE REFRIGERANT INTO AN ENCLOSED ROOM OR SPACE. BY LAW, ALL REFRIGERANTS MUST BE RECLAIMED.
- IF AN INDOOR LEAK IS SUSPECTED, THOROUGHLY VENTILATE THE AREA BEFORE BEGINNING WORK.
- LIQUID REFRIGERANT CAN BE VERY COLD. TO AVOID POSSIBLE FROST BITE OR BLINDNESS, AVOID CONTACT AND WEAR GLOVES AND GOGGLES. IF LIQUID REFRIGERANT DOES CONTACT YOUR SKIN OR EYES, SEEK MEDICAL HELP IMMEDIATELY.
- ALWAYS FOLLOW EPA REGULATIONS. NEVER BURN REFRIGERANT, AS POISONOUS GAS WILL BE PRODUCED.



### WARNING

TO AVOID POSSIBLE EXPLOSION:

- NEVER APPLY FLAME OR STEAM TO A REFRIGERANT CYLINDER. IF YOU MUST HEAT A CYLINDER FOR FASTER CHARGING, PARTIALLY IMMERSE IT IN WARM WATER.
- NEVER FILL A CYLINDER MORE THAN 80% FULL OF LIQUID REFRIGERANT.
- NEVER ADD ANYTHING OTHER THAN R-22 TO AN R-22 CYLINDER OR R-410A TO AN R-410A CYLINDER. THE SERVICE EQUIPMENT USED MUST BE LISTED OR CERTIFIED FOR THE TYPE OF REFRIGERANT USED.
- STORE CYLINDERS IN A COOL, DRY PLACE. NEVER USE A CYLINDER AS A PLATFORM OR A ROLLER.



### WARNING

TO AVOID POSSIBLE EXPLOSION, USE ONLY RETURNABLE (NOT DISPOSABLE) SERVICE CYLINDERS WHEN REMOVING REFRIGERANT FROM A SYSTEM.

- ENSURE THE CYLINDER IS FREE OF DAMAGE WHICH COULD LEAD TO A LEAK OR EXPLOSION.
  - ENSURE THE HYDROSTATIC TEST DATE DOES NOT EXCEED 5 YEARS.
  - ENSURE THE PRESSURE RATING MEETS OR EXCEEDS 400 PSIG.
- WHEN IN DOUBT, DO NOT USE CYLINDER.

## REFRIGERANT LINES



### CAUTION

THE COMPRESSOR POE OIL FOR R-410A UNITS IS EXTREMELY SUSCEPTIBLE TO MOISTURE ABSORPTION AND COULD CAUSE COMPRESSOR FAILURE. DO NOT LEAVE SYSTEM OPEN TO ATMOSPHERE ANY LONGER THAN NECESSARY FOR INSTALLATION.

Use only refrigerant grade (dehydrated and sealed) copper tubing to connect the condensing unit with the indoor evaporator. After cutting the tubing, install plugs to keep refrigerant tubing clean and dry prior to and during installation. Tubing should always be cut square keeping ends round and free from burrs. Clean the tubing to prevent contamination.

Do NOT let refrigerant lines come in direct contact with plumbing, ductwork, floor joists, wall studs, floors, and walls. When running refrigerant lines through a foundation or wall, openings should allow for sound and vibration absorbing material to be placed or installed between tubing and foundation. Any gap between foundation or wall and refrigerant lines should be filled with a pliable silicon-based caulk, RTV or a vibration damping material. Avoid suspending refrigerant tubing from joists and studs with rigid wire or straps that would come in contact with the tubing. Use an insulated or suspension type hanger. Keep both lines separate and always insulate the suction line.

These sizes are suitable for line lengths of 79 feet or less. If a run of more than eighty feet is required, refer to Remote Cooling Service Manual, or TP-106 Long Line Set Application R-22, or TP-107 Long Line Set Application R-410A or contact your distributor for assistance.

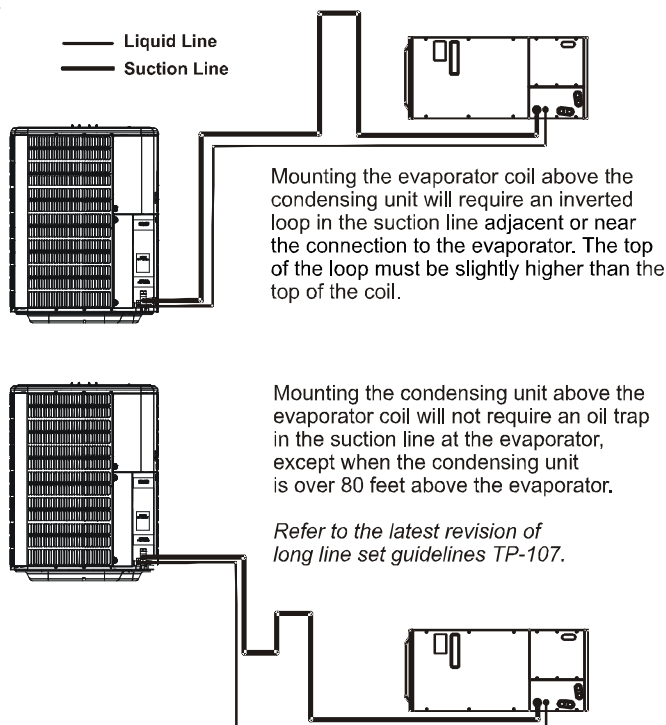
### RECOMMENDED INTERCONNECTING TUBING (Ft)

Cond Unit Tons	0-24		25-49		50-79*	
	Line Diameter (In. OD)					
	Suct	Liq	Suct	Liq	Suct	Liq
1 1/2	5/8	1/4	3/4	3/8	3/4	3/8
2	5/8	1/4	3/4	3/8	3/4	3/8
2 1/2	5/8	1/4	3/4	3/8	7/8	3/8
3	3/4	3/8	7/8	3/8	1 1/8	3/8
3 1/2	7/8	3/8	1 1/8	3/8	1 1/8	3/8
4	7/8	3/8	1 1/8	3/8	1 1/8	3/8
5	7/8	3/8	1 1/8	3/8	1 1/8	3/8

\* Lines greater than 79 feet in length or vertical elevation changes more than 50 feet refer to the Remote Cooling Service Manual or contact your distributor for assistance.

Insulation is necessary to prevent condensation from forming and dropping from the suction line. Armaflex (or satisfactory equivalent) with 3/8" min. wall thickness is recommended. In severe conditions (hot, high humidity areas) 1/2" insulation may be required. Insulation must be installed in a manner which protects tubing from damage and contamination.

Where possible, drain as much residual compressor oil from existing systems, lines, and traps; pay close attention to low areas where oil may collect. **NOTE:** If changing refrigerant types, ensure the indoor coil and metering device is compatible with the type of refrigerant being used; otherwise, the indoor coil must be replaced.



## BURYING REFRIGERANT LINES

If burying refrigerant lines can not be avoided, use the following checklist.

1. Insulate liquid and suction lines separately.
2. Enclose all underground portions of the refrigerant lines in waterproof material (conduit or pipe) sealing the ends where tubing enters/exits the enclosure.
3. If the lines must pass under or through a concrete slab, ensure lines are adequately protected and sealed.

## REFRIGERANT LINE CONNECTIONS

### IMPORTANT

To avoid overheating the service valve, TXV valve, or filter drier while brazing, wrap the component with a wet rag, or use a thermal heat trap compound. Be sure to follow the manufacturer's instruction when using the heat trap compound. **Note:** Remove Schrader valves from service valves before brazing tubes to the valves. Use a brazing alloy of 2% minimum silver content. Do not use flux.

Torch heat required to braze tubes of various sizes is proportional to the size of the tube. Tubes of smaller size require less heat to bring the tube to brazing temperature before adding brazing alloy. Applying too much heat to any tube can melt the tube. Service personnel must use the appropriate heat level for the size of the tube being brazed. **NOTE:** The use of a heat shield when brazing is recommended to avoid burning the serial plate or the finish on the unit.

1. The ends of the refrigerant lines must be cut square, deburred, cleaned, and be round and free from nicks or dents. Any other condition increases the chance of a refrigerant leak.
2. "Sweep" the refrigerant line with nitrogen or inert gas during brazing to prevent the formation of copper-oxide inside the refrigerant lines. The POE oils used in R-410A applications will clean any copper-oxide present from the inside of the refrigerant lines and spread it throughout the system. This may cause a blockage or failure of the metering device.
3. After brazing, quench the joints with water or a wet cloth to prevent overheating of the service valve.
4. Ensure the filter drier paint finish is intact after brazing. If the paint of the steel filter drier has been burned or chipped, repaint or treat with a rust preventative. This is especially important on suction line filter driers which are continually wet when the unit is operating.

**NOTE:** Be careful not to kink or dent refrigerant lines. Kinked or dented lines will cause poor performance or compressor damage.

**Do NOT make final refrigerant line connection until plugs are removed from refrigerant tubing.**

**NOTE:** Before brazing, verify indoor TXV is correct for R410A and proper size.

## LEAK TESTING (NITROGEN OR NITROGEN-TRACED)

### WARNING

TO AVOID THE RISK OF FIRE OR EXPLOSION, NEVER USE OXYGEN, HIGH PRESSURE AIR OR FLAMMABLE GASES FOR LEAK TESTING OF A REFRIGERATION SYSTEM.

### WARNING

TO AVOID POSSIBLE EXPLOSION, THE LINE FROM THE NITROGEN CYLINDER MUST INCLUDE A PRESSURE REGULATOR AND A PRESSURE RELIEF VALVE. THE PRESSURE RELIEF VALVE MUST BE SET TO OPEN AT NO MORE THAN 150 PSIG.

Pressure test the system using dry nitrogen and soapy water to locate leaks. If you wish to use a leak detector, charge the system to 10 psi using the appropriate refrigerant then use nitrogen to finish charging the system to working pressure then apply the detector to suspect areas. If leaks are found, repair them. After repair, repeat the pressure test. If no leaks exist, proceed to system evacuation.

## SYSTEM EVACUATION

Condensing unit liquid and suction valves are closed to contain the charge within the unit. The unit is shipped with the valve stems closed and caps installed. **Do not open valves until the system is evacuated.**





## WARNING

### REFRIGERANT UNDER PRESSURE!

FAILURE TO FOLLOW PROPER PROCEDURES MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.

