

# Steamist Residential Warranty

## **Steamist Limited Lifetime Warranty – Effective July 1, 2010**

STEAMIST INC. extends a 2 Year Full Warranty including parts and labor to the original consumer purchaser for product purchased after July 1, 2010 on STEAMIST residential generators, controls and accessories are free from all defects in workmanship and materials.

After the 2 years, STEAMIST offers a Limited Lifetime Warranty on parts for all residential steam generators.

This warranty does not extend to damage caused by improper or negligent installation or use, by damages caused by acts of God, for repairs attempted by any person other than an authorized STEAMIST service agency or dealer, and shall be limited to the repair or replacement of defective parts by STEAMIST or its authorized dealers or service agencies. After the unit has been disconnected and returned to STEAMIST'S plant or to one of its authorized dealer's warehouses or serviced in field by an authorized service agency.

Freight: Within the first twenty-four (24) months and with prior company approval, STEAMIST will pay all freight charges on items covered under our warranty. Thereafter and with prior company approval, the customer is required to ship freight prepaid to STEAMIST'S factory and STEAMIST will then ship freight prepaid back to customer.

To obtain warranty repair or replacement, customer must contact STEAMIST at: 800-577-6478 or [ortechsupport@steamist.com](mailto:ortechsupport@steamist.com) to receive an RGA# (Return Goods Authorization number) which must be on the carton that is returned via UPS Ground or equivalent. Proof of purchase (original sales receipt showing purchase date) identifying the model and serial number must accompany all warranty returns.

This warranty will not become effective unless registration is completed online within thirty (30) days of the date of purchase. This warranty is non-transferable and shall extend only to the original purchaser who shall have been named in the Registration of Warranty. Click on the following link to register your product [Warranty registration.]

This warranty is void if any of the following should occur:

1. If the product is used for anything other than a residential steambath installation or used in a commercial application.
2. If the serial number has been altered or removed.
3. If the product is modified in any manner which STEAMIST concludes, after inspection, affects the reliability of the product.
4. If the product has been repaired or serviced by anyone not specifically designated or authorized by STEAMIST.
5. If the product is damaged because it is not operated or installed in accordance with supplied instructions.
6. If the product is installed outdoors, in a moist, humid area, or in any area where parts may freeze or corrode.
7. If the product is damaged by acts of God, such as flooding, lightning/electrical storms, etc.

The sole responsibility of STEAMIST under this warranty shall be limited to the repair of the product or replacement thereof, including parts, in the sole discretion of STEAMIST INC. The consumer's sole remedy shall be such repair or replacement as is expressly provided herein, and under no circumstances shall STEAMIST be liable for any loss or damage, be it direct or consequential, arising out of the use or inability to use this product.

THE FOREGOING IS IN LIEU OF ALL OTHER WARRANTIES AND SPECIFICALLY EXCLUDES AND DISCLAIMS EXPRESS AND IMPLIED WARRANTIES OF MERCHANTABILITY OR OF FITNESS FOR PARTICULAR USE OF PURPOSE. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION ON THE FACE HEREOF, AND NEITHER STEAMIST NOR ITS DEALERS ASSUME OR AUTHORIZE ANY PERSON TO ASSUME FOR ANY OF THEM ANY OTHER OBLIGATION OR LIABILITY IN CONNECTION WITH SAID EQUIPMENT.