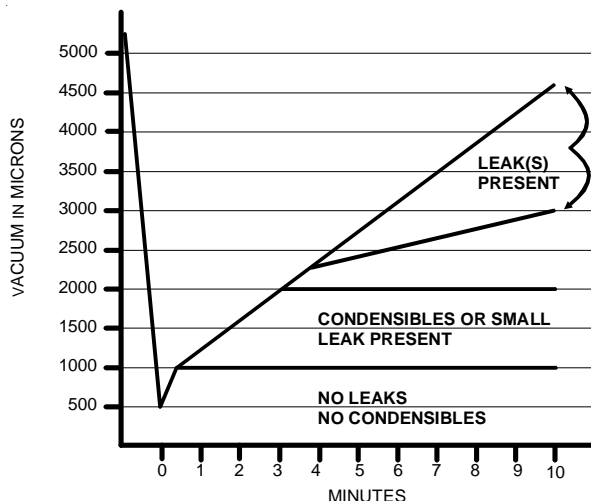
**NOTE:** Scroll compressors should never be used to evacuate or pump down a heat pump or air conditioning system.



## CAUTION

PROLONGED OPERATION AT SUCTION PRESSURES LESS THAN 20 PSIG FOR MORE THAN 5 SECONDS WILL RESULT IN OVERHEATING OF THE SCROLLS AND PERMANENT DAMAGE TO THE SCROLL TIPS, DRIVE BEARINGS AND INTERNAL SEAL.

1. Connect the vacuum pump with 250 micron capability to the service valves.
2. Evacuate the system to 250 microns or less using suction **and** liquid service valves. Using both valves is necessary as some compressors create a mechanical seal separating the sides of the system.
3. Close pump valve and hold vacuum for 10 minutes. Typically pressure will rise during this period.
  - If the pressure rises to 1000 microns or less and remains steady the system is considered leak-free; proceed to startup.
  - If pressure rises above 1000 microns but holds steady below 2000 microns, moisture and/or noncondensibles may be present or the system may have a small leak. Return to step 2: If the same result is encountered check for leaks as previously indicated and repair as necessary then repeat evacuation.
  - If pressure rises above 2000 microns, a leak is present. Check for leaks as previously indicated and repair as necessary then repeat evacuation.



## ELECTRICAL CONNECTIONS



## WARNING

### HIGH VOLTAGE!

DISCONNECT ALL POWER BEFORE SERVICING.

MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH DUE TO ELECTRIC SHOCK. WIRING MUST CONFORM WITH NEC OR CEC AND ALL LOCAL CODES. UNDERSIZED WIRES COULD CAUSE POOR EQUIPMENT PERFORMANCE, EQUIPMENT DAMAGE OR FIRE.



## WARNING

TO AVOID THE RISK OF FIRE OR EQUIPMENT DAMAGE, USE COPPER CONDUCTORS.

The condensing unit rating plate lists pertinent electrical data necessary for proper electrical service and overcurrent protection. Wires should be sized to limit voltage drop to 2% (max.) from the main breaker or fuse panel to the condensing unit. Consult the NEC, CEC, and all local codes to determine the correct wire gauge and length.

Local codes often require a disconnect switch located near the unit; do not install the switch on the unit. Refer to the installation instructions supplied with the indoor furnace/air handler for specific wiring connections and indoor unit configuration. Likewise, consult the instructions packaged with the thermostat for mounting and location information.

## OVERCURRENT PROTECTION

The following overcurrent protection devices are approved for use.

- Time delay fuses
- HACR type circuit breakers

These devices have sufficient time delay to permit the motor-compressor to start and accelerate its load.

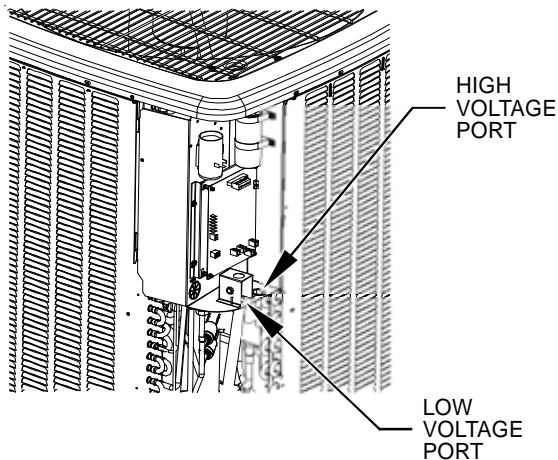
## HIGH VOLTAGE CONNECTIONS

Route power supply and ground wires through the high voltage port and terminate in accordance with the wiring diagram provided inside the control panel cover.

## LOW VOLTAGE CONNECTIONS

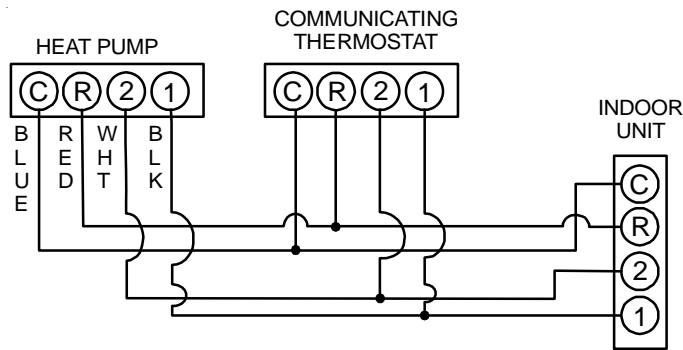
Condensing unit control wiring requires a nominal 24 VAC (+/- 6 VAC), 60 Hz, minimum 25 VA service from either the indoor or outdoor transformer packaged with the optional communicating thermostat kit. Low voltage wiring for the condensing units depends on the thermostat used. The unit is designed to work as part of a fully communicating HVAC system utilizing the ComfortNet™, CTK0\* thermostat, ComfortNet™ compatible indoor unit, and up to four wires.

The unit also has legacy 24 VAC inputs to support non-communicating systems. Route control wires through the low voltage port and terminate in accordance with the wiring diagram provided inside the control panel cover.



Voltage Ports

**NOTE:** For two-stage units, refer to the Installation Instructions supplied with the variable speed indoor units for field wiring connections.

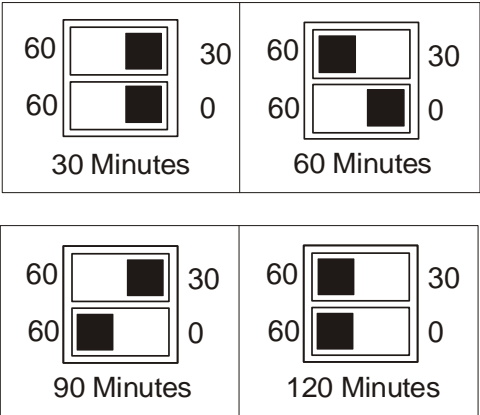


Communicating Thermostat with Low Voltage Wires to Heat Pump

**NOTE:** If the heat pump unit is wired in the communicating mode together with the compatible communicating indoor unit and CTK0\* communicating thermostat, then the communicating thermostat is able to search and identify the condensing unit when power is applied to the system. Refer to the Installation Manual of the optional communicating thermostat for more information.

Use the dipswitch to select defrost time interval (30, 60, 90, 120 minutes; see chart below).

Factory default setting is 30 minutes. The maximum defrost cycle time is 10 minutes.



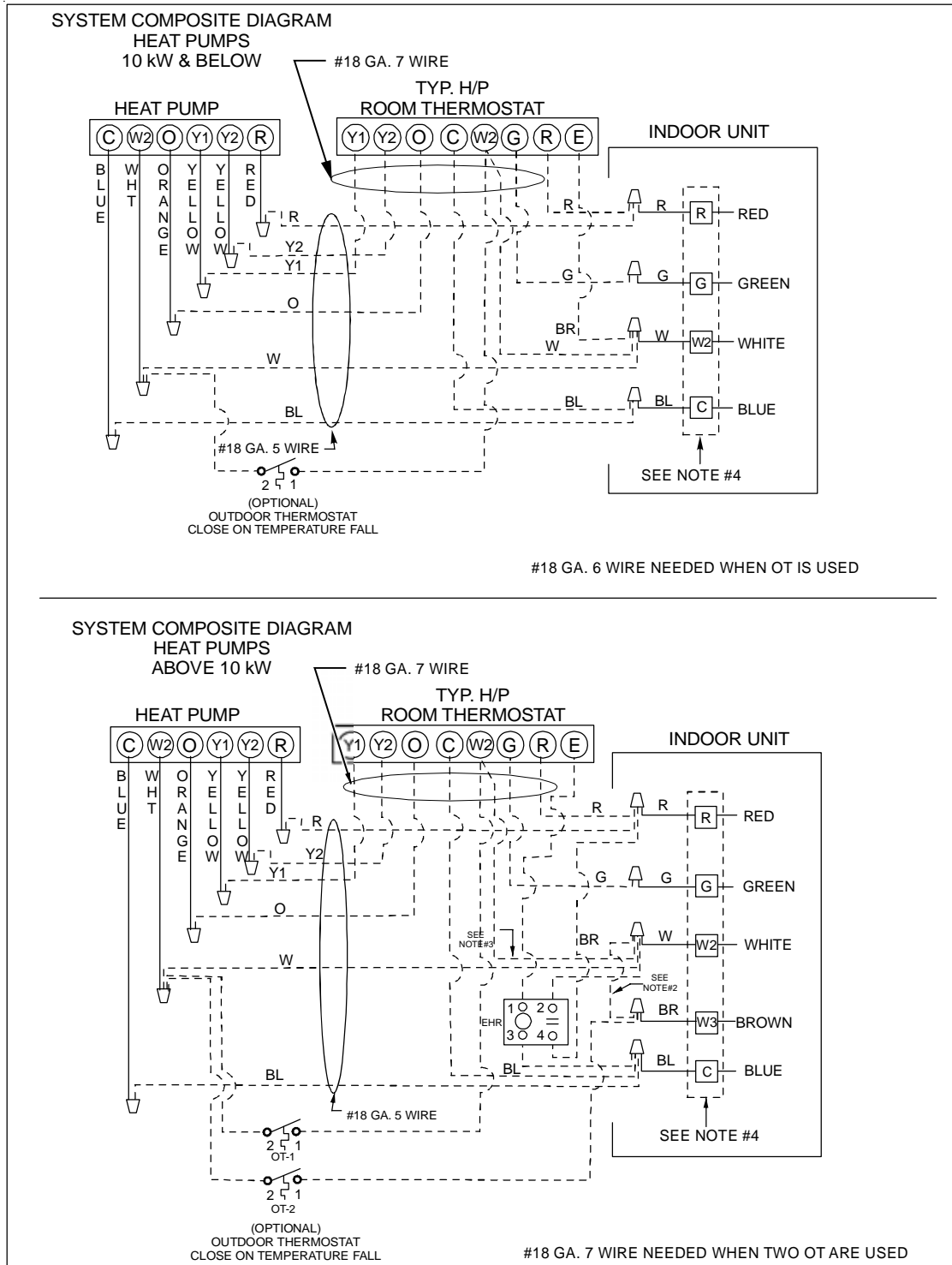
Dipswitch Settings for Selection of Defrost Time

# WIRING DIAGRAM



**WARNING**

**HIGH VOLTAGE!**  
DISCONNECT ALL POWER BEFORE SERVICING OR INSTALLING THIS UNIT.  
MULTIPLE POWER SOURCES MAY BE PRESENT. FAILURE TO DO SO MAY  
CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



## NOTES:

- 1) OUTDOOR THERMOSTAT (OT-1) SHOULD BE THE FIRST TO CLOSE AND THE LAST TO OPEN.
- 2) CONNECT WHITE AND BROWN WIRES FROM AIR HANDLER TOGETHER IF OT-2 IS NOT USED.
- 3) REMOVE WIRE WHEN USING OUTDOOR THERMOSTAT.
- 4) TERMINAL BLOCK MARKINGS ARE FOR AMANA AIR HANDLERS.

## NOMENCLATURE

OT- OUTDOOR THERMOSTAT (OPTIONAL)  
EHR - EMERGENCY HEAT RELAY (OPTIONAL)

## COLOR CODES

R- RED  
Y1 - YELLOW 1  
Y2 - YELLOW 2  
BR - BROWN  
O - ORANGE  
W - WHITE  
G - GREEN  
BL - BLUE

## Non-Communicating Thermostat with Low Voltage Wires to Heat Pump

**NOTE:** The usage of both OD thermostats may require field provided mounting hardware and weatherized enclosures.

Wiring is subject to change. Always refer to the wiring diagram on the unit for the most up-to-date wiring.

## SYSTEM START UP



### CAUTION

#### POSSIBLE REFRIGERANT LEAK!

TO AVOID A POSSIBLE REFRIGERANT LEAK, OPEN THE SERVICE VALVES UNTIL THE TOP OF THE STEM IS 1/8" FROM THE RETAINER.

**NOTE:** Power must be supplied to the 18 SEER outdoor units containing ECM motors before the power is applied to the indoor unit. Sending a low voltage signal without high voltage power present at the outdoor unit can cause malfunction of the control module on the ECM motor.

Adequate refrigerant charge for a matching evaporator and 15 feet lineset is supplied with the condensing unit. If line set exceeds 15 feet in length, refrigerant should be added at .6 ounces per foot of liquid line.

Open the suction service valve first! If the liquid service valve is opened first, oil from the compressor may be drawn into the indoor coil TXV, restricting refrigerant flow and affecting operation of the system.

When opening valves with retainers, open each valve only until the top of the stem is 1/8" from the retainer. To avoid loss of refrigerant, DO NOT apply pressure to the retainer. When opening valves without a retainer remove service valve cap and insert a hex wrench into the valve stem and back out the stem by turning the hex wrench counterclockwise. Open the valve until it contacts the rolled lip of the valve body.

**NOTE:** These are not back-seating valves. It is not necessary to force the stem tightly against the rolled lip.

After the refrigerant charge has bled into the system, open the liquid service valve. The service valve cap is the secondary seal for the valve and must be properly tightened to prevent leaks. Make sure cap is clean and apply refrigerant oil to threads and sealing surface on inside of cap. Tighten cap finger-tight and then tighten additional 1/6 of a turn (1 wrench flat) to properly seat the sealing surfaces.

**Do not introduce liquid refrigerant from the cylinder into the crankcase of the compressor as this may damage the compressor.**

1. Break vacuum by fully opening liquid and suction base valves.
2. Set thermostat to call for cooling. Check indoor and outdoor fan operation and allow system to stabilize for 10 minutes for fixed orifices and 20 minutes for expansion valves.

## CHARGE VERIFICATION



### WARNING

#### REFRIGERANT UNDER PRESSURE!

- DO NOT OVERCHARGE SYSTEM WITH REFRIGERANT.
- DO NOT OPERATE UNIT IN A VACUUM OR AT NEGATIVE PRESSURE. FAILURE TO FOLLOW PROPER PROCEDURES MAY CAUSE PROPERTY DAMAGE, PERSONAL INJURY OR DEATH.



### CAUTION

USE REFRIGERANT CERTIFIED TO AHRI STANDARDS. USED REFRIGERANT MAY CAUSE COMPRESSOR DAMAGE, AND IS NOT COVERED UNDER THE WARRANTY. MOST PORTABLE MACHINES CANNOT CLEAN USED REFRIGERANT TO MEET AHRI STANDARDS.

### NOTICE

VIOLATION OF EPA REGULATIONS MAY RESULT IN FINES OR OTHER PENALTIES.



### CAUTION

OPERATING THE COMPRESSOR WITH THE SUCTION VALVE CLOSED MAY CAUSE SERIOUS COMPRESSOR DAMAGE.

## FINAL CHARGE ADJUSTMENT

The outdoor temperature must be 60°F or higher. Set the room thermostat to COOL, fan switch to AUTO, and set the temperature control well below room temperature.

After system has stabilized per startup instructions, check subcooling and superheat as detailed in the following section.



SATURATED SUCTION PRESSURE TEMPERATURE CHART		
SUCTION PRESSURE	SATURATED SUCTION TEMPERATURE °F	
	R-22	R-410A
PSIG		
50	26	1
52	28	3
54	29	4
56	31	6
58	32	7
60	34	8
62	35	10
64	37	11
66	38	13
68	40	14
70	41	15
72	42	16
74	44	17
76	45	19
78	46	20
80	48	21
85	50	24
90	53	26
95	56	29
100	59	31
110	64	36
120	69	41
130	73	45
140	78	49
150	83	53
160	86	56
170	90	60

SATURATED LIQUID PRESSURE TEMPERATURE CHART		
LIQUID PRESSURE	SATURATED LIQUID TEMPERATURE °F	
	R-22	R-410A
PSIG		
200	101	70
210	105	73
220	108	76
225	110	78
235	113	80
245	116	83
255	119	85
265	121	88
275	124	90
285	127	92
295	130	95
305	133	97
325	137	101
355	144	108
375	148	112
405	155	118
415	157	119
425	n/a	121
435	n/a	123
445	n/a	125
475	n/a	130
500	n/a	134
525	n/a	138
550	n/a	142
575	n/a	145
600	n/a	149
625	n/a	152

## EXPANSION VALVE SYSTEM



### CAUTION

TO PREVENT PERSONAL INJURY, CAREFULLY CONNECT AND DISCONNECT MANIFOLD GAUGE HOSES. ESCAPING LIQUID REFRIGERANT CAN CAUSE BURNS. DO NOT VENT REFRIGERANT INTO THE ATMOSPHERE. RECOVER ALL REFRIGERANT DURING SYSTEM REPAIR AND BEFORE FINAL UNIT DISPOSAL.

**NOTE:** Units matched with indoor coils equipped with non-adjustable TXV should be charged by subcooling only.

Run the remote on low stage cooling for 10 minutes until refrigerant pressures stabilize. Use the following guidelines and methods to check unit operation and ensure that the refrigerant charge is within limits. Charge the unit on low stage.

1. Purge gauge lines. Connect service gauge manifold to base-valve service ports. Run system at least 10 minutes to allow pressure to stabilize.

2. Temporarily install a thermometer on the liquid line at the liquid line service valve and 4-6" from the compressor on the suction line. Ensure the thermometer makes adequate contact and is insulated for best possible readings. Use liquid line temperature to determine subcooling and vapor temperature to determine superheat.
3. Check subcooling and superheat. Systems with TXV application should have a subcooling of 5 to 7°F and superheat of 7 to 9 °F.
  - a. If subcooling and superheat are low, **adjust** TXV to 7 to 9 °F superheat, then check subcooling.
 

**NOTE:** To adjust superheat, turn the valve stem clockwise to increase and counter clockwise to decrease.
  - b. If subcooling is low and superheat is high, **add** charge to raise subcooling to 5 to 7 °F then check superheat.
  - c. If subcooling and superheat are high, **adjust** TXV valve to 7 to 9 °F superheat, then check subcooling.

- d. If subcooling is high and superheat is low, **adjust** TXV valve to 7 to 9 °F superheat and **remove** charge to lower the subcooling to 5 to 7 °F

**NOTE:** Do **NOT** adjust the charge based on suction pressure unless there is a gross undercharge.

4. Disconnect manifold set, installation is complete.

$$\text{SUBCOOLING FORMULA} = \text{SAT. LIQUID TEMP.} - \text{LIQUID LINE TEMP.}$$

**NOTE:** Check the Schrader ports for leaks and tighten valve cores if necessary. Install caps finger-tight.

## HEAT PUMP - HEATING CYCLE

The proper method of charging a heat pump in the heat mode is by weight with the additional charge adjustments for line size, line length, and other system components. For best results on outdoor units with TXVs, superheat should be 2-5° at 4-6" from the compressor. Make final charge adjustments in the cooling cycle.

### ADDITIONAL NOTES

1. There are (4) LEDs on the PCB. Refer to the Troubleshooting chart at the end of this manual for definitions of the LED status.
2. "TERM" dip switch is used for communications bus configuration. Leave the settings to the factory default position.
3. "LEARN" push button is used in communication mode to support device recognition on start-up. As the communication system supports automatic identification of both indoor unit and outdoor unit, this button is not used for a normal start-up.
4. Press "TEST" push button, during system "Standby" mode to turn on both the compressor and outdoor fan for five seconds.
5. Press "RECALL" push button to retrieve the six most recent faults. The control must be in Standby Mode (no thermostat inputs) to use the feature. Depress the push button for approximately two seconds and less than five seconds. The LEDs will then display the six most recent faults beginning with the most recent faults beginning with the most recent fault and decrementing to the least recent fault. The faults may be cleared by depressing the button for greater than five seconds. Consecutively repeated faults are displayed a maximum of three times. Refer to the fault code definitions at the end of this manual for more details.
6. A forced defrost can be initiated by pressing "TEST" and "RECALL" push buttons simultaneously for more than 1 second with a valid call for heat. The forced defrost can be terminated by
  - A 10 minute lapse in time,
  - A coil temperature rise above 75°F or
  - By pressing the two buttons again for more than 1 second.

## COMFORTNET™ SYSTEM

### OVERVIEW

The ComfortNet system (or CT system) is a system that includes a ComfortNet compatible air handler/furnace/modular blower and air conditioner or heat pump with a CTK0\* thermostat. Any other system configurations are considered invalid ComfortNet systems and must be connected as a traditional (or legacy) system. The following table compares the valid CT systems.

<i>CT compatible Air Handler/Furnace/Modular Blower</i>	<i>CT compatible Air Conditioner</i>	<i>Full CT system benefits &amp; features</i>
<i>CT compatible Air Handler/Furnace/Modular Blower</i>	<i>CT compatible Heat Pump</i>	<i>Full CT system benefits &amp; features</i>

A ComfortNet heating/air conditioning system differs from a legacy/traditional system in the manner in which the indoor unit, outdoor unit and thermostat interact with one another. In a traditional system, the thermostat sends commands to the indoor and outdoor units via analog 24 VAC signals. It is a one-way communication path in that the indoor and outdoor units typically do not return information to the thermostat.

On the other hand, the indoor unit, outdoor unit, and thermostat comprising a ComfortNet system "communicate" digitally with one another. It is now a two-way communications path. The thermostat still sends commands to the indoor and outdoor units. However, the thermostat may also request and receive information from both the indoor and outdoor units. This information may be displayed on the CT thermostat. The indoor and outdoor units also interact with one another. The outdoor unit may send commands to or request information from the indoor unit. This two-way digital communications between the thermostat and subsystems (indoor/outdoor unit) and between subsystems is the key to unlocking the benefits and features of the ComfortNet system.

Two-way digital communications is accomplished using only two wires. The thermostat and subsystem controls are powered with 24 VAC. Thus, a maximum of 4 wires between the equipment and thermostat is all that is required to operate the system.

### AIRFLOW CONSIDERATION

Airflow demands are managed differently in a fully communicating system than they are in a legacy wired system. The system operating mode (as determined by the thermostat) determines which unit calculates the system airflow demand. If the indoor unit is responsible for determining the airflow demand, it calculates the demand and sends it to the ECM motor. If the outdoor unit or thermostat is responsible for determining the demand, it calculates the demand and transmits the demand along with a fan request to the indoor unit. The indoor unit then sends the demand to the ECM motor. The table below lists the various ComfortNet systems, the operating mode, and airflow demand source.

System	System Operating Mode	Airflow Demand Source
Heat Pump + Air Handler	Cooling	Heat Pump
	Heat Pump Heating Only	Heat Pump
	HP + Electric Heat Strips	> of Heat Pump or Air Handler Demand
	Electric Heat Strips Only	Air Handler
	Continuous Fan	Thermostat
Heat Pump + Furnace	Cooling	Heat Pump
	Heat Pump Heating Only	Heat Pump
	Auxiliary Heating	Furnace
	Continuous Fan	Thermostat

For example, assume the system is a heat pump matched with an air handler. With a call for low stage cooling, the heat pump will calculate the system's low stage cooling airflow demand. The heat pump will then send a fan request along with the low stage cooling airflow demand to the air handler. Once received, the air handler will send the low stage cooling airflow demand to the ECM motor. The ECM motor then delivers the low stage cooling airflow. The following table lists the nominal high and low stage airflow for the ComfortNet™ heat pumps.

Models	Cooling		Heating	
	High	Low	High	Low
*SZC160241	800	600	800	600
*SZC160361	1200	800	1200	800
*SZC160481	1550	1100	1550	1100
*SZC160601	1800	1210	1800	1210
*SZC180361	1250	850	1250	850
*SZC180481	1750	1210	1750	1210
*SZC180601	1750	1210	1750	1210

## CTK0\* WIRING

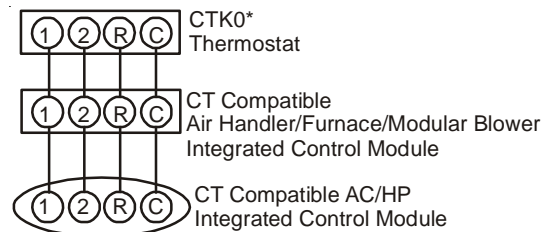
**NOTE:** Refer to section *Electrical Connections - High Voltage Connections* for 208/230 volt line connections to the air conditioner or heat pump.

**NOTE:** A removable plug connector is provided with the control to make thermostat wire connections. This plug may be removed, wire connections made to the plug, and replaced. It is **strongly** recommended that multiple wires into a single terminal be twisted together prior to inserting into the plug connector. Failure to do so may result in intermittent operation.

Typical 18 AWG thermostat wire may be used to wire the system components. However, communications reliability may be improved by using a high quality, shielded, twisted pair cable for the data transmission lines. In either case, 150 feet is the maximum length of wire between indoor unit and outdoor unit, or between indoor unit and thermostat.

### FOUR-WIRE INDOOR AND OUTDOOR WIRING

Typical wiring will consist of 4 wires between the indoor unit and outdoor unit and between the indoor unit and thermostat. The required wires are: (a) data lines, 1 and 2; (b) thermostat "R" (24 VAC hot) and "C" (24 VAC common).

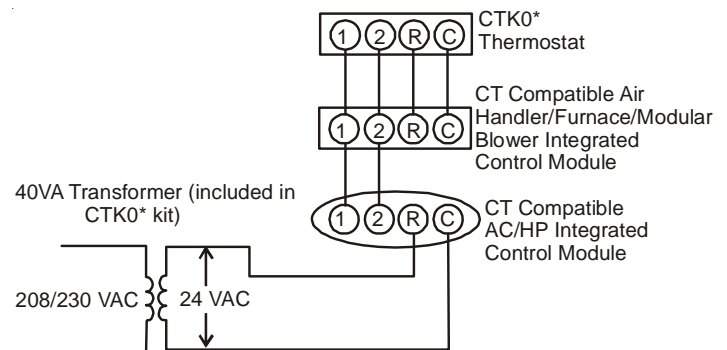


System Wiring Using Four-Wires

### TWO-WIRE OUTDOOR, FOUR-WIRE INDOOR WIRING

Two wires only may be utilized between the indoor and outdoor units. For this wiring scheme, only the data lines, 1 and 2, are required between the indoor and outdoor units. A 40VA, 208/230 VAC to 24 VAC transformer must be installed in the outdoor unit to provide 24 VAC power to the outdoor unit's electronic control. The transformer is included with the CTK0\* kit. See kit instructions for mounting and wiring instructions. Four wires are required between the indoor unit and thermostat.

**NOTE:** Use of the CTK0\* transformer is recommended if installing a dual fuel system. Failure to use the transformer in the outdoor unit could result in over loading of the furnace transformer.



System Wiring using Two-Wires between Furnace and AC/HP and Four-Wires between Furnace and Thermostat

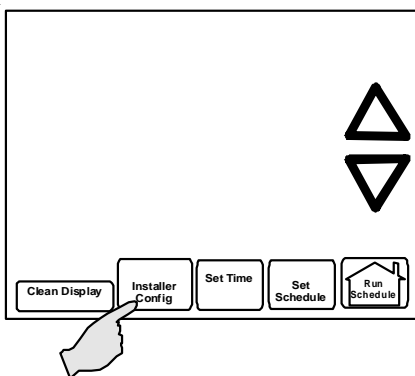
## COMFORTNET™ SYSTEM ADVANCED FEATURES

The ComfortNet system permits access to additional system information, advanced setup features, and advanced diagnostic/troubleshooting features. These advanced features are organized into a menu structure. The menus are accessed and navigated as described below.

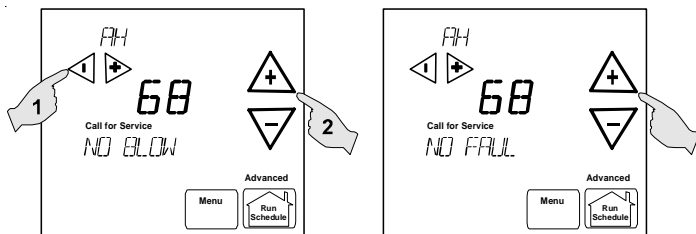
## ACCESSING AND NAVIGATING THE ADVANCED FEATURES MENUS

The advanced system features are accessed using the ComfortNet™ thermostat. These advanced features are accessed as follows:

- On the CT thermostat Home Screen Display, touch the **Menu** key to display additional key choices.
- Touch and hold the **Installer Config** key for approximately 3 seconds to enter the Thermostat Options Configuration menu.
- Touch and hold the **Installer Config** key again for approximately 3 seconds to enter the Advanced Installer Configuration menu.



Upon entering the advanced menus, the Advanced Fault Menu is displayed. The display will change to the Fault Screen and indicate any faults that may be present in the indoor or outdoor equipment. If a fault is present, the Fault Screen will show the equipment and an error code with a description of the fault. Touch  $\triangleleft$  or  $\triangleright$  keys to view the fault status of any remaining equipment. The text “**NO FAULTS**” will be scrolled if no errors are present.



Touch the  $\triangleleft$  or  $\triangleright$  to step through the list of installed equipment, including the thermostat. Touch the **Installer Config** key to enter the submenus for the equipment displayed. The text “**WORKING**” will be displayed in the scrolling display area while the data is being retrieved. The first sub-menu is then displayed. See tables below for listing of furnace sub-menus.

Touch the  $\triangleleft$  or  $\triangleright$  to step through the list of submenus and view settings. If a setting can be adjusted,  $\triangleleft$  and  $\triangleright$  keys will appear. Use the  $\triangleleft$  or  $\triangleright$  keys to adjust the setting to the desired value. Touch the  $\triangleleft$  or  $\triangleright$  to step to the next item. “**WORKING**” will appear as the settings are being updated. “**DONE**” will appear to indicate the change was accepted. If the change is not accepted, the display will show “**FAIL**” then revert to the Fault Screen.

Some parameters being displayed switch between the item name and the item value. Touch the **Hold** key to momentarily stop the display from switching.

To exit an equipment submenu and revert back to the equipment menus, touch the **Menu** key. Touch Menu again to revert back to the Thermostat Options Menu. Touch the Run Schedule key to step out of all menus and back to the CT thermostat Home Screen Display.

If this heat pump is installed with a CT compatible air handler/modular blower, the system is recognized as a heat pump system. The electric heat disabled temperature and heat pump disabled temperature must be set via the thermostat advanced menu. Navigate to the **THERMOSTAT** menu. Press the **INSTALLER CONFIG** key. Navigate to the **SETUP** menu and press the **INSTALLER CONFIG** button. Navigate to **AUX HT LOCKOUT**. Adjust the electric heat disabled temperature to the desired setting using the back/forward arrows. Navigate to **HP BAL PNT**. Adjust the heat pump disabled temperature to the desired setting using the back/forward arrows.

## DIAGNOSTICS

Accessing the air conditioner/heat pump's diagnostics menu provides ready access to the last six faults detected by the air conditioner/heat pump. Faults are stored most recent to least recent. Any consecutively repeated fault is stored a maximum of three times. Example: The power supply to the air conditioner/heat pump is continuously below 187 VAC. The control will only store this fault the first three *consecutive* times the fault occurs. Navigate to the diagnostics menu as described above in *Accessing and Navigating the Advanced Features Menus*.

**NOTE:** It is highly recommended that the fault history be cleared when performing maintenance or servicing the heat pump.

## AIR CONDITIONER/HEAT PUMP ADVANCED FEATURES MENUS

CONFIGURATION	
Submenu Item	Indication (for Display Only; not User Modifiable)
Number of AC Stages (CL STG)	Displays the number of air conditioning stages; applies to AC and
Number of HP Stages (HT STG)	Displays the number of heat pump stages; applies to HP only.
AC Tonnage (TONS)	Displays the air conditioning tonnage; applies to AC and HP.

DIAGNOSTICS		
Submenu Item	Indication/User Modifiable Options	Comments
Fault 1 (FAULT #1)	Most recent AC/HP fault	For display only
Fault 2 (FAULT #2)	Next most recent AC/HP fault	For display only
Fault 3 (FAULT #3)	Next most recent AC/HP fault	For display only
Fault 4 (FAULT #4)	Next most recent AC/HP fault	For display only
Fault 5 (FAULT #5)	Next most recent AC/HP fault	For display only
Fault 6 (FAULT #6)	Least recent AC/HP fault	For display only
Clear Fault History (CLEAR)	NO or YES	Selecting "YES" clears the fault history

**NOTE:** Consecutively repeated faults are shown a maximum of 3 times

IDENTIFICATION	
Submenu Item	Indication (for Display Only; not User Modifiable)
Model Number (MOD NUM)	Displays the air conditioner or heat pump model number
Serial Number (SER NUM)	Displays the air conditioner or heat pump serial number (Optional)
Software (SOFTWARE)	Displays the application software revision

SENSORS		
Submenu Item	User Modifiable Options	Comments
Outdoor Air Temperature (AIR TMP)	Displays the outdoor air temperature	Sensor may or may not be available on an air conditioner. Check air conditioner instructions for details.
Outdoor Coil Temperature (COIL TMP)	Displays the outdoor coil temperature	Required for heat pump operation.

COOL SET-UP		
Submenu Item	User Modifiable Options	Comments
Cool Airflow Trim (CL TRM)	-10% to +10% in 2% increments, default is 0%	Selects the airflow trim amount; applies to air conditioner only.
Cool Airflow Profile (CL PRFL)	A, B, C, or D, default is A	Selects the airflow profile; applies to air conditioner only.
Cool ON Delay (CL ON)	5, 10, 20, or 30 seconds, default is 5 seconds	Selects the indoor blower ON delay; applies to air conditioner only.
Cool OFF Delay (CL OFF)	30, 60, 90, or 120 seconds, default is 30 seconds	Selects the indoor blower OFF delay; applies to air conditioner only.
Dehumidification Select (DEHUM)	ON or OFF (default is OFF)	Selecting "OFF" disables dehumidification; selecting "ON" enables dehumidification; applies to air conditioner only.



## AIR CONDITIONER/HEAT PUMP ADVANCED FEATURES MENUS (CONT'D)

STATUS	
Submenu Item	Indication (for Display Only; not User Modifiable)
Mode (MODE)	Displays the current air conditioner operating mode
CFM (CFM)	Displays the airflow for the current operating mode

HEAT SET-UP		
Submenu Item	User Modifiable Options	Comments
Heat Airflow Trim (HT TRM)	-10% to +10% in 2% increments, default is 0%	Selects the airflow trim amount; applies to heat pump only.
Heat ON Delay (HT ON)	5, 10, or 15 seconds, default is 5 seconds	Selects the indoor blower heat ON delay; applies to heat pump only.
Heat OFF Delay (HT OFF)	30, 50, 70, or 90 seconds, default is 30 seconds	Selects the indoor blower heat OFF delay; applies to heat pump only.
Defrost Interval (DEFROST)	30, 60, 90, or 120 minutes, default is 30 minutes.	Selects the time interval between defrosts; applies to heat pump only.
Compressor Delay (CMP DLY)	0, 5, 15, or 30 seconds, default is 5 seconds	Selects the compressor off time after a reversing valve shift; applies to heat pump only.

### THERMOSTAT MENU

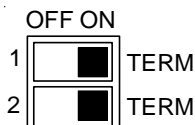
If this heat pump is installed with a CT compatible furnace, the system is recognized as a dual fuel system. The balance point temperature should be set via the thermostat advanced menu. Navigate to the **THERMOSTAT** menu. Press the **INSTALLER CONFIG** key. Navigate to the **SETUP** menu and press the **INSTALLER CONFIG** button. Navigate to **dF BAL PNT**. Adjust the dual fuel system balance point using the back/forward arrows.

### NETWORK TROUBLESHOOTING

Communications is achieved by taking the difference between a positive dc signal and a negative dc signal. The positive dc signal is termed "data 1" or "1". Data 1 is positive with respect to ground (or common). The negative dc signal is termed "data 2" or "2". Data 2 is negative with respect to ground (or common).

Data 1 should be approximately 2.8 volts dc. Data 2 should be approximately 2.2 volts dc. The voltage difference between data 1 and data 2 should be approximately 0.6 volts dc.

Verify that the bus TERM dipswitches are in the ON position.



The ComfortNet™ system is a fully communicating system, and thus, constitutes a network. Occasionally the need to troubleshoot the network may arise. The integrated control module has some on-board tools that may be used to troubleshoot the network. These tools are: red communications LED, green receive (Rx) LED, and learn button.

- Red communications LED - Indicates the status of the network. The table below indicates the LED status and the corresponding potential problem.
- Green receive LED - Indicates network traffic. The table below indicates the LED status and the corresponding potential problem.
- LEARN button - Used to reset the network. Depress the button for approximately 2 seconds to reset the network.

### SYSTEM TROUBLESHOOTING

**NOTE:** Refer to the instructions accompanying the CT compatible indoor air handler/furnace/modular blower unit for troubleshooting information.

Refer to the Troubleshooting Chart at the end of this manual for a listing of possible air conditioner and heat pump error codes, possible causes and corrective actions.

LED	LED Status	Indication	Possible Causes	Corrective Action(s)	Notes & Cautions
Red Communications LED	Off	• Normal condition	• None	• None	• None
	1 Flash	• Communications Failure	• Communications Failure	• Depress Learn Button	• Depress once quickly for a power-up reset • Depress and hold for 2 seconds for an out-of-box reset
	2 Flashes	• Out-of-box reset	• Control power up • Learn button depressed	• None	• None
Green Receive LED	Off	• No power  • Communications error	• No power to furnace  • Open fuse • Communications error	• Check fuses and circuit breakers; replace/reset • Replace blown fuse • Check for shorts in low voltage wiring in heat pump/system • Reset network by depressing learn button • Check data 1/ data 2 voltages	• Turn power OFF prior to repair
	1 Steady Flash	• No network found	• Broken/ disconnected data wire(s)  • Heat pump is installed as a legacy/ traditional system	• Check communications wiring (data 1/ data 2 wires) • Check wire connections at terminal block  • Verify heat pump installation type (legacy/ traditional or communicating) • Check data 1/ data 2 voltages	• Turn power OFF prior to repair  • Verify wires at terminal blocks are securely twisted together prior to inserting into terminal block
	Rapid Flashing	• Normal network traffic	• Control is "talking" on network as expected	• None	• None
	On Solid	• Data 1/ Data 2 miss-wire	• Data 1 and data 2 wires reversed at heat pump, thermostat, or CT compatible indoor unit  • Short between data 1 and data 2 wires  • Short between data 1 or data 2 wires and R (24VAC) or C (24VAC common)	• Check communications wiring (data 1/ data 2 wires)  • Check wire connections at terminal block  • Check data 1/ data 2 voltages	• Turn power OFF prior to repair  • Verify wires at terminal blocks are securely twisted together prior to inserting into terminal block

# TROUBLESHOOTING INFORMATION: CONDENSING UNIT

Complaint	No Cooling						Unsatisfactory Cooling/Heating						System Operating Pressures				Test Method Remedy		
POSSIBLE CAUSE  DOTS IN ANALYSIS GUIDE INDICATE "POSSIBLE CAUSE"	SYMPTOM																		
	System will not start	Compressor will not start - fan runs	Comp. and Cond. Fan will not start	Evaporator fan will not start	Condenser fan will not start	Compressor runs - goes off on overload	Compressor cycles on overload	System runs continuously - little cooling/htg	Too cool and then too warm	Not cool enough on warm days	Certain areas too cool, others too warm	Compressor is noisy	System runs - blows cold air in heating	Unit will not terminate defrost	Unit will not defrost	Low suction pressure	Low head pressure	High suction pressure	High head pressure
Power Failure	●																		Test Voltage
Blown Fuse	●		●	●															Inspect Fuse Size & Type
Unbalanced Power, 3PH		●				●	●												Test Voltage
Loose Connection	●			●		●													Inspect Connection - Tighten
Shorted or Broken Wires	●	●	●	●	●	●													Test Circuits With Ohmmeter
Open Fan Overload				●	●														Test Continuity of Overload
Faulty Thermostat	●		●	●					●										Test Continuity of Thermostat & Wiring
Faulty Transformer	●		●																Check Control Circuit with Voltmeter
Shorted or Open Capacitor		●		●	●	●	●												Test Capacitor
Internal Compressor Overload Open		●											◆						Test Continuity of Overload
Shorted or Grounded Compressor		●				●													Test Motor Windings
Compressor Stuck		●				●	●						◆						Use Test Cord
Faulty Compressor Contactor			●		●	●													Test Continuity of Coil & Contacts
Faulty Fan Relay				●															Test Continuity of Coil And Contacts
Open Control Circuit				●															Test Control Circuit with Voltmeter
Low Voltage		●				●	●												Test Voltage
Faulty Evap. Fan Motor				●												●		◆	Repair or Replace
Shorted or Grounded Fan Motor					●													●	Test Motor Windings
Improper Cooling Anticipator									●										Check Resistance of Anticipator
Shortage of Refrigerant							●	●					◆			●	●		Test For Leaks, Add Refrigerant
Restricted Liquid Line							●	●								●	●	●	Remove Restriction, Replace Restricted Part
Open Element or Limit on Elec. Heater								◆					◆						Test Heater Element and Controls
Dirty Air Filter								●		●	●					●		◆	Inspect Filter-Clean or Replace
Dirty Indoor Coil								●		●	●					●		◆	Inspect Coil - Clean
Not enough air across Indoor Coil								●		●	●					●		◆	Check Blower Speed, Duct Static Press, Filter
Too much air across Indoor Coil																	◆	●	Reduce Blower Speed
Overcharge of Refrigerant						●	●					●	◆					●	Recover Part of Charge
Dirty Outdoor Coil						●	●			●						◆		●	Inspect Coil - Clean
Noncondensibles							●			●			◆					●	Recover Charge, Evacuate, Recharge
Recirculation of Condensing Air							●			●								●	Remove Obstruction to Air Flow
Infiltration of Outdoor Air								●		●	●								Check Windows, Doors, Vent Fans, Etc.
Improperly Located Thermostat						●			●										Relocate Thermostat
Air Flow Unbalanced									●		●								Readjust Air Volume Dampers
System Undersized								●		●									Refigure Cooling Load
Broken Internal Parts												●	◆						Replace Compressor
Broken Valves								●					●				●	●	Test Compressor Efficiency
Inefficient Compressor								●					◆				●	●	Test Compressor Efficiency
Wrong Type Expansion Valve						●	●	●		●						●	●	◆	Replace Valve
Expansion Device Restricted						●	●	●		●						●	●	●	Remove Restriction or Replace Expansion Device
Oversized Expansion Valve							●											●	Replace Valve
Undersized Expansion Valve						●	●	●		●						●			Replace Valve
Expansion Valve Bulb Loose												●						●	Tighten Bulb Bracket
Inoperative Expansion Valve						●		●								●			Check Valve Operation
Loose Hold-down Bolts												●							Tighten Bolts
Faulty Reversing Valve						●							◆	◆	◆		◆	◆	Replace Valve or Solenoid
Faulty Defrost Control					●								◆	◆	◆	◆	◆	◆	Test Control
Faulty Defrost Thermostat													◆	◆	◆	◆	◆	◆	Test Defrost Thermostat
Flowrator Not Seating Properly								●									●	●	Check Flowrator & Seat or Replace Flowrator

● Cooling or Heating Cycle (Heat Pump)◆ Heating Cycle Only (Heat Pump)

● Cooling or Heating Cycle (Heat Pump)

◆ Heating Cycle Only (Heat Pump)

For detailed service information refer to the Remote Condensing Unit Service manual.

# TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

Symptoms of Abnormal Operation (Legacy & ComfortNet™ Thermostat)										Diagnostic/Status LED Codes				ComfortNet™ Thermostat Only		Possible Causes	Corrective Actions	Notes & Cautions
Green		Yellow		Red		Red Y1		Fault Description		Message		Code						
<ul style="list-style-type: none"><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat displays '---' in the temperature display area.</li><li>Heat pump fails to operate in heating mode.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li><li>ComfortNet™ thermostat scrolls "Check Heat Pump" message.</li><li>Air conditioner/heat pump fails to operate.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>Air conditioner/heat pump fails to operate.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>Air conditioner/heat pump fails to operate.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>Air conditioner/heat pump fails to operate.</li><li>Integrated control module diagnostic/status LED's display 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# TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

Symptoms of Abnormal Operation (Legacy & ComfortNet™ Thermostat)		Diagnostic/Status LED Codes				Fault Description	ComfortNet™ Thermostat Only			Possible Causes	Corrective Actions	Notes & Cautions
		Green	Yellow	Red	Red Y1		Message	Code				
<ul style="list-style-type: none"><li>Air conditioner/heat pump fails to operate.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li><li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li></ul>		1 Flash	1 Flash	OFF	OFF	<ul style="list-style-type: none"><li>Data not yet on Network.</li></ul>	NO NET DATA	d0	<ul style="list-style-type: none"><li>Air conditioner/heat pump is wired as part of a communicating system and integrated control module does not contain any shared data.</li></ul>	<ul style="list-style-type: none"><li>Verify system type (communicating or legacy)</li><li>Populate shared data using memory card</li><li>Wire system as legacy system</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Use memory card for your specific model.</li><li>Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.</li><li>Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.</li></ul>	
		2 Flashes	2 Flashes	OFF	OFF	<ul style="list-style-type: none"><li>Invalid Data on Network.</li></ul>	INVALID DATA	d1	<ul style="list-style-type: none"><li>Air conditioner/heat pump is wired as part of a communicating system and integrated control module contains invalid shared data or network data is invalid for the integrated control module.</li></ul>	<ul style="list-style-type: none"><li>Verify system type (communicating or legacy).</li><li>Populate correct shared data using memory card.</li><li>Wire system as legacy system.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Use memory card for your specific model.</li><li>Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.</li><li>Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.</li></ul>	
		3 Flashes	3 Flashes	OFF	OFF	<ul style="list-style-type: none"><li>System Miss-Match.</li></ul>	INVALID SYSTEM	d2	<ul style="list-style-type: none"><li>Air conditioner/heat pump is wired as part of a communicating system and outdoor unit requires airflow greater than indoor unit's airflow capability.</li><li>Shared data is incompatible with the system or missing parameters.</li></ul>	<ul style="list-style-type: none"><li>Verify system type (communicating or legacy).</li><li>Verify shared data is correct for your specific model; re-populate data if required.</li><li>Wire system as legacy system.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Use memory card for your specific model.</li><li>Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.</li><li>Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.</li></ul>	
<ul style="list-style-type: none"><li>Air conditioner/heat pump fails to operate.</li><li>Air conditioner/heat pump operating at reduced performance.</li><li>Air conditioner/heat pump operating at low stage when expected to operate at high stage.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li><li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li></ul>		4 Flashes	4 Flashes	OFF	OFF	<ul style="list-style-type: none"><li>Configuration Miss-Match.</li></ul>	INVALID CONFIG	d3	<ul style="list-style-type: none"><li>Shared data sent to integrated control module does not match hardware configuration.</li></ul>	<ul style="list-style-type: none"><li>Verify system type (communicating or legacy)</li><li>Verify shared data is correct for your specific model; re-populate data if required.</li><li>Wire system as legacy system.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Use memory card for your specific model.</li><li>Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.</li><li>Error code will be cleared once data is loaded. Applies only to fully communicating system using ComfortNet™ thermostat.</li></ul>	



# TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

Symptoms of Abnormal Operation (Legacy & ComfortNet™ Thermostat)	Diagnostic/Status LED Codes					Fault Description	ComfortNet™ Thermostat Only		Possible Causes	Corrective Actions	Notes & Cautions
	Green	Yellow	Red	Red Y1			Message	Code			
<ul style="list-style-type: none"> <li>Air conditioner/heat pump fails to operate.</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> <li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li> <li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li> </ul>	5 Flashes	5 Flashes	OFF	OFF		<ul style="list-style-type: none"> <li>Invalid Memory Card Data.</li> </ul>	INVALID MC DATA	d4	<ul style="list-style-type: none"> <li>Shared data on memory card has been rejected.</li> </ul>	<ul style="list-style-type: none"> <li>Verify system type (communicating or legacy).</li> <li>Verify shared data is correct for your specific model; re-populate data if required.</li> <li>Wire system as legacy system.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Use memory card for your specific model.</li> <li>Insert memory card BEFORE turning power ON. Memory card may be removed after data is loaded. Turn power OFF before removing memory card.</li> <li>Error code will be cleared once data is loaded.</li> </ul>
<ul style="list-style-type: none"> <li>Very long run time.</li> <li>Four consecutive compressor protector trips with average run time between trips greater than 3 hours.</li> <li>Compressor operating at high speed and outdoor fan operating at low speed</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> </ul>	OFF	1 Flash	OFF	ON if call present; OFF if no call		<ul style="list-style-type: none"> <li>Low Side Fault.</li> </ul>	LOW SIDE FAULT	01	<ul style="list-style-type: none"> <li>Low refrigerant charge.</li> <li>Restriction in liquid line.</li> <li>Indoor blower motor failure.</li> <li>Indoor thermostat set extremely low.</li> </ul>	<ul style="list-style-type: none"> <li>Verify refrigerant charge; adjust as needed.</li> <li>Check for restricted liquid line; repair/replace as needed.</li> <li>Check indoor blower motor; repair/replace as needed.</li> <li>Check indoor thermostat setting.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Fault will clear after 30 consecutive normal cycles.</li> <li>Fault may be cleared by cycling 24VAC to control.</li> <li>Replace with correct replacement part(s).</li> </ul>
<ul style="list-style-type: none"> <li>Compressor and outdoor fan are off.</li> <li>Thermostat demand is present.</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> </ul>	ON	1 Flash	OFF	ON if call present; OFF if no call		<ul style="list-style-type: none"> <li>Low Pressure Cut Out Trip.</li> </ul>	LPS OPEN	01	<ul style="list-style-type: none"> <li>Low refrigerant charge.</li> <li>Restriction in liquid line.</li> <li>Indoor blower motor failure.</li> <li>Indoor thermostat set extremely low.</li> </ul>	<ul style="list-style-type: none"> <li>Verify refrigerant charge; adjust as needed.</li> <li>Check for restricted liquid line; repair/replace as needed.</li> <li>Check indoor blower motor; repair/replace as needed.</li> <li>Check low pressure switch; repair/replace as needed.</li> <li>Check indoor thermostat setting.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Replace with correct replacement part(s).</li> </ul>
<ul style="list-style-type: none"> <li>Compressor and outdoor fan are off.</li> <li>Low pressure switch trip 3 times within same thermostat demand.</li> <li>Thermostat demand is present.</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> <li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li> <li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li> </ul>	ON	1 Flash	ON	ON if call present; OFF if no call		<ul style="list-style-type: none"> <li>Low Pressure Cut Out Lockout (3 Trips).</li> </ul>	LPS LOCKOUT	01	<ul style="list-style-type: none"> <li>Low refrigerant charge.</li> <li>Restriction in liquid line.</li> <li>Indoor blower motor failure.</li> <li>Indoor thermostat set extremely low.</li> </ul>	<ul style="list-style-type: none"> <li>Verify refrigerant charge; adjust as needed.</li> <li>Check for restricted liquid line; repair/replace as needed.</li> <li>Check indoor blower motor; repair/replace as needed.</li> <li>Check low pressure switch; repair/replace as needed.</li> <li>Check indoor thermostat setting.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Must clear fault by cycling 24VAC to control.</li> <li>Replace with correct replacement part(s).</li> </ul>

# TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

Symptoms of Abnormal Operation (Legacy & ComfortNet™ Thermostat)	Diagnostic/Status LED Codes				Fault Description	ComfortNet™ Thermostat Only		Possible Causes	Corrective Actions	Notes & Cautions
	Green	Yellow	Red	Red Y1		Message	Code			
<ul style="list-style-type: none"> <li>Four consecutive compressor protector trips with average run time between trips greater than 1 minute and less than 15 minutes.</li> <li>Low pressure and high pressure switches are closed.</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> </ul>	OFF	2 Flashes	OFF	ON if call present ; OFF if no call	<ul style="list-style-type: none"> <li>High Side Fault</li> </ul>	HIGH SIDE FAULT	02	<ul style="list-style-type: none"> <li>Blocked condenser coil.</li> <li>Outdoor fan not running.</li> </ul>	<ul style="list-style-type: none"> <li>Check and clean condenser coil.</li> <li>Check outdoor fan motor; repair/replace as needed.</li> <li>Check outdoor fan motor wiring; repair/replace as needed.</li> <li>Check outdoor fan motor capacitor; replace as needed.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Fault will clear after 4 consecutive normal cycles.</li> <li>Fault may be cleared by cycling 24VAC to control.</li> <li>Replace with correct replacement part(s).</li> </ul>
<ul style="list-style-type: none"> <li>Compressor and outdoor fan are off.</li> <li>Thermostat demand is present.</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> </ul>	ON	2 Flashes	OFF	ON if call present ; OFF if no call	<ul style="list-style-type: none"> <li>High Pressure Cut Out Trip</li> </ul>	HPS OPEN	02	<ul style="list-style-type: none"> <li>Blocked condenser coil.</li> <li>Outdoor fan not running.</li> </ul>	<ul style="list-style-type: none"> <li>Check and clean condenser coil.</li> <li>Check outdoor fan motor; repair/replace as needed.</li> <li>Check outdoor fan motor wiring; repair/replace as needed.</li> <li>Check outdoor fan motor capacitor; replace as needed.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Replace with correct replacement part(s).</li> </ul>
<ul style="list-style-type: none"> <li>Compressor and outdoor fan are off.</li> <li>Low pressure switch trip 3 times within same thermostat demand.</li> <li>Thermostat demand is present.</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> <li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li> <li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li> </ul>	ON	2 Flashes	ON	ON if call present ; OFF if no call	<ul style="list-style-type: none"> <li>High Pressure Cut Out Lockout (3 Trips)</li> </ul>	HPS LOCKOUT	02	<ul style="list-style-type: none"> <li>Blocked condenser coil.</li> <li>Outdoor fan not running.</li> </ul>	<ul style="list-style-type: none"> <li>Check and clean condenser coil.</li> <li>Check outdoor fan motor; repair/replace as needed.</li> <li>Check outdoor fan motor wiring; repair/replace as needed.</li> <li>Check outdoor fan motor capacitor; replace as needed.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Must clear fault by cycling 24VAC to control.</li> <li>Replace with correct replacement part(s).</li> </ul>
<ul style="list-style-type: none"> <li>Run time for last 4 cycles is less than 3 minutes each.</li> <li>Compressor protector has not tripped.</li> <li>Low pressure and high pressure switches are closed.</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> </ul>	OFF	3 Flashes	OFF	ON if call present ; OFF if no call	<ul style="list-style-type: none"> <li>Short Cycling</li> </ul>	CMR SHRT CYCLE	03	<ul style="list-style-type: none"> <li>Intermittent thermostat demand.</li> <li>Faulty compressor relay.</li> </ul>	<ul style="list-style-type: none"> <li>Check thermostat and thermostat wiring; repair/replace as needed.</li> <li>Check compressor relay operation; replace control as needed.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Fault will clear after 4 consecutive normal cycles.</li> <li>Fault may be cleared by cycling 24VAC to control.</li> <li>Replace with correct replacement part(s).</li> <li>Minimum compressor run time is changed from 30 seconds to 3 minutes.</li> </ul>

# TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

Symptoms of Abnormal Operation (Legacy & ComfortNet™ Thermostat)	Diagnostic/Status LED Codes				Fault Description	ComfortNet™			Possible Causes	Corrective Actions	Notes & Cautions
	Thermostat Only										
	Green	Yellow	Red	Red Y1		Message	Code				
<ul style="list-style-type: none"><li>Compressor and outdoor fan are off.</li><li>Compressor protector trips four consecutive times.</li><li>Average run time between trips is less than 15 seconds.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li><li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li></ul>	OFF	4 Flashes	ON	ON if call present ; OFF if no call	<ul style="list-style-type: none"><li>Locked Rotor</li></ul>	LOCKED ROTOR	04	<ul style="list-style-type: none"><li>Compressor bearings are seized.</li><li>Failed compressor run capacitor.</li><li>Faulty run capacitor wiring.</li><li>Faulty compressor wiring.</li><li>Low line voltage.</li></ul>	<ul style="list-style-type: none"><li>Check compressor operation; repair/replace as needed.</li><li>Check run capacitor; replace as needed.</li><li>Check wiring; repair/replace as needed.</li><li>Verify line voltage is within range on rating plate; contact local utility if out of range.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Must clear fault by cycling 24VAC to control.</li><li>Replace with correct replacement part(s).</li></ul>	
<ul style="list-style-type: none"><li>Compressor and outdoor fan are off for greater than 4 hours.</li><li>Low pressure and high pressure switches are closed.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li><li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li></ul>	OFF	5 Flashes	OFF	ON if call present ; OFF if no call	<ul style="list-style-type: none"><li>Open Circuit</li></ul>	OPEN CIRCUIT	05	<ul style="list-style-type: none"><li>Power is disconnected.</li><li>Failed compressor protector.</li><li>Compressor not properly wired to control.</li></ul>	<ul style="list-style-type: none"><li>Check circuit breakers and fuses.</li><li>Check wiring to unit; repair/replace as needed.</li><li>Check compressor; repair/replace as needed.</li><li>Check compressor wiring; repair/replace as needed.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Fault will clear after 1 normal cycle.</li><li>Fault may be cleared by cycling 24VAC to control.</li><li>Replace with correct replacement part(s).</li></ul>	
<ul style="list-style-type: none"><li>Compressor and outdoor fan are off.</li><li>Low pressure and high pressure switches are closed.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li><li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li></ul>	OFF	6 Flashes	OFF	ON if call present ; OFF if no call	<ul style="list-style-type: none"><li>Open Start Circuit</li></ul>	OPEN START	06	<ul style="list-style-type: none"><li>Compressor start winding is open.</li><li>Failed compressor run capacitor.</li><li>Faulty run capacitor wiring.</li><li>Compressor not properly wired to control.</li><li>Faulty compressor wiring.</li></ul>	<ul style="list-style-type: none"><li>Check compressor; repair/replace as needed.</li><li>Check run capacitor; replace as needed.</li><li>Check wiring; repair/replace as needed.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Fault will clear after 1 normal cycle.</li><li>Fault may be cleared by cycling 24VAC to control.</li><li>Replace with correct replacement part(s).</li></ul>	
<ul style="list-style-type: none"><li>Compressor and outdoor fan are off.</li><li>Low pressure and high pressure switches are closed.</li><li>Open start circuit has been detected 4 times with 5 minute delay between each detection.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li><li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li></ul>	OFF	6 Flashes	ON	ON if call present ; OFF if no call	<ul style="list-style-type: none"><li>Open Start Circuit Lockout</li></ul>	OPEN START LOCK	06	<ul style="list-style-type: none"><li>Compressor start winding is open.</li><li>Failed compressor run capacitor.</li><li>Faulty run capacitor wiring.</li><li>Compressor not properly wired to control.</li><li>Faulty compressor wiring.</li></ul>	<ul style="list-style-type: none"><li>Check compressor; repair/replace as needed.</li><li>Check run capacitor; replace as needed.</li><li>Check wiring; repair/replace as needed.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Must clear fault by cycling 24VAC to control.</li><li>Replace with correct replacement part(s).</li></ul>	

# TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

Symptoms of Abnormal Operation (Legacy & ComfortNet™ Thermostat)	Diagnostic/Status LED Codes				Fault Description	ComfortNet™ Thermostat Only		Possible Causes	Corrective Actions	Notes & Cautions
	Green	Yellow	Red	Red Y1		Message	Code			
<ul style="list-style-type: none"><li>Compressor and outdoor fan are off.</li><li>Low pressure and high pressure switches are closed.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li><li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li></ul>	OFF	7 Flashes	OFF	ON if call present; OFF if no call	<ul style="list-style-type: none"><li>Open Run Circuit</li></ul>	OPEN RUN	07	<ul style="list-style-type: none"><li>Compressor run winding is open.</li><li>Compressor not properly wired to control.</li><li>Faulty compressor wiring.</li></ul>	<ul style="list-style-type: none"><li>Check compressor; repair/replace as needed.</li><li>Check wiring; repair/replace as needed.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Fault will clear after 1 normal cycle.</li><li>Fault may be cleared by cycling 24VAC to control.</li><li>Replace with correct replacement part(s).</li></ul>
<ul style="list-style-type: none"><li>Compressor and outdoor fan are off.</li><li>Low pressure and high pressure switches are closed.</li><li>Open run circuit has been detected 4 times with 5 minute delay between each detection.</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li><li>ComfortNet™ thermostat "Call for Service" icon illuminated.</li><li>ComfortNet™ thermostat scrolls "Check Air Conditioner" or "Check Heat Pump" message.</li></ul>	OFF	7 Flashes	ON	ON if call present; OFF if no call	<ul style="list-style-type: none"><li>Open Run Circuit Lockout</li></ul>	OPEN RUN LOCK	07	<ul style="list-style-type: none"><li>Compressor run winding is open.</li><li>Compressor not properly wired to control.</li><li>Faulty compressor wiring.</li></ul>	<ul style="list-style-type: none"><li>Check compressor; repair/replace as needed.</li><li>Check wiring; repair/replace as needed.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Must clear fault by cycling 24VAC to control.</li><li>Replace with correct replacement part(s).</li></ul>
<ul style="list-style-type: none"><li>Air conditioner/heat pump may appear to be operating normally.</li><li>Compressor protector may be open (compressor and outdoor fan off).</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li></ul>	OFF	8 Flashes	OFF	ON if call present; OFF if no call	<ul style="list-style-type: none"><li>Low Line Voltage</li></ul>	LOW LINE VOLT	08	<ul style="list-style-type: none"><li>Low line voltage.</li></ul>	<ul style="list-style-type: none"><li>Check circuit breakers and fuses.</li><li>Verify unit is connected to power supply as specified on rating plate.</li><li>Correct low line voltage condition; contact local utility if needed.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Control detects line voltage less than 185 VAC.</li><li>Fault will clear if line voltage increases above 185 VAC.</li></ul>
<ul style="list-style-type: none"><li>Air conditioner/heat pump may appear to be operating normally.</li><li>Compressor protector may be open (compressor and outdoor fan off).</li><li>Integrated control module diagnostic/status LED's display the indicated code.</li></ul>	ON	8 Flashes	OFF	ON if call present; OFF if no call	<ul style="list-style-type: none"><li>High Line Voltage</li></ul>	HIGH LINE VOLT	08	<ul style="list-style-type: none"><li>High line voltage.</li></ul>	<ul style="list-style-type: none"><li>Correct high line voltage condition; contact local utility if needed.</li><li>Verify unit is connected to power supply as specified on rating plate.</li><li>Correct low line voltage condition; contact local utility if needed.</li></ul>	<ul style="list-style-type: none"><li>Turn power OFF prior to repair.</li><li>Control detects line voltage greater than 255 VAC.</li><li>Fault will clear if line voltage decreases below 255 VAC.</li></ul>

# TROUBLESHOOTING INFORMATION: UNITARY DIAGNOSTIC CODES

Symptoms of Abnormal Operation (Legacy & ComfortNet™ Thermostat)	Diagnostic/Status LED Codes					ComfortNet™ Thermostat Only		Possible Causes	Corrective Actions	Notes & Cautions
	Green	Yellow	Red	Red Y1	Fault Description	Message	Code			
<ul style="list-style-type: none"> <li>Air conditioner/heat pump may appear to be operating normally.</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> </ul>	OFF	9 Flashes	OFF	ON if call present; OFF if no call	<ul style="list-style-type: none"> <li>Low Pilot Voltage</li> </ul>	LOW SECOND VOLT	09	<ul style="list-style-type: none"> <li>Control detects secondary voltage less than 18 VAC.</li> <li>Transformer overloaded.</li> <li>Low line voltage.</li> </ul>	<ul style="list-style-type: none"> <li>Check fuse.</li> <li>Correct low secondary voltage condition.</li> <li>Check transformer; replace if needed.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Fault will clear if secondary voltage rises above 21VAC.</li> <li>Replace with correct replacement part(s).</li> </ul>
<ul style="list-style-type: none"> <li>Compressor is off.</li> <li>Integrated control module diagnostic/status LED's display the indicated code.</li> </ul>	OFF	ON	ON	ON if call present; OFF if no call	<ul style="list-style-type: none"> <li>Comp Protector Open</li> </ul>	Not displayed	Not displayed	<ul style="list-style-type: none"> <li>No current through run or start windings.</li> <li>Compressor run winding is open.</li> <li>Compressor not properly wired to control.</li> <li>Faulty compressor wiring.</li> <li>Failed compressor run capacitor.</li> <li>Faulty run capacitor wiring.</li> </ul>	<ul style="list-style-type: none"> <li>Check compressor; repair/replace as needed.</li> <li>Check wiring; repair/replace as needed.</li> <li>Check run capacitor; replace as needed.</li> </ul>	<ul style="list-style-type: none"> <li>Turn power OFF prior to repair.</li> <li>Fault will clear after 1 normal cycle.</li> <li>Fault may be cleared by cycling 24VAC to control.</li> <li>Replace with correct replacement part(s).</li> </ul>



# SPLIT SYSTEMS

## AIR CONDITIONING AND HEAT PUMP HOMEOWNER'S ROUTINE MAINTENANCE RECOMMENDATIONS

*We strongly recommend a bi-annual maintenance checkup be performed before the heating and cooling seasons begin by a **qualified servicer**.*

### Replace or Clean Filter

**IMPORTANT NOTE:** Never operate unit without a filter installed as dust and lint will build up on internal parts resulting in loss of efficiency, equipment damage and possible fire.

An indoor air filter must be used with your comfort system. A properly maintained filter will keep the indoor coil of your comfort system clean. A dirty coil could cause poor operation and/or severe equipment damage.

Your air filter or filters could be located in your furnace, in a blower unit, or in "filter grilles" in your ceiling or walls. The installer of your air conditioner or heat pump can tell you where your filter(s) are, and how to clean or replace them.

Check your filter(s) at least once a month. When they are dirty, replace or clean as required. Disposable type filters should be replaced. Reusable type filters may be cleaned.

You may want to ask your dealer about high efficiency filters. High efficiency filters are available in both electronic and non-electronic types. These filters can do a better job of catching small airborne particles.

### Compressor

The compressor motor is hermetically sealed and does not require additional oiling.

### Motors

Indoor and outdoor fan motors are permanently lubricated and do not require additional oiling.

### Clean Outside Coil (Qualified Servicer Only)



#### WARNING

##### HIGH VOLTAGE!

**DISCONNECT ALL POWER BEFORE SERVICING.  
MULTIPLE POWER SOURCES MAY BE PRESENT.  
FAILURE TO DO SO MAY CAUSE PROPERTY DAMAGE,  
PERSONAL INJURY OR DEATH.**



Air must be able to flow through the outdoor unit of your comfort system. Do not construct a fence near the unit or build a deck or patio over the unit without first discussing your plans with your dealer or other qualified servicer. Restricted airflow could lead to poor operation and/or severe equipment damage.

Likewise, it is important to keep the outdoor coil clean. Dirt, leaves, or debris could also restrict the airflow. If cleaning of the outdoor coil becomes necessary, hire a qualified servicer. Inexperienced people could easily puncture the tubing in the coil. Even a small hole in the tubing could eventually cause a large loss of refrigerant. Loss of refrigerant can cause poor operation and/or severe equipment damage.

Do not use a condensing unit cover to "protect" the outdoor unit during the winter, unless you first discuss it with your dealer. Any cover used must include "breathable" fabric to avoid moisture buildup.

### BEFORE CALLING YOUR SERVICER

- Check the thermostat to confirm that it is properly set.
- Wait 15 minutes. Some devices in the outdoor unit or in programmable thermostats will prevent compressor operation for awhile, and then reset automatically. Also, some power companies will install devices which shut off air conditioners for several minutes on hot days. If you wait several minutes, the unit may begin operation on its own.
- Check the electrical panel for tripped circuit breakers or failed fuses. Reset the circuit breakers or replace fuses as necessary.
- Check the disconnect switch near the indoor furnace or blower to confirm that it is closed.
- Check for obstructions on the outdoor unit. Confirm that it has not been covered on the sides or the top. Remove any obstruction that can be safely removed. If the unit is covered with dirt or debris, call a qualified servicer to clean it.
- Check for blockage of the indoor air inlets and outlets. Confirm that they are open and have not been blocked by objects (rugs, curtains or furniture).
- Check the filter. If it is dirty, clean or replace it.
- Listen for any unusual noise(s), other than normal operating noise, that might be coming from the outdoor unit. If you hear unusual noise(s) coming from the unit, call a qualified servicer.



#### CAUTION

**TO AVOID THE RISK OF EQUIPMENT DAMAGE OR FIRE, INSTALL THE SAME AMPERAGE BREAKER OR FUSE AS YOU ARE REPLACING. IF THE CIRCUIT BREAKER OR FUSE SHOULD OPEN AGAIN WITHIN THIRTY DAYS, CONTACT A QUALIFIED SERVICER TO CORRECT THE PROBLEM.  
IF YOU REPEATEDLY RESET THE BREAKER OR REPLACE THE FUSE WITHOUT HAVING THE PROBLEM CORRECTED, YOU RUN THE RISK OF SEVERE EQUIPMENT DAMAGE.